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Contract

Cultural Review Services

United Lincolnshire Hospitals NHS Trust
United Lincolnshire Hospitals NHS Trust
Lincolnshire Partnership NHS Foundation Trust
Lincolnshire Community Health Services NHS Trust
Lincolnshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-023177

Procurement identifier (OCID): ocids-h6vhtk-037dfe

Published 9 August 2023, 9:33am

Section I: Contracting authority

I.1) Name and addresses

United Lincolnshire Hospitals NHS Trust

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

Contact

Gail Bowman

Email

gail.bowman2@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.ulh.nhs.uk>

Buyer's address

<https://www.ulh.nhs.uk>

I.1) Name and addresses

United Lincolnshire Hospitals NHS Trust

Lincoln County Hospital, Greetwell Road, Lincoln, LN2 5QY

Lincoln

LN2 5QY

Email

gail.bowman2@ulh.nhs.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.ulh.nhs.uk

Buyer's address

www.ulh.nhs.uk

I.1) Name and addresses

Lincolnshire Partnership NHS Foundation Trust

Trust Headquarters, St. Georges, Long Leys Road, Lincoln, LN1 1FS

Lincoln

LN1 1FS

Email

gail.bowman2@ulh.nhs.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.lpft.nhs.uk

Buyer's address

www.ulh.nhs.uk

I.1) Name and addresses

Lincolnshire Community Health Services NHS Trust

Beech House, Witham Park, Waterside South, Lincoln, LN5 7JH

Lincoln

LN5 7JH

Email

gail.bowman2@ulh.nhs.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.lincolnshirecommunityhealthservices.nhs.uk

Buyer's address

www.ulh.nhs.uk

I.1) Name and addresses

Lincolnshire Integrated Care Board

HQ, Bridge House, The Point, Lions Way, Sleaford, NG34 8GG

Sleaford

NG34 8GG

Email

gail.bowman2@ulh.nhs.uk

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

www.lincolnshire.ich.nhs.uk

Buyer's address

www.ulh.nhs.uk

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK Legislation Applies

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cultural Review Services

Reference number

HQ21-09

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide a cultural review services to the Authority

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £75,000 / Highest offer: £1,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

The Supplier will provide Services as follows to provide the Authority with a Cultural Review Service, to include but not limited to:

- (a) Provide an objective and robust assessment of working relationships, leadership styles and team dynamics within a specific service/team and or business area
- (b) Independently review and evaluate the intelligence gathered in order to decipher concerns, issues and important themes
- (c) Engage staff within the service to share ideas for improving and restoring a positive workplace culture
- (d) Work in partnership with internal team members to maintain the integrity of the Cultural Review

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-030792](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2023

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RealWorldHR Limited

Bridge End House, Waterfoot

Rossendale

BB4 7AW

Telephone

+44 7468489235

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

6599715

Internet address

www.realworldhr.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICE CREATES LIMITED

Clear View, 2-3 Abbots Quay

Monks Ferry

CH41 5LH

Telephone

+44 845519342

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03881965

Internet address

www.icecreates.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

MOORHOUSE CONSULTING LIMITED

69 Old Broad Street

London

EC2M 1QS

Telephone

+44 2030044482

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05053551

Internet address

<https://www.moorhouseconsulting.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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V.2.3) Name and address of the contractor

DEARDEN HR LIMITED

Kings Parade, Lower Coombe Street

Oxted

CR0 1AA

Telephone

+44 7936285002

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09358749

Internet address

<http://deardenhr.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

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V.2.3) Name and address of the contractor

FRAZER-NASH CONSULTANCY LIMITED

Hill Park Court, Springfield Drive

Bristol

KT22 7NL

Telephone

+44 3330329500

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2562870

Internet address

www.fnc.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

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V.2.3) Name and address of the contractor

ERNST and YOUNG LLP

1 More London Place

London

SE1 2AF

Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC300001

Internet address

www.ey.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PriceWaterhouseCoopers LLP

1 Embankment Place

London

WC2N 6RH

Telephone

+44 2075835000

Country

United Kingdom

NUTS code

- UKI32 - Westminster

National registration number

OC303525

Internet address

www.pwc.co.uk

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Socitm Advisory Ltd

8a Bassett Court, Grange Park

Northampton

NN4 5EZ

Telephone

+44 1604709456

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09571840

Internet address

<https://www.advisory.socitm.net/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received by electronic means: 14

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V.2.3) Name and address of the contractor

ibex gale

29 Great George Street

Bristol

BS1 5QT

Telephone

+44 7966904595

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08814594

Internet address

www.ibexgale.com

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Lowest offer: £1,000 / Highest offer: £5,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The spend that goes through the framework will vary dependent on the number of projects run. The maximum spend under this agreement will be £5 million. The initial estimated value is not guaranteed

VI.4) Procedures for review

VI.4.1) Review body

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

VI.4.2) Body responsible for mediation procedures

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

VI.4.4) Service from which information about the review procedure may be obtained

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>