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Planning

CP1185-15 Provision of Passenger Transport Dynamic Purchasing System

Devon County Council
NHS Devon Clinical Commissioning Group

F01: Prior information notice
Prior information only
Notice identifier: 2021/S 000-023130
Procurement identifier (OCID): ocids-h6vhtk-02e1cd
Published 17 September 2021, 7:26am

Section I: Contracting authority

I.1) Name and addresses

Devon County Council

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Tim Hamblin

Email

transportcoordination servicetransporttenders-mailbox@devon.gov.uk

Telephone

+44 1392383000

Country

United Kingdom

NUTS code

UKK4 - Devon

Internet address(es)

Main address

<http://www.devon.gov.uk>

Buyer's address

<http://www.supplyingthesouthwest.org.uk>

I.1) Name and addresses

NHS Devon Clinical Commissioning Group

County Hall, Topsham Road

Exeter

EX2 4QD

Contact

Claire Yardley

Email

claire.yardley@nhs.net

Country

United Kingdom

NUTS code

UKK4 - Devon

Internet address(es)

Main address

<http://www.devonccq@nhs.uk>

Buyer's address

<http://www.supplyingthesouthwest.org.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CP1185-15 Provision of Passenger Transport Dynamic Purchasing System

Reference number

DN94465

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Devon will transit to becoming an Integrated Care System (ICS) on the 1st of April 2022. NHS Devon will work in partnership through a Section 75 Agreement with the Local Authority Devon County Council to commission NHS transport

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The current Non-Emergency Patient Transport Service (NEPTS) contract ends on the 28th May 2022. In August 2021 the final report of the national review of NEPTS and Patient Eligibility was published. B0682-final-report-of-the-non-emergency-patient-transport-review.pdf ([england.nhs.uk](https://www.england.nhs.uk))

As a result of the national review, NHS England has started a consultation on Patient Eligibility and NEPTS: b0712-consultation-on-eligibility-criteria-for-non-emergency-patient-transport.pdf ([england.nhs.uk](https://www.england.nhs.uk)) The outcome of the review and the phasing-in of the final policy will be during 2022/2023.

Reflecting the above NHS Devon and Devon County Council will be re-procuring NEPTS contracts to implement a new service effective from 29th May 2022. The new model will be based on the interim review report and consultation. This means:

Delivering a new model of types of transport

The potential for changes as a result of the current national consultation delivering a different outcome than the indicative report.

This procurement will take place through the Dynamic Procurement System (DPS) managed by Devon County Council. All interested parties are encouraged to join the DPS in advance of the procurement taking place. Contact Devon County Council for further details (transportcoordinationsservice@devon.gov.uk or 01392 383000 - this is an automated phone system, please ask for Tim Hamblin).

II.1.5) Estimated total value

Value excluding VAT: £2,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

PCV Contracted transport

Lot No

1

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

In line with National indications the procurement will be in four lots in two main headings:

Heading 1 – Specialist Services – Must be CQC Registered and Inspected:

H 1: Lot 4: Tender 1: Qualified Crew ambulance

A service, to deliver sub-999 transfers, Inter-Facility Transfers (IFT) both local and long-distance e.g. a cardiac inpatient in a Devon hospital transferred to a London Acute as part of a planned pathway of treatment. This will run a core service of 7-days a week nominally 10am to 8pm with higher levels of capacity midweek than skeleton cover at the weekend. Some journeys may need to vary the core hours. Qualified to cover FREC 4 – Paramedic.

H 1: Lot 4: Tender 2: NEPTS-PLUS service,

A new concept of NEPTS based on a cohort of patients that require more than standard NEPTS. The specification is for an enhanced level of equipment on board the vehicle and enhanced training to utilise the equipment to manage:

Specialist manual handling including:

- o Bariatric and access to Super-Bariatric equipment

- o Complex manual handling e.g. extraction from difficult access when “off-legs” for access to healthcare.

Higher levels of oxygen usage without clinical input e.g. acute discharge on 15 ltrs going to home or hospice.

