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Contract

PT1562 Wiltshire RTPI System

Wiltshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-023202

Procurement identifier (OCID): ocds-h6vhtk-032b24

Published 22 August 2022, 9:05am

Section I: Contracting authority

I.1) Name and addresses

Wiltshire Council

County Hall, Bythesea Road

Trowbridge

BA14 8JN

Contact

Mr Andrew Mead

Email

andrew.mead@wiltshire.gov.uk

Telephone

+44 7769162166

Country

United Kingdom

Region code

UKK15 - Wiltshire CC

Internet address(es)

Main address

<http://www.wiltshire.gov.uk/>

Buyer's address

<http://www.wiltshire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PT1562 Wiltshire RTP1 System

Reference number

DN604464

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement for the provision of Supply and Maintenance of Real Time Passenger Information System for Wiltshire Council

Wiltshire Council's current Real Time Passenger Information (RTPI) system has been in operation for over 15 years and has been supplied and is currently being maintained by Trapeze Group UK (TGUK). The maintenance service provided by TGUK is due to expire at the end of June 2022. The existing RTPI system architecture is dated and needs modernisation to meet the needs of its bus service providers, bus commuters and be able to meet the requirements specified in the Bus Services Act 2018 and Bus Open Data Service (BODS).

This document (referred to as Volume 2: Service Information) forms part of the Contract for a new RTPI system that will deliver greater functionality, innovation and benefits to the Council, bus operators and most importantly to those who will be using the bus services within Wiltshire. Funding for the new system has been secured from the Salisbury Transport Strategy, Section 106 and existing revenue budgets.

Volume 2: Service Information contains the requirements for the provision, installation and maintenance for Wiltshire's new RTPI system. Volume 2 is one of three volumes (listed below) that form the Contract:

- Volume 1: NEC4 Term Service Contract
- Volume 2: Service Information
- Volume 3: Price List

The new Contract will be for 5 years with an option to extend it by 2 further periods of 2 and 3 years (i.e., 5+2+3 years, maximum Contract period 10 years). The initial 5 years is made up of 6 months for the provision and installation works and 54 months for the initial maintenance phase.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £742,605 / Highest offer: £2,030,292 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 51000000 - Installation services (except software)

II.2.3) Place of performance

NUTS codes

- UKK15 - Wiltshire CC

II.2.4) Description of the procurement

The key requirements for Wiltshire's new RTPi system include:

- Contractor hosted Live RTPi server(s) – Tier 3 Environment.
- Testing and training server.
- Web based solution.
- A scalable solution.
- System architecture based on mobile telecommunication technology (i.e., 4G/ 5G)
- BODS will be the main source of data for all bus operators.
- As an option, the system will be able to receive real time data separately from each of the bus operators (i.e., Stagecoach, Go South Coast, First Group and any others identified by Wiltshire Council).
- Delivery of an automated Fault Management System (FMS).
- Delivery of a Content Management System (CMS).
- Delivery of Real Time (RT) Prediction Engine.
- Providing punctuality and reliability reports against national targets.
- To deliver both RT and Scheduled Time (ST) information for bus services, with RT in minutes and ST in 24-hour clock format, with the ability to display this information on different media channels and displays at bus stops, as well as hubs and interchanges for connecting bus services.
- Decommission existing display assets.

- Provision, installation and maintenance of 133 new three-line 28" LED BSD.
- Provision, installation and maintenance of 39 new three-line LED flag displays.
- Provision of Free RTPI Open Application Programme Interface (API) to third party data providers (e.g., Mobile App and web developers).
- As an option, the system will provide bus traffic light priority for late running buses.
- All hardware should be compatible with the emerging RTIG Standard.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Price / Weighting: 40

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009353](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 August 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

r2p UK Systems Ltd

West Sussex

RH11 7XA

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £742,605 / Highest offer: £2,030,292 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom