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Contract

# **CPU 5990 Customer Relationship Management and Billing System for Nottingham City Council, Enviroenergy**

Nottingham City Council

F03: Contract award notice

Notice identifier: 2023/S 000-023144

Procurement identifier (OCID): ocds-h6vhtk-03ab7a

Published 8 August 2023, 5:10pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Nottingham City Council

Loxley House, Station Street

Nottingham

NG2 3NG

#### Contact

Ms Louise Dobson

#### **Email**

Louise.Dobson@nottinghamcity.gov.uk

## **Telephone**

+44 1158763460

#### Country

**United Kingdom** 

## Region code

UKF1 - Derbyshire and Nottinghamshire

## Internet address(es)

Main address

http://www.nottinghamcity.gov.uk

Buyer's address

http://www.nottinghamcity.gov.uk

# I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

CPU 5990 Customer Relationship Management and Billing System for Nottingham City Council, Enviroenergy

Reference number

DN657818

#### II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

## II.1.3) Type of contract

Services

#### II.1.4) Short description

Customer Relationship Management and Billing System for Nottingham City Council, Enviroenergy .

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £3,200,000 / Highest offer: £3,200,000 taken into consideration

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 65000000 Public utilities
- 72000000 IT services: consulting, software development, Internet and support

## II.2.3) Place of performance

**NUTS** codes

• UKF1 - Derbyshire and Nottinghamshire

#### II.2.4) Description of the procurement

Customer Relationship Management and Billing System for Nottingham City Council, Enviroenergy

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

## IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: <u>2023/S 000-005438</u>

## Section V. Award of contract

#### **Contract No**

**CPU 5990** 

#### **Title**

CPU 5990 Customer Relationship Management and Billing System for Nottingham City Council, Enviroenergy

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

8 August 2023

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Sycous Limited

Leeds

Country

**United Kingdom** 

**NUTS** code

• UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £638,900 / Highest offer: £3,200,000 taken into consideration

# **Section VI. Complementary information**

# VI.4) Procedures for review

VI.4.1) Review body

Nottingham City Council

Nottingham

Country

**United Kingdom**