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Contract

## **Digital Care Records & E Scheduling System**

The North Yorkshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-023138

Procurement identifier (OCID): ocids-h6vhtk-040ce0

Published 25 July 2024, 9:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The North Yorkshire Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Kate Chapman

#### **Email**

[Kate.Chapman@northyorks.gov.uk](mailto:Kate.Chapman@northyorks.gov.uk)

#### **Telephone**

+44 1609533450

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Care Records & E Scheduling System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

A digital care records/e scheduling system for use in our health and social care day services. These include Extra Care facilities; domiciliary care, Home Support Services (Supported Living), Day Centres, Short Breaks/Respite and Elderly Person's Homes (EPHs).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £648,500

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

North Yorkshire

#### **II.2.4) Description of the procurement**

A digital care record/e scheduling system for use in our health and social care day services. The Contract shall commence in August 2024 and will be for a period of 3 years with one option to extend for a further period of 24 months (3+2).

### **II.2.5) Award criteria**

Quality criterion - Name: Service / Weighting: 60

Quality criterion - Name: Technology / Weighting: 10

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030691](#)

#### IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

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## Section V. Award of contract

### Contract No

1

### Title

Digital Care Records & E Scheduling System

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

13 June 2024

### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

OneTouchHealth

Unit 9 Howley Square, Oranmore

Galway

H91XDC2

Email

[clodagh@onetouchhealth.net](mailto:clodagh@onetouchhealth.net)

Country

Ireland

NUTS code

- IE - Ireland

National registration number

IE3268717AH

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £648,500

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.2) Body responsible for mediation procedures**

The North Yorkshire Council - Legal Services

County Hall

Northallerton

DL7 8AD

Email

[legal.services@northyorks.gov.uk](mailto:legal.services@northyorks.gov.uk)

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

North Yorkshire Council shall in accordance with the Public Contracts (Amendment) Regulations 2015, incorporate a minimum 10 day standstill period commencing at the point that information on the intention to award the contract is sent to tenderers.

The Council shall, as soon as possible after the decision has been made, inform the tenderers and candidates of its decision, and shall do so by notice in writing by the most rapid means of communication practicable.

Should additional information be required, please contact the person cited in paragraph I.1) of this form. If an appeal regarding the award of a contract has not been successfully resolved, Public Contracts Regulations 2015 (SI 2015 No 6) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England and Wales).

Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. Following the 10 day standstill period, if no further debriefing has been requested, the Court may only award damages once the contract has been entered into.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>



