

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023239-2025>

Award

## Annual License for EIDO Patient Information Leaflets

South Eastern Health & Social Care Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023239

Procurement identifier (OCID): ocds-h6vhtk-0518ba ([view related notices](#))

Published 20 May 2025, 1:35pm

## Scope

## Description

Direct Award for Annual License for EIDO Patient Information Leaflets

---

## Contract 1

## Supplier

- EIDO HEALTHCARE LIMITED

### **Contract value**

- £40,486 excluding VAT
- £48,583.20 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

20 May 2025

### **Contract dates (estimated)**

- 2 June 2025 to 1 June 2027
- 2 years

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

### **Contract locations**

- UKN - Northern Ireland

---

## Other information

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Direct award

### Direct award justification

Single supplier - technical reasons

Section 41 of the Public Contracts Regulations 2020 makes provision for a Direct Award to be made in special cases. These cases are set out in Schedule 5, The Trust is relying specifically on Schedule 5; 6(a) and (b) which allows for a direct award to be made where only a particular supplier can supply the goods and there are no reasonable alternatives for the goods. The Trust is not aware of any other provider capable of providing this tailored service. EIDO healthcare supply patient information leaflets specifically designed for health care providers. They also allow for local customisation for the Trust to enable us to customise the leaflets for all our respective hospital sites. Translation services are also available. No other reasonable alternative exists for this procurement. EDIO are the sole supplier and have exclusive rights over the software licenses and updates for patient

information leaflets.

---

## Supplier

### **EIDO HEALTHCARE LIMITED**

- Companies House: 04030383
- Public Procurement Organisation Number: PTLY-2228-JBXX

Bridgford Business Centre 29 Bridgford Road

Nottingham

NG2 6AU

United Kingdom

Email: [info@eidohealthcare.com](mailto:info@eidohealthcare.com)

Website: <http://www.eidohealthcare.com>

Region: UKF16 - South Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

## Contracting authority

### South Eastern Health & Social Care Trust

- Public Procurement Organisation Number: PLGY-6381-WWWR

Trust Headquarters, Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

United Kingdom

Email: [procurement@setrust.hscni.net](mailto:procurement@setrust.hscni.net)

Region: UKNOE - Lisburn and Castlereagh

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland