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Contract

## **Cultural Review Services**

United Lincolnshire Hospitals NHS Trust  
United Lincolnshire Hospitals NHS Trust  
Lincolnshire Partnership NHS Foundation Trust  
Lincolnshire Community Health Services NHS Trust  
Lincolnshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-023177

Procurement identifier (OCID): ocids-h6vhtk-037dfe

Published 9 August 2023, 9:33am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

United Lincolnshire Hospitals NHS Trust

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

#### **Contact**

Gail Bowman

#### **Email**

[gail.bowman2@ulh.nhs.uk](mailto:gail.bowman2@ulh.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.ulh.nhs.uk>

Buyer's address

<https://www.ulh.nhs.uk>

**I.1) Name and addresses**

United Lincolnshire Hospitals NHS Trust

Lincoln County Hospital, Greetwell Road, Lincoln, LN2 5QY

Lincoln

LN2 5QY

**Email**

[gail.bowman2@ulh.nhs.uk](mailto:gail.bowman2@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

Buyer's address

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

### **I.1) Name and addresses**

Lincolnshire Partnership NHS Foundation Trust

Trust Headquarters, St. Georges, Long Leys Road, Lincoln, LN1 1FS

Lincoln

LN1 1FS

#### **Email**

[gail.bowman2@ulh.nhs.uk](mailto:gail.bowman2@ulh.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF3 - Lincolnshire

#### **Internet address(es)**

Main address

[www.lpft.nhs.uk](http://www.lpft.nhs.uk)

Buyer's address

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

### **I.1) Name and addresses**

Lincolnshire Community Health Services NHS Trust

Beech House, Witham Park, Waterside South, Lincoln, LN5 7JH

Lincoln

LN5 7JH

**Email**

[gail.bowman2@ulh.nhs.uk](mailto:gail.bowman2@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

[www.lincolnshirecommunityhealthservices.nhs.uk](http://www.lincolnshirecommunityhealthservices.nhs.uk)

Buyer's address

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

**I.1) Name and addresses**

Lincolnshire Integrated Care Board

HQ, Bridge House, The Point, Lions Way, Sleaford, NG34 8GG

Sleaford

NG34 8GG

**Email**

[gail.bowman2@ulh.nhs.uk](mailto:gail.bowman2@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

[www.lincolnshire.ich.nhs.uk](http://www.lincolnshire.ich.nhs.uk)

Buyer's address

[www.ulh.nhs.uk](http://www.ulh.nhs.uk)

## **I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK Legislation Applies

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cultural Review Services

Reference number

HQ21-09

#### **II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To provide a cultural review services to the Authority

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £75,000 / Highest offer: £1,000,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79410000 - Business and management consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

#### **II.2.4) Description of the procurement**

The Supplier will provide Services as follows to provide the Authority with a Cultural Review Service, to include but not limited to:

- (a) Provide an objective and robust assessment of working relationships, leadership styles and team dynamics within a specific service/team and or business area
- (b) Independently review and evaluate the intelligence gathered in order to decipher concerns, issues and important themes
- (c) Engage staff within the service to share ideas for improving and restoring a positive workplace culture
- (d) Work in partnership with internal team members to maintain the integrity of the Cultural Review

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-030792](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 July 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**



RealWorldHR Limited

Bridge End House, Waterfoot

Rossendale

BB4 7AW

Telephone

+44 7468489235

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6599715

Internet address

[www.realworldhr.co.uk](http://www.realworldhr.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ICE CREATES LIMITED

Clear View, 2-3 Abbots Quay

Monks Ferry

CH41 5LH

Telephone

+44 845519342

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03881965

Internet address

[www.icecreates.com](http://www.icecreates.com)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

MOORHOUSE CONSULTING LIMITED

69 Old Broad Street

London

EC2M 1QS

Telephone

+44 2030044482

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05053551

Internet address

<https://www.moorhouseconsulting.com/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

DEARDEN HR LIMITED

Kings Parade, Lower Coombe Street

Oxted

CR0 1AA

Telephone

+44 7936285002

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09358749

Internet address

<http://deardenhr.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

FRAZER-NASH CONSULTANCY LIMITED

Hill Park Court, Springfield Drive

Bristol

KT22 7NL

Telephone

+44 3330329500

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2562870

Internet address

[www.fnc.co.uk](http://www.fnc.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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##### **V.2.2) Information about tenders**

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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

ERNST and YOUNG LLP

1 More London Place

London

SE1 2AF

Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC300001

Internet address

[www.ey.com](http://www.ey.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration



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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

PriceWaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Telephone

+44 2075835000

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

OC303525

Internet address

[www.pwc.co.uk](http://www.pwc.co.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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## **Section V. Award of contract**

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Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Socitm Advisory Ltd

8a Bassett Court, Grange Park

Northampton

NN4 5EZ

Telephone

+44 1604709456

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09571840

Internet address

<https://www.advisory.socitm.net/>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ibex gale

29 Great George Street

Bristol

BS1 5QT

Telephone

+44 7966904595

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08814594

Internet address

[www.ibexgale.com](http://www.ibexgale.com)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The spend that goes through the framework will vary dependent on the number of projects run. The maximum spend under this agreement will be £5 million. The initial estimated value is not guaranteed

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

#### **VI.4.2) Body responsible for mediation procedures**

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

**VI.4.4) Service from which information about the review procedure may be obtained**

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>