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Tender

## **TC684 - Framework Agreement - Sensory Equipment**

Manchester City Council

F02: Contract notice

Notice identifier: 2022/S 000-023275

Procurement identifier (OCID): ocds-h6vhtk-036179

Published 22 August 2022, 1:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Manchester City Council

Level 5, Town Hall Extension

Manchester

M60 2LA

#### **Contact**

Mrs Damayanti Tailor

#### **Email**

[damayanti.tailor@manchester.gov.uk](mailto:damayanti.tailor@manchester.gov.uk)

#### **Telephone**

+44 1612344106

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.manchester.gov.uk>

Buyer's address

<http://www.manchester.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.the-chest.org.uk](http://www.the-chest.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.the-chest.org.uk](http://www.the-chest.org.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

TC684 - Framework Agreement - Sensory Equipment

Reference number

DN629287

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

#### **II.1.5) Estimated total value**

Value excluding VAT: £440,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 7

### **II.2) Description**

#### **II.2.1) Title**

## Telling the Time

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £440,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year. It is intended for the Framework to commence 1 December 2022

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Visual Aids

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

#### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

#### **II.2.6) Estimated value**

Value excluding VAT: £440,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Communication and Listening

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

#### **II.2.6) Estimated value**

Value excluding VAT: £440,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire,

via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Kitchen

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £440,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Mobility & Orientation

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £440,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Telling the Time - Deaf/Hard of Hearing

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at

enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

#### **II.2.6) Estimated value**

Value excluding VAT: £440,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **II.2) Description**

### **II.2.1) Title**

Alerters

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

### **II.2.4) Description of the procurement**

Low level sensory equipment to support citizen's safety and independence.

The Framework Agreement is for the supply of Sensory Equipment for deaf, hard of hearing and visually impaired people who live in Manchester. The equipment is aimed at enabling independence within the home and is provided to the customer following an assessment of need carried out by Manchester City Council's Sensory Team.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 30%

Quality criterion - Name: Social Value / Weighting: 20%

Quality criterion - Name: Environment & Climate Change / Weighting: 10%

Price - Weighting: 40%

### **II.2.6) Estimated value**

Value excluding VAT: £440,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The framework period will be for 2 years with the option to extend for up to an additional 2 year.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk). Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September 2022 as referred to in IV.2.2.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 September 2022

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

22 September 2022

Local time

11:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The Council is using the e-business portal known as the Chest. Applicants will need to register their details at the following link [www.the-chest.org.uk](http://www.the-chest.org.uk) . Once registered, applicants will be emailed a log-in and password which will allow them to gain access to the documentation relating to this opportunity. Applicants will need to electronically submit their completed tender documents, including online questionnaire, via the on-line portal by 11am on Thursday, 22 September as referred to in IV.2.2. Any clarification queries must also be submitted via the Chest website by the date referred to in the tender documentation.

The contracts will be for 2 years, expected to commence 1 December 2022 with option to extend for up to an additional 2 years.

The successful supplier will be required to actively participate in the economic and social regeneration of the locality of, and surroundings of, the place of delivery of the contract. Therefore, selection and award criteria, specification requirements and contract performance conditions may relate in particular to social and environmental considerations as relevant to the subject matter of this project.

The Council reserves the right not to award the framework, as a result of this Contract Notice. The Council shall not be liable for any costs or expenses incurred by any organisation in responding to this notice or in tendering for the proposed framework.

All submissions must be in English, with any clarifications or discussions conducted in English. Tenders and supporting documents must be priced in pounds sterling and all payments under the proposed contract will be made in pounds sterling.

Please note that although quantities and descriptions in the framework are those used and required by Manchester City Council this framework is open to and may be used by other Authorities and Manchester Partners - this includes the following Councils - Bolton, Stockport, Tameside, Oldham, Trafford, Rochdale, Bury, Salford, Wigan, Blackburn Darwen BC, Blackpool, Cheshire East, Warrington, Manchester Central Convention Complex, Commission for New Economy, Transport for Greater Manchester (TfGM), Greater Manchester Transport Unit, Greater Manchester Combined Authority and the Integrated Transport Authority, Greater Manchester Police, Greater Manchester Fire Authority, Manchester International Airport, and any other public authority, National Health

Service (NHS) organisation or companies / partners owned by or part of any contracting body

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Manchester City Council

Manchester

M60 2LA

Country

United Kingdom

Internet address

<https://www.manchester.gov.uk>

##### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Council will incorporate a minimum 10 calendar day standstill period at the point information on the award of the framework is communicated to tenderers prior to entering into the framework. If an appeal regarding the award of a framework has not been successfully resolved, the Public Contract Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland)