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Planning

SEN Transport - Taxi Framework - Market Engagement Event

Westminster City Council
The Royal Borough of Kensington & Chelsea

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023300

Procurement identifier (OCID): ocids-h6vhtk-050498 ([view related notices](#))

Published 20 May 2025, 2:26pm

Scope

Reference

PRJ_30545

Description

Westminster City Council (the "Authority") on behalf of itself and The Royal Borough of Kensington and Chelsea (the "Councils") are seeking Tenders from suitable tenderers that wish to be appointed to the first iteration of a series ofa Framework Agreements (the "Open Framework") for the provision of Passenger Transport (Taxi) & Travel Care Services (the "Services"). The Services required will primarily be to transport Vulnerable Children, Young People and Adults ("the Service Users"). The Framework Agreement will also include the provision of ad-hoc passenger journeys to satisfy the requirements of the two Councils.

Commercial tool

Establishes a framework

Total value (estimated)

- £43,780,000 excluding VAT
- £43,780,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2034
- 8 years

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services

Contract locations

- UKI32 - Westminster
- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Engagement

Engagement deadline

12 June 2025

Engagement process description

Westminster City Council and the Royal Borough of Kensington and Chelsea is inviting taxi transport providers to a virtual market engagement event in preparation for the upcoming procurement of its Special Educational Needs (SEN) Taxi Transport Framework.

Event Details:

- Thursday 12th June 2025, 12:00 - 14:00.
- Online (Microsoft Teams - joining link will be shared upon registration

This session is designed to engage with current and potential providers of Taxi and Travel Care services to:

- Present an overview of the proposed service model
- Discuss and receive feedback on draft Key Performance Indicators (KPIs)
- Explore the introduction of a new service Lot, aligned to evolving demand and market capacity
- Understand provider capabilities, challenges, and innovation opportunities
- Share the high-level timetable for tender publication and mobilisation

Who should attend:

- Taxi/PHV operators delivering home-to-school, SEND, or adult social care transport
- Providers with experience in travel care assistance or passenger escort services

- Local SMEs and VCSEs interested in accessible transport solutions
- Organisations considering entering the London transport services market

How to register:

Please express your interest in attending by emailing jrichardson1@westminster.gov.uk by Tuesday, 11th June 2025 at 12:00 PM.

Joining instructions will be issued upon registration.

This engagement relates to a forthcoming Framework Agreement under the Procurement Act 2023, which Westminster City Council intends to launch. Attendance at this event will not affect future participation but is strongly encouraged to shape the service model and ensure proportionality, fairness and value for money.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 August 2025

Contracting authorities

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government

The Royal Borough of Kensington & Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

Town Hall, Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Website: <https://www.rbkc.gov.uk/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

Contact organisation

Contact [Westminster City Council](#) for any enquiries.