Management of patients requiring a NEW-Score transferring

Basic Management of airways

Crews do not need to be formally qualified but will require a bespoke level of certification to use the equipment on the vehicle. As a new model of delivery, the NHS Devon and Devon County Council will work with bidders in the development of this, within an agreed timescale.

H 1: Lot 4: Tender 3: Mainstream NEPTS – Stretcher/Wheelchair, A standard Mainstream NEPTS service taking patients who require simple manual handling, e.g. movement from a wheelchair to a carry-chair for access up or down stairs and then back into a wheelchair. This service will also take complex dementia, with passengers who may exhibit disinhibited or aggressive behaviour

Heading 2: Non-Specialist Services – No need/Optional for CGC registration/inspection:

H 2: Option of Lots 1, 2 and 4: Tender 1: Mobility and Support Transport: this lot will cover a wide range of vehicle types including multi-seat vehicles Wheelchair Accessible Vehicles (WAV), and cars. Generally, two-person crews, but not always, this service will be for users who:

Are living with a disability but temporarily unable to use their normal disability adapted vehicle.

Have a cognitive problem e.g. low-level non-complex dementia, that makes it unsafe to travel on public transport.

Are unable to complete the whole journey by public transport due to issues of timings or distance. In some cases, it will not be the entire replacement journey but linking in with Public Transport hubs to facilitate use of public transport.

Frequent attenders to services.

Bidders for the Mobility & Support service can choose to bid for contract journeys 7 days a week for:

All of Devon

or for specified geographical areas based on existing District Council boundaries e.g. Torridge or East Devon

Bidders can also choose to remain on the DPS as ad-hoc providers bidding for small blocks of work

Procurement for lots under Heading 1 will be for 5 year plus 4 year extension contract. H2: Tender 1 will be let on shorter contracts. Full specifications and details of the Quality schedule will be posted on the Dynamic Procurement System. Contact Devon County Council for further details

(transportcoordination@devon.gov.uk or 01392 383000 - this is an automated phone system, please ask for Tim Hamblin).

It is expected that successful bidders will show how they can work with Commissioners to manage:

The development of low-carbon and zero-carbon development in Heading 2 and the potential for Carbon-Offset in Heading 1, as no low-carbon ambulance models exist.

Development of winter and inclement weather solutions to maintain services whilst appropriately responding to Highways and Police advice.

Further developments in transport as part of:

- o The national consultation
- o The development of the NHS Devon partnership with Devon County Council and

developing improvements in local transport, for example through the Government's National Bus Strategy, Bus Back Better

II.2) Description

II.2.1) Title

Hackney / Private Hire transport

Lot No

2

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

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A new concept of NEPTS based on a cohort of patients that require more than standard NEPTS. The specification is for an enhanced level of equipment on board the vehicle and enhanced training to utilise the equipment to manage:

Specialist manual handling including:

- o Bariatric and access to Super-Bariatric equipment
- o Complex manual handling e.g. extraction from difficult access when “off-legs” for access to healthcare.

Higher levels of oxygen usage without clinical input e.g. acute discharge on 15 ltrs going to home or hospice.

Management of patients requiring a NEW-Score transferring

Basic Management of airways

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Are unable to complete the whole journey by public transport due to issues of timings or distance. In some cases, it will not be the entire replacement journey but linking in with Public Transport hubs to facilitate use of public transport.

Frequent attenders to services.

Bidders for the Mobility & Support service can choose to bid for contract journeys 7 days a

week for:

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Development of winter and inclement weather solutions to maintain services whilst appropriately responding to Highways and Police advice.

Further developments in transport as part of:

- o The national consultation

- o The development of the NHS Devon partnership with Devon County Council and developing improvements in local

II.2) Description

II.2.1) Title

Ambulance Transport to include qualified crew

Lot No

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

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Development of winter and inclement weather solutions to maintain services whilst appropriately responding to Highways and Police advice.

Further developments in transport as part of:

- o The national consultation
- o The development of the NHS Devon partnership with Devon County Council and developing improvements in local

II.3) Estimated date of publication of contract notice

16 November 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes