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Not applicable

## **Cloud Based CRM System**

United Kingdom Atomic Energy Authority

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-023261

Procurement identifier (OCID): ocds-h6vhtk-047b31

Published 25 July 2024, 3:04pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

United Kingdom Atomic Energy Authority

Culham Campus

Abingdon

OX14 3DB

#### **Contact**

Guy Wells

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+44 0123546

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

N/A

**Internet address(es)**

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Cloud Based CRM System

Reference number

T/GW/041/24

#### II.1.2) Main CPV code

- 48445000 - Customer Relation Management software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

The UKAEA is seeking an out of the box CRM solution that requires minimum configuration. The solution is expected to be offered as SaaS with the data centre located in the UK or EU.

The tool will be mainly used by the Business Development Department (BD) of the UKAEA works with internal and external stakeholders to identify opportunities for collaborations, commercial deals, and inward investment opportunities. Its external stakeholders include funding agencies, academic and research institutions, public and private sector entities in the UK and abroad.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2024/S 000-020636](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

The value is clarified.

Total for contract including all extensions over five years and mobilisation is £340,000 including VAT. £60,00 per annum including VAT to cover all users and £40,000 including VAT for mobilisation costs. Although this is an estimate only, bids significantly over this sum should not be submitted.

The closing date has also been extended to mid day of the 20/08/24.