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Tender

Information Technology Commercial Framework (ITCF)

National Highways Limited

F02: Contract notice

Notice identifier: 2021/S 000-023253

Procurement identifier (OCID): ocds-h6vhtk-02e248

Published 17 September 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

National Highways Limited

Lateral, City Square

LEEDS

LS11 9AT

Email

InformationTechnologyCommercialFramework@highwaysengland.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/highways-england>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://highways.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://highways.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information Technology Commercial Framework (ITCF)

Reference number

itt_6505 - IT Commercial Framework - 18 Lots

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Contract Notice is to inform the market of National Highways' plans to launch a technology framework that will be called the Information Technology Commercial Framework (ITCF). The Operational Technology Commercial Framework (OTCF) was launched on the 9th July 2021 and it is hoped that the ITCF will be the second vehicle to support the delivery of National Highway's RIS2 technology pipeline and to meet the strategic aims of National Highways. Please note, this Contract Notice relates specifically to the ITCF.

A supplier market engagement update and market engagement questionnaire was released on the 8th September 2021, with a deadline of the 16th September 2021.

National Highways are committed to engaging with new members of the supply chain and encourage participation for all suppliers including SME's. For further details on how to register your interest in attending the webinar, or to ask any questions ahead of the webinar, please see itt_6428 for further information

II.1.5) Estimated total value

Value excluding VAT: £1,000,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Asset Management (Goods and Services)

Lot No

1

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of ICT Goods and/or Services to enable the Customer to manage the lifecycle of all assets (e.g. fixed, technology, portable) utilised by the Customer in support of the Strategic Roads Network. The Customer is required to ensure that all major roads in England are dependable and durable, and enable the digitisation of the design and build of civil infrastructure on the Strategic Road Network

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Corporate Systems (Goods and Services)

Lot No

2

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of ICT Goods and/or Services to enable the Customer to procure Corporate Systems and solutions supported by the systems integration and delivery of end-to-end lifecycle management. The Customer is required to procure Corporate IT Systems to support the Customer's business functions.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Architectural Design Services (Services)

Lot No

3

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of IT architectural technical services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including IT solutions architecture services, IT infrastructure/enterprise architecture services and construction architecture services as further described under Lot 3 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Software Development Lifecycle (Services)

Lot No

4

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of IT Software development technical services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including IT management services, project management services, technical analysis services, business analysis services, software engineering services, software development services and software tester as further described under Lot 4 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cyber Security and Data Protection (Services)

Lot No

5

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of cyber security and data protection services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including security architecture services, cyber security engineering services, information security consultancy, cyber threat intelligence services, security software development services and information security administration services as further described under Lot 5 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Digital and Data (Services)

Lot No

6

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of digital and data services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including, data architecture services, data lifecycle management, data engineering services, data modelling and analytics services, data governance and assurance, market research, master data management services, data conditioning and evaluation, user experience design and user research as further described under Lot 6 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Infrastructure and Platform design (Services)

Lot No

7

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of infrastructure and platform design services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including, identifying and addressing needs for improvement, developing strategies to optimise IT assets, data centre management, Cloud infrastructure management, networks and connectivity management, Cloud management, IT infrastructure specialism and disaster recovery as further described under Lot 7 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Service Management and Transition (Services)

Lot No

8

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of service management and transition services to deliver specific aspects of Customer's IT business transformation, projects, programmes, or to provide support in the development and delivery of technical solutions including, developing processes and plans to transition services into the live environment, assessing and improving service management across the full IT infrastructure lifecycle, deploying, embedding and improving IT service management toolsets, building and implementing service catalogues, managing service transitions and provision of end-to-end service lifecycle design(s) as further described under Lot 8 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Business Engagement (Services)

Lot No

9

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provisioning of specialist senior resources to deliver specific aspects of the Customer's IT business transformation, projects, and programmes during the term of the Framework Agreement including IT business partnering, IT portfolio leadership, relationship management, business change management, business analysis and information and cyber security subject matter expertise as further described under Lot 9 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Strategy, Transformation and Performance (Services)

Lot No

10

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of specialist resources to deliver specific aspects of the Customer's IT business transformation, projects, and programmes during the term of the Framework Agreement including strategy development, transformation, communication, IT professionalism and capability, enterprise portfolio management, demand management, business and process improvement, change management, performance and business reporting, risk and assurance, governance, information and cyber security risk management, assurance and delivery planning, business planning and software asset management as further described under Lot 10 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Delivery (Services)

