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Contract

National Framework Agreement for Managed Services

Countess of Chester Hospital NHS Foundation Trust

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: www.nhssourcing.co.uk

F03: Contract award notice

Notice identifier: 2023/S 000-023284

Procurement identifier (OCID): ocids-h6vhtk-03e1fb

Published 9 August 2023, 4:57pm

Section I: Contracting authority

I.1) Name and addresses

Countess of Chester Hospital NHS Foundation Trust

Liverpool Road

Chester

CH2 1UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

www.coch.nhs.uk

I.1) Name and addresses

The eligible users of the proposed framework agreement are available for unrestricted and full direct access, free of charge at: www.nhssourcing.co.uk

UK

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.nhssourcing.co.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Framework Agreement for Managed Services

Reference number

F/081/MS/23/JF

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

The Countess of Chester Hospital NHS Foundation Trust's Commercial Procurement Service seeks to introduce a new commercial Framework Agreement for Managed Services. The framework agreement will be for a period of 2 years with annual options to extend up to a maximum of four years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 51000000 - Installation services (except software)
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Clinical functions will include all clinical disciplines within the NHS and may include, but not

be limited to, Diagnostic Imaging, Interventional Radiology, Cardiology, Renal, Catheter Laboratories, Pathology, Point of Care, Surgery (Theatres), Pharmacy, Aseptics manufacturing and Endoscopy, staffed clinical service solutions and Decontamination Sectors.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

- 60000000 - Transport services (excl. Waste transport)
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 64000000 - Postal and telecommunications services
- 66000000 - Financial and insurance services
- 71000000 - Architectural, construction, engineering and inspection services
- 72000000 - IT services: consulting, software development, Internet and support
- 73000000 - Research and development services and related consultancy services
- 75000000 - Administration, defence and social security services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 92000000 - Recreational, cultural and sporting services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Back Office functions will include all back office disciplines within the NHS and wider public

sector and may include, but not be limited to, Financial Services, Procurement Services, Payroll Services, Employment Services, Information Management & Technology, Consultancy and Transformation Services (business process outsourcing), Business Intelligence and Data Warehousing Services. 1 – Accounting, invoicing and related services

2 – Administration of certain programmes

- 3 – Administration and collection of toll charges
- 4 – Aerial photographic surveys and aerial surveillance
- 6 – Alteration, repair and maintenance of road schemes
- 7 – Broadcast monitoring services
- 8 – Cartographic services
- 9 – Cash in transit services
- 10 – Catering
- 11 – Ceremonial services
- 12 – Childcare services
- 13 – Collection, delivery and distribution services
- 14 – Computer services supplied to the specification of the recipient
- 15 – Conference and exhibition services
- 16 – Debt collection
- 17 – Departmental staff records and payroll systems including administration and payment of pensions
- 18 – Employment advisory services as directed by the Race Relations Act 1976
- 19 – Engineering, excluding computer engineering, and related process services
- 21 – Estate management services
- 22 – Export intelligence services
- 23 – Filming, audio-visual and production services
- 24 – Health promotion activities
- 25 – Hire of reprographic equipment including repair and maintenance
- 26 – Hire of vehicles, including repair and maintenance

27 – Insolvency services

28 – Interpretation and translation services

– Laboratory services

32 – Laundry services

33 – Library services

35 – Maintenance, repair and cleaning of buildings

36 – Maintenance and repair of civil engineering works

37 – Maintenance, repair and cleaning of equipment, plant, vehicles and vessels

38 – Maintenance and repair of statues, monuments and works of art

39 – Medical and social surveys

40 – Messenger, portering and reception services

41 – Nursing services

42 – Office removals

43 Operation and maintenance of static test facilities

44 – Operation and maintenance of stores depots

45 – Operation, including the provision of any related services, of hospitals, health care establishments and health care facilities

47 – Passenger transport services

48 – Pest control services

49 – Photographic, reprographic, graphic and design services

50 – Preparation and despatch of forms

51 – Press cutting services

52 – Professional advice

53 – Provision under a PFI agreement of accommodation, for office or other governmental use

54 – Publicity services including those provided through a digital medium

55 – Purchasing and procurement services

56 – Broadcasting services via radio, radio bandwidth or the internet

57 – Recruitment and relocation of staff and other related services

60 – Security services, including security guards, CCTV monitoring, secure transport of items and monitoring the safety of those working alone

