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Contract

Fujifilm - Maintenance and support services for 75 home reporting laptop

Norfolk and Norwich University Hospitals NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-023190

Procurement identifier (OCID): ocds-h6vhtk-04f994 ([view related notices](#))

Published 20 May 2025, 12:38pm

Scope

Reference

C346078

Description

Maintenance and support services for 75 home reporting laptops "(the"Hardware")" Comprehensive telephone/email/remote & on-site support. Includes all parts, labour & travel. Telephone/email response within 1 hour, remote (if connection available) within 4 hours. On-site response (if required) best effort within 16 business hours. Subject to SLA. Includes 1 x half yearly on site PC health checks, monitor calibration, IPEM QA checks & report.

Contract 1. Fujifilm - Maintenance and support services for 75 home reporting laptops

Supplier

- [Fujifilm Healthcare UK Limited](#)

Contract value

- £116,400 excluding VAT
- £139,680 including VAT

Below the relevant threshold

Date signed

28 March 2025

Contract dates

- 1 April 2025 to 31 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 50240000 - Repair, maintenance and associated services related to marine and other equipment
- 50420000 - Repair and maintenance services of medical and surgical equipment

Procedure

Procedure type

Below threshold - without competition

Supplier

Fujifilm Healthcare UK Limited

Fujifilm House, Whitbread Way

Bedford

MK42 0ZE

United Kingdom

Email: welcome_hcuk@fujifilm.com

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Fujifilm - Maintenance and support services for 75 home reporting laptops

Contracting authority

Norfolk and Norwich University Hospitals NHS Foundation Trust

- Public Procurement Organisation Number: PQLV-1688-MQYV

Colney Lane

Norwich

NR4 7UY

United Kingdom

Contact name: Dominic Byrne

Email: dominic.byrne@nnuh.nhs.uk

Website: <https://www.nnuh.nhs.uk>

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - central government