Lot No

11

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of specialist resources to deliver specific aspects of the Customer's IT business transformation, projects, and programmes through the term of the Agreement including project, programme and portfolio management, management PMO and P3O® delivery, project transfer, information and cyber security programme and project delivery management, information security, security architecture, security strategy and intelligence, security operations, security and cyber risk standards management and digital and data as further described under Lot 11 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

IT Commercial, Procurement and Financial (Services)

Lot No

12

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of specialist resources to deliver specific aspects of the Customer's IT business transformation, projects, and programmes during the term of the Framework Agreement including IT commercial development and management, IT cost estimating and intelligence, IT procurement development and management, IT contract management

delivery, IT vendor management, IT contract management and IT Finance as further described under Lot 12 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Software COTS/SaaS (Goods)

Lot No

13

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of software either COTS or SaaS (including any manufacturer's warranty or maintenance included with the product) including, for example, project and programme management software, operating systems, networking software, enterprise software and such other Goods as further described under Lot 13 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Workplace Hardware (Goods)

Lot No

14

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of workplace hardware (including any manufacturer's warranty or maintenance included with the product) covering all physical components of office operations that the Customer's internal users rely on to complete their day-to-day tasks including, for example, End User Access Devices, internal and external optical drives, internal and external storage devices, printing, Multi-Functional Devices and such other Goods as further described under Lot 14 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Hardware Infrastructure and Platforms (Goods)

Lot No

15

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of workplace hardware (including any manufacturer's warranty or maintenance included with the product) covering all physical components of office operations that the Customer's internal users rely on to complete their day-to-day tasks including, for example, servers, routers, switches, racks and cabinets and such other Goods as further described under Lot 15 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Infrastructure and Platform (Services)

Lot No

16

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of Infrastructure and Platforms Services including communication services, networking, data processing and storage, platforms through which businesses can share content and media, knowledge management, systems, applications, IoT, user devices, resilience as further described under Lot 16 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Multi-Service Provision (Services)

Lot No

17

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of multiple services to deliver against a specific and significant Customer project relating directly to the Customer's wider IT strategy and where the scope of delivery will incorporate combined services across Lots 3, 4, 6, 7, and 8 as further described under Lot 17 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Multi-Discipline Provision (Services)

Lot No

18

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

provision of specialist resources to deliver against a specific and significant Customer project relating directly to the Customer's wider IT strategy where the scope of delivery will incorporate combined services across Lots 9, 10, 11 and 12 as further described under Lot 18 of Schedule 2 (Requirements and Supplier Descriptions).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 September 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

24 September 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

How to Express Interest in this Tender:

- 1) Register for a free account at <https://highways.bravosolution.co.uk>;
- 2) Click the "ITTs Open To All Suppliers" link. Click on the relevant ITT to access the content. Click the "Express Interest" button at the top of the page. This will move the ITT into your "My ITTs" page (This is a secure area reserved for your projects only). You can now access any attachments by clicking "Buyer Attachments" in the "ITT Details" box;
- 3) Click "My Response" under "ITT Details", you can choose to "Create Response" or to "Decline to Respond" (please give a reason if declining). You can now use the "Messages" function to communicate with HE and seek any clarification. Follow the onscreen instructions to complete the ITT. There may be a mixture of online & offline actions for you to perform. You must then submit your reply using the "Submit Response" button at the top of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

Expressions of interest must be submitted from the Contractor's registered office address. Each member of a Joint Venture (JV) must submit a letter from their own registered office

confirming all company names in the proposed JV.

As a supplier/organisation looking to bid for public sector contracts you should be aware tender documentation for contracts over 10 000 GBP will be published on a single website and made available to the public. You should also be aware that if your bid is successful, the resulting contract will be published. In some circumstances, limited redactions will be made to tender documentation and/or contracts before they are published in order to comply with existing law, to protect commercial interests, and for the protection of national security.

HE reserves the right not to accept the highest scoring, or any, tender. Bidders should note that tenders are submitted at the supplier's own cost and risk. HE may cancel the competition or part of it for any reason, and bidders' costs will not be reimbursed. HE expressly reserves the right

(i) not to award any contract as a result of this tendering exercise commenced by publication of this notice and

(ii) to make whatever changes it may see fit to the content and structure of the tendering competition and in no circumstances will HE be liable for any costs incurred by candidates.

Please see link to our tender launch live: event on 01/10/2021 at 14:30.

<https://registration.livgroup.co.uk/itcfandotcflaunchevents/>

VI.4) Procedures for review

VI.4.1) Review body

National Highways

Leeds

Country

United Kingdom