61 – Services of printing, copying, reproducing or mailing of any documents or publications,

including typesetting services

63 – Storage, distribution and goods disposal services

65 – Training, tuition or education

67 – Travel services, excluding hotel accommodation and fares

68 – Travel and transport surveys, including traffic census counts

69 – Typing, secretarial, telephonist and clerical services

70 – Waste disposal services

71 – Welfare services

72: Career guidance, mentoring, counselling and other related services

74 – Original research undertaken to gain knowledge and understanding

75: Inspection of woodland sites for approval of felling licence applications

76 – Probation Services delivered under section 3(2) of the Offender Management Act

2007

78 – Call centre and contact centre services

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

3

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 55000000 - Hotel, restaurant and retail trade services
- 60000000 - Transport services (excl. Waste transport)
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 64000000 - Postal and telecommunications services
- 66000000 - Financial and insurance services
- 71000000 - Architectural, construction, engineering and inspection services
- 72000000 - IT services: consulting, software development, Internet and support

- 73000000 - Research and development services and related consultancy services
- 75000000 - Administration, defence and social security services
- 77000000 - Agricultural, forestry, horticultural, aquacultural and apicultural services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 90000000 - Sewage, refuse, cleaning and environmental services
- 92000000 - Recreational, cultural and sporting services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Non-clinical services will include all non-clinical services and may include, but not be limited

to Maintenance functions including all Buildings and Facilities Management functions,

Buildings and Modular Buildings, LED Lighting, Combined Heat and Power, Solar Power and

Solar, Renewable, Biomass and Geothermal Energy. 1 – Accounting, invoicing and related

services 2 – Administration of certain programmes

3 – Administration and collection of toll charges

4 – Aerial photographic surveys and aerial surveillance

6 – Alteration, repair and maintenance of road schemes

7 – Broadcast monitoring services 8 – Cartographic services 9 – Cash in transit services 10 –

Catering 11 – Ceremonial services 12 – Childcare services

13 – Collection, delivery and distribution services

14 – Computer services supplied to the specification of the recipient

15 – Conference and exhibition services 16 – Debt collection

17 – Departmental staff records and payroll systems including administration and payment of

pensions

18 – Employment advisory services as directed by the Race Relations Act 1976

19 – Engineering, excluding computer engineering, and related process services

21 – Estate management services 22 – Export intelligence services

23 – Filming, audio-visual and production services

24 – Health promotion activities

25 – Hire of reprographic equipment including repair and maintenance

26 – Hire of vehicles, including repair and maintenance

27 – Insolvency services 28 – Interpretation and translation services

– Laboratory services 32 – Laundry services 33 – Library services

34 – Maintenance and care of livestock and fauna in connection with the Royal Parks

35 – Maintenance, repair and cleaning of buildings

36 – Maintenance and repair of civil engineering works

37 – Maintenance, repair and cleaning of equipment, plant, vehicles and vessels

38 – Maintenance and repair of statues, monuments and works of art

39 – Medical and social surveys 40 – Messenger, portering and reception services

41 – Nursing services 42 – Office removals

43 Operation and maintenance of static test facilities

44 – Operation and maintenance of stores depots

45 – Operation, including the provision of any related services, of hospitals, health care establishments and health care facilities

46 – Operation of prisons, detention centres and remand centres, including medical services

47 – Passenger transport services 48 – Pest control services

49 – Photographic, reprographic, graphic and design services

50 – Preparation and despatch of forms 51 – Press cutting services

52 – Professional advice

53 – Provision under a PFI agreement of accommodation, for office or other governmental use

54 – Publicity services including those provided through a digital medium

55 – Purchasing and procurement services

56 – Broadcasting services via radio, radio bandwidth or the internet

57 – Recruitment and relocation of staff and other related services

58 – Research, testing, inspection, certification and approval work for the Health and Safety Executive

60 – Security services, including security guards, CCTV monitoring, secure transport of items and monitoring the safety of those working alone

61 – Services of printing, copying, reproducing or mailing of any documents or publications,

including typesetting services

62 – Share Registry Survey 63 – Storage, distribution and goods disposal services

64: Surveying, certification and registration in connection with ships

65 – Training, tuition or education

67 – Travel services, excluding hotel accommodation and fares

68 – Travel and transport surveys, including traffic census counts

69 – Typing, secretarial, telephonist and clerical services

70 – Waste disposal services 71 – Welfare services

72: Career guidance, mentoring, counselling and other related services

74 – Original research undertaken to gain knowledge and understanding

75: Inspection of woodland sites for approval of felling licence applications

76 – Probation Services delivered under section 3(2) of the O

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

4

II.2.2) Additional CPV code(s)

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 – Any organisation awarded to two or more of the above lots.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Cost criterion - Name: Commercial / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020284](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

London

Country

United Kingdom