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Contract

Learning Disability and Autism - Continuum of Support Services - Opening 1

Newcastle City Council

F03: Contract award notice

Notice identifier: 2024/S 000-023177

Procurement identifier (OCID): ocds-h6vhtk-0452d1

Published 25 July 2024, 11:46am

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Marta Rzepecki

Email

marta.rzepecki@newcastle.gov.uk

Telephone

+44 1912774687

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Learning Disability and Autism - Continuum of Support Services - Opening 1

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is the first opening of The Learning Disability and Autism Continuum of Support flexible procurement agreement originally under find a tender reference 2022/S 000-015896.

This flexible procurement agreement is under the Social and Other Specific Services EU procurement route ('Light Touch Regime'), and will be known as the LDA CoS Flexible Procurement Agreement (Contract) for the provision of Services for:

Lot 1 - Supported Living Outreach

Lot 2 - Peripatetic crisis support

Lot 3 - Concierge Plus

Lot 4 - Shared Living

Lot 5 - Enhanced Concierge Plus

Lot 6 - Community Clusters

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.1) Title

Lot 1 - Outreach

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Individual Service Funded support typically available between the hours 07.00-23.00, 7 days a week. The support is delivered to people in their own homes, or who live with family/friends, but require specialist CQC registered support.

II.2.5) Award criteria

Quality criterion - Name: quality as described in tender documentation / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 2 - Peripatetic Crisis Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Peripatetic Crisis Support will be provided by a single Provider or group of Providers who are working together under a memorandum of understanding. It will be available to people who we already support through the Continuum of Support for a minimum of 1 day and maximum of 7 consecutive days.

The aim of the service is to provide extra, time-limited support to assist in stabilising services when Service Users need additional support and/or when the regular commissioned Provider requests additional support. The engagement of Peripatetic Crisis Support will have to be agreed with the appropriate Team Manager.

II.2.5) Award criteria

Quality criterion - Name: quality criteria as detailed in tender documentation / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 3 - Concierge Plus

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

oncierge Plus offers apartment style living for between 6 and 16 people with learning disabilities and/or autism, who are able to live independently, but need support during the day.

The schemes provide a stable, supportive environment in which to help a person develop and maintain their independence. There is extended housing support on site 24 hours a day delivered by a CQC registered provider. Alongside this, each individual usually has a package of care and support from a provider of their choice who provides up to 25 hours of support per week.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria as described in tender documentation /
Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 4 - Shared Living (ISL)

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

This is the more traditional ISL model of support where up to 4 people share a house and each person holds a tenancy. Support is provided around the clock by a care team who are responsible for supporting everyone who lives there. These tenancies usually include an element of assistive technology, managed by the care team, to enable support to be provided in the most effective way. In a small number of cases, this type of support is provided to a person living on their own.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria as described in tender documentation /
Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 5 - Enhanced Concierge Plus

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Enhanced Concierge Plus offers apartment living for 15 people aged 18 or over, with a mixture of one bedroom and two-bedroom apartments set around communal garden

areas. The apartments offer spacious accommodation, including a communal lounge, along with office space for staff who are on site 24 hours per day.

The Provider will deliver both the concierge and support elements of the service, in accordance with the requirements set out in the Agreement. This includes:

- A core minimum of day-time support hours, which includes shared support and concierge
- A core minimum of waking night support, which includes shared support and emergency response
- Any 1:1 support required by the tenants through management of their Individual Service Fund.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria as described in tender documentation /
Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 6 - Community Clusters

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

A Community Cluster is a small group of between 5 and 7 bungalows clustered together, where people have their own home. Support is provided by one provider who supports all the people living in the cluster.

For people who have complex needs, have to live on their own and require a lot of support during the day and overnight, this model offers:

- their own self-contained accommodation and the opportunity to live independently
- 24-hour on-site staff support
- assistive technology aimed at providing support in the least restrictive way
- assistance to develop support systems within the community
- secure and convivial homes
- flexible care and support based on their individual need.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria as described in tender documentation /
Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-012420](#)

Section V. Award of contract

Contract No

007796

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 June 2024

V.2.2) Information about tenders

Number of tenders received: 21

Number of tenders received by electronic means: 21

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Turning Point (Services) Ltd

America House, 2 America Square

London

EC3N 2LU

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02166697

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Civic Centre

Newcastle Upon Tyne

NE1 8QH

Country

United Kingdom