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Planning

Information Systems Managed Service - Market Engagement

Tideway

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2024/S 000-023277

Procurement identifier (OCID): ocds-h6vhtk-0484bb

Published 25 July 2024, 4:03pm

Section I: Contracting entity

I.1) Name and addresses

Tideway

6th Floor Blue Fin Building 110 Southwark St London

London

SE1 0SU

Email

procurement@tideway.london

Telephone

+44 8000308080

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

09553573

Internet address(es)

Main address

www.tideway.london

Buyer's address

www.tideway.london

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Other activity

Design, finance, construct and operate the Thames Tideway Tunnel

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information Systems Managed Service - Market Engagement

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Following completion of the Works on the Thames Tideway Tunnel (TTT) project, Bazalgette Tunnel Limited (trading as Tideway) will be transitioning from a construction project to a “steady state” utility company responsible for the long term ownership, financing and (where relevant) maintenance of the TTT so that it is available for use in conjunction with Thames Water's sewer network.

Tideway is therefore exploring service delivery options for outsourcing Information Systems to consolidate various services to a single holistic managed service provider. Tideway is inviting suppliers in relevant industries to respond initially to a market engagement questionnaire so that Tideway can better understand the industry, its capabilities, capacity and appetite for a potential service package.

To express interest in this opportunity and to receive the market engagement documentation, suppliers should register through emailing procurement@tideway.london with relevant organisation and individual contact details.

Suppliers who register will then be provided with a market engagement briefing paper which will provide further details of the package in question and a market engagement questionnaire for review and completion for issue back to Tideway. Information provided will assist with internal procurement planning prior to issue of Pre-Qualification Questionnaire, currently planned later this year.

Further details of Tideway as an organisation and the Thames Tideway Tunnel project can be found at www.Tideway.London.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32400000 - Networks
- 48000000 - Software package and information systems
- 51600000 - Installation services of computers and office equipment
- 64210000 - Telephone and data transmission services
- 72500000 - Computer-related services
- 72600000 - Computer support and consultancy services
- 72700000 - Computer network services
- 79810000 - Printing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Tideway's main office located at Blue Fin Building, 110 Southwark Street, London.

II.2.4) Description of the procurement

Tideway as a company currently comprises circa 250 end users and includes functions and related systems, applications, and general operating model appropriate to support a large infrastructure project. However the Tideway project is approaching completion and the organisation will transition from a project into a long term “steady state” model. At steady state end user numbers will reduce to 30-40 with core functions covering Finance (treasury), Regulation, limited physical (tunnel) maintenance and corporate services.

Tideway is therefore exploring service delivery options for outsourcing Information Systems to consolidate various services to a single holistic managed service provider, with services commencing around June 2025. The service provider will also assist Tideway in ongoing consolidation of providers and services, managing the reduction of end users during the transition period, and close-out of construction-phase applications and associated data archiving. With the target of achieving steady state service,

application and user landscape around December 2026. Key service requirements will include, but not limited to :

- Service Operations
- Service Management
- Networks
- Security
- Information Management
- Project Management (professional services)

Further details of Tideway as an organisation and the Thames Tideway Tunnel project can be found at www.Tideway.London.

II.3) Estimated date of publication of contract notice

16 September 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Information Systems Services - Market Engagement:

Following completion of the Works on the Thames Tideway Tunnel (TTT) project, Bazalgette Tunnel Limited (trading as Tideway) will be transitioning from a construction project to a “steady state” utility company responsible for the long term ownership, financing and (where relevant) maintenance of the TTT so that it is available for use in conjunction with Thames Water's sewer network.

Tideway is therefore exploring service delivery options for outsourcing Information Systems to consolidate various services to a single holistic managed service provider. Tideway is inviting suppliers in relevant industries to respond initially to a market engagement questionnaire so that Tideway can better understand the industry, its capabilities, capacity and appetite for a potential service package.

To express interest in this opportunity and to receive the market engagement documentation, suppliers should register through emailing procurement@tideway.london with relevant organisation and contact details.

Suppliers who register will then be provided with a market engagement briefing paper, which will provide details of the package in question and key dates etc, and a market engagement questionnaire for review and completion.

This exercise is being carried out in advance of any formal procurement process. It is not a pre-qualification or tendering exercise.

Tideway is under no obligation to issue any procurement opportunity as a result of this engagement exercise, and this exercise should not be taken as any indication of intent.

The market engagement process may be terminated or suspended at any time without cost or liability to Tideway. No contractual rights, express or implied, arise out of this Periodic Indicative Notice or the procedures envisaged by it.