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Planning

## **PRO004713 – Standpipes – Supply & Revenue Collection**

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2023/S 000-023219

Procurement identifier (OCID): ocds-h6vhtk-03ee3d

Published 9 August 2023, 12:21pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Nicola Turner

#### **Email**

[nicola.turner@uuplc.co.uk](mailto:nicola.turner@uuplc.co.uk)

#### **Telephone**

+44 7962477290

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

02366678

**Internet address(es)**

Main address

<https://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

PRO004713 – Standpipes – Supply & Revenue Collection

Reference number

PRO004713

#### **II.1.2) Main CPV code**

- 38421100 - Water meters

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

UU (United Utilities Water Limited) has a regulatory obligation to ensure the supply of clean water and water companies must have a process to manage appropriate network abstraction and have a duty to manage misuse under the Water Industry Act. Businesses may sometimes require an additional water supply outside of normal supply arrangements and to facilitate this, a comprehensive standpipe hire service is offered. These freestanding pipes are fitted with a tap and can be attached to a hydrant to provide a water supply where there isn't currently one available, for example a construction site.

UU are currently managing this provision on an in-house basis but now wish to engage with a partner organisation to deliver the services on its behalf. The partner would hire the standpipes to customers and be responsible for the recovery of water revenue which would then be passed to UU.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 42131150 - Standpipe valves

- 45232150 - Works related to water-distribution pipelines
- 45332200 - Water plumbing work
- 51210000 - Installation services of measuring equipment
- 65100000 - Water distribution and related services
- 72318000 - Data transmission services
- 79311000 - Survey services
- 79940000 - Collection agency services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

north west of england

### **II.2.4) Description of the procurement**

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UU are currently managing this provision on an in-house basis but now wish to engage with a partner organisation to deliver the services on its behalf. The partner would hire the standpipes to customers and be responsible for the recovery of water revenue which would then be passed to UU.

Please see specification document for further info.

### **II.3) Estimated date of publication of contract notice**

30 September 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The purpose of this PIN is to engage with the supply base and request information relating to the existing solutions available in the market, specifically the services include the following:

- Provide live system access to see usage in progress.
- System support/training to support usage.
- Custom reports as required.
- All invoices and debt collection to be handled directly between the partner and customer. UU shall receive volumetric payments directly from the third party.
- Delivery/collection service for standpipe hire/off-hire/exchanges within defined SLAs/KPI's.
- Defined SLAs/KPI's for customer service
- Management of transition to new equipment for all existing customers.
- Adherence to KPIs negotiated annually.
- Annual price review in line with regulatory wholesale published charging requirements.
- Active policing of water network illegal usage to provide UU with appropriate evidence for legal processes to be followed.