

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023172-2021>

Contract

## **Red Box Voice Recording Premium Support**

Office of the Sussex Police & Crime Commissioner

F03: Contract award notice

Notice identifier: 2021/S 000-023172

Procurement identifier (OCID): ocds-h6vhtk-02e1f7

Published 17 September 2021, 12:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Office of the Sussex Police & Crime Commissioner

Sackville House, Brooks Close, Lewes, East Sussex

Lewes

BN7 2FZ

#### **Contact**

Gary Bailey

#### **Email**

[Gary.bailey@sussex.pnn.police.uk](mailto:Gary.bailey@sussex.pnn.police.uk)

#### **Telephone**

+44 7810180469

#### **Country**

United Kingdom

**NUTS code**

UKJ2 - Surrey, East and West Sussex

**National registration number**

N/A

**Internet address(es)**

Main address

[www.sussex.police.uk](http://www.sussex.police.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Red Box Voice Recording Premium Support

Reference number

JPS991

**II.1.2) Main CPV code**

- 72261000 - Software support services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of Software support services for Red Box voice recording platform

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £43,666

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72261000 - Software support services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Lewes

#### **II.2.4) Description of the procurement**

Provision of Software support services for Red Box voice recording platform

#### **II.2.5) Award criteria**

Quality criterion - Name: Additional deliveries by existing supplier / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Due to the impending expiry of the current SEPSNSA contract within Surrey & Sussex, there are a number of 3rd party solutions currently contracted through BTplc which will require on-going support post September 2021. Both Surrey and Sussex have Redbox Voice Recording Solution, which require continued support for a minimum 1-year period pending further decision around what on-going provisions can be made through Joint Unified Communications and Telephony Programme contract, currently being implemented through Vodafone. Redbox confirm they do not provide for reseller discounts, which has been borne out through experience within other Force, Norfolk who ran reseller mini-competition but proved no pricing advantage to going direct via Redbox.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

---

## Section V. Award of contract

### Contract No

1

### Title

Red Box Voice Recording Premium Support

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

10 September 2021

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Red Box Recorders Ltd

Nottingham

NG11 6QA

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £43,666

Total value of the contract/lot: £43,666

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Police & Crime Commissioner for Sussex

Lewes

BN7 2FZ

Country

United Kingdom

Internet address

[www.sussex-pcc.gov.uk](http://www.sussex-pcc.gov.uk)