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Contract

## Digital Rulebook App

Rail Safety and Standards Board (RSSB)

F03: Contract award notice

Notice identifier: 2023/S 000-023296

Procurement identifier (OCID): ocds-h6vhtk-038de3

Published 9 August 2023, 7:05pm

## Section I: Contracting authority

### I.1) Name and addresses

Rail Safety and Standards Board (RSSB)

The Helicon, 1 South Place

London

EC2M 2RB

#### Email

[hazel.fernandes@rssb.co.uk](mailto:hazel.fernandes@rssb.co.uk)

#### Telephone

+44 2031425351

#### Country

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.rssb.co.uk/standards/rssb-rule-book-app>

Buyer's address

[www.rssb.co.uk](http://www.rssb.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Railway safety, standards and research

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Rulebook App

Reference number

697554661

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Rule Book App was launched to the industry as a purchasable product in 2018, whereby an organisation purchases a block of user licenses that can be redeemed by any user based on a valid organisation domain email or manually assigned. The Rule Book App leveraged RSSB's single source component content management system for the creation of standards and rule book content within DITA XML, allowing for content to be published and personalised across multiple formats and devices. Prior to this, the Rule Book was only available in paper or PDF format published to RSSB's website and created within desktop publishing tools i.e., Quark. The Rule Book App ensures the Rule Book and the instructions within it in are kept up to date and all workers are given easy access via their mobile device. The objective of this work is to ensure continuity of service for the significant portion of RSSB's members and staff that rely on the Rule Book App as their primary source for rules information.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £455,220.5

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Rail Safety and Standards Board (RSSB) intends to procure a contract for the Digital Rulebook App. The Rule Book App was launched to the industry as a purchasable product in 2018, whereby an organisation purchases a block of user licenses that can be redeemed by any user based on a valid organisation domain email or manually assigned. The Rule Book App leveraged RSSB's single source component content management system for the creation of standards and rule book content within DITA XML, allowing for content to be published and personalised across multiple formats and devices. Prior to this, the Rule Book was only available in paper or PDF format published to RSSB's website and created within desktop publishing tools i.e., Quark. The Rule Book App ensures the Rule Book and the instructions within it are kept up to date and all workers are given easy access via their mobile device. The objective of this work is to ensure continuity of service for the significant portion of RSSB's members and staff that rely on the Rule Book App as their primary source for rules information. It's envisaged that the contract term shall be 5 years with an option to extend based on supplier performance.

### **II.2.5) Award criteria**

Quality criterion - Name: Understanding of specification and the business objectives / Weighting: 8

Quality criterion - Name: Presentation / Weighting: 4

Quality criterion - Name: Analytics of user viewed content / Weighting: 4

Quality criterion - Name: Safety critical information protected against cyber-attacks / Weighting: 5

Quality criterion - Name: Strong server and service resilience / Weighting: 5

Quality criterion - Name: Battery efficient solution / Weighting: 3

Quality criterion - Name: Automated error reporting / Weighting: 2

Quality criterion - Name: Implementation / integrating with our single sign-on solutions / Weighting: 3

Quality criterion - Name: Search content / Weighting: 3

Quality criterion - Name: Knowledge of techniques and practices defined within ISO 27001 / Weighting: 5

Quality criterion - Name: Performance optimisation and stability / Weighting: 5

Quality criterion - Name: Testing / Weighting: 5

Quality criterion - Name: Delivery Plan / Weighting: 8

Quality criterion - Name: Added value / Weighting: 2

Quality criterion - Name: Tenderers must demonstrate their staff have the required capabilities / Weighting: 5

Cost criterion - Name: Firm Price / Weighting: 32

### **II.2.11) Information about options**

Options: Yes

Description of options

Extension periods: The contract is subject to renewal on the supplier's performance during the contract and has an option to extend for a 12-month terms up to a maximum of 36 months.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-035554](#)

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## **Section V. Award of contract**

### **Contract No**

697554661

### **Title**

Digital Rulebook App

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Mekon Limited

Mekon House, 31 - 35 St. Nicholas Way, Surrey

Sutton

SM1 1JN

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02545311

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £455,220.5

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://rssb.delta-esourcing.com/delta/viewNotice.html?noticeId=801226899>

GO Reference: GO-202389-PRO-23614033

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

RSSB

London

Country

United Kingdom

### **VI.4.2) Body responsible for mediation procedures**

RSSB

1 South Place

London

EC2M 2RB

Country

United Kingdom

### **VI.4.4) Service from which information about the review procedure may be obtained**

RSSB

1 South Place

London

EC2M 2RB

Country

United Kingdom