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Award

Annual License for EIDO Patient Information Leaflets

South Eastern Health & Social Care Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023239

Procurement identifier (OCID): ocids-h6vhtk-0518ba ([view related notices](#))

Published 20 May 2025, 1:35pm

Scope

Description

Direct Award for Annual License for EIDO Patient Information Leaflets

Contract 1

Supplier

- EIDO HEALTHCARE LIMITED

Contract value

- £40,486 excluding VAT
- £48,583.20 including VAT

Above the relevant threshold

Earliest date the contract will be signed

20 May 2025

Contract dates (estimated)

- 2 June 2025 to 1 June 2027
- 2 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKN - Northern Ireland
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Section 41 of the Public Contracts Regulations 20203 makes provision for a Direct Award to be made in special cases. These cases are set out in Schedule 5, The Trust is relying specifically on Schedule 5; 6(a) and (b) which allows for a direct award to be made where only a particular supplier can supply the goods and there are no reasonable alternatives for the goods. The Trust is not aware of any other provider capable of providing this tailored service. EIDO healthcare supply patient information leaflets specifically designed for health care providers. They also allow for local customisation for the Trust to enable us to customise the leaflets for all our respective hospital sites. Translation services are also available. No other reasonable alternative exists for this procurement. EDIO are the sole supplier and have exclusive rights over the software licenses and updates for patient information leaflets.

Supplier

EIDO HEALTHCARE LIMITED

- Companies House: 04030383
- Public Procurement Organisation Number: PTLY-2228-JBXX

Bridgford Business Centre 29 Bridgford Road

Nottingham

NG2 6AU

United Kingdom

Email: info@eidohealthcare.com

Website: <http://www.eidohealthcare.com>

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

South Eastern Health & Social Care Trust

- Public Procurement Organisation Number: PLGY-6381-WWWR

Trust Headquarters, Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

United Kingdom

Email: procurement@setrust.hscni.net

Region: UKN0E - Lisburn and Castlereagh

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland