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Tender

Intranet Platform and Staff App

Kent and Medway NHS and Social Care Partnership Trust

F02: Contract notice

Notice identifier: 2023/S 000-023128

Procurement identifier (OCID): ocds-h6vhtk-03ee08

Published 8 August 2023, 4:26pm

Section I: Contracting authority

I.1) Name and addresses

Kent and Medway NHS and Social Care Partnership Trust

Unit D, New Hythe Business Park, Magnitude House, New Hythe Lane

Aylesford

ME20 6WT

Contact

Procurement Team

Email

kmpt.procurement@nhs.net

Country

United Kingdom

Region code

UKJ44 - East Kent

Internet address(es)

Main address

<https://www.kmpt.nhs.uk>

Buyer's address

<https://www.kmpt.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Intranet Platform and Staff App

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Kent and Medway NHS and Social Care Partnership Trust is inviting tenders for the provision and implementation of an Intranet Platform and Staff App Services solution, in addition to associated hosting and support services.

II.1.5) Estimated total value

Value excluding VAT: £350,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48200000 - Networking, Internet and intranet software package
- 72212200 - Networking, Internet and intranet software development services
- 72421000 - Internet or intranet client application development services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

Main site or place of performance

Kent and Medway

II.2.4) Description of the procurement

Kent and Medway NHS and Social Care Partnership Trust is inviting tenders for the provision and implementation of an Intranet Platform and Staff App Services solution, in addition to associated hosting and support services.

The current Intranet platform is over seven years old, and the Trust is therefore looking to secure a new, modern functioning intranet to transform how it communicates and engages with the work force. Required areas of improvement include:

- Improved technical features and capability;
- An improved search function;
- A central contact directory; and
- Compatibility with accessibility legislation and NHS Digital security requirements.

The Commencement Date for the delivery of the services is scheduled to be on 18th December 2023 at 00:00 hours. The Contract will be awarded for a period of three (3) years until 17th December 2026, with an option to extend for two (2) additional periods of one (1) year subject to performance and the absolute discretion of the Trust.

The Trust is procuring this contract following the Open Procedure under the UK Public Contract Regulations 2015 and the Trust's Standing Financial Instructions. The Trust will be awarding one Contract for the provision of all services detailed in the Specification. The Trust will be utilising the NHS Standard Terms & Conditions for Services Contract.

The Trust is seeking to contract with an organisation that will manage the Services to the highest levels of satisfaction, professional standards and cost effectiveness.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

18 December 2023

End date

17 December 2028

This contract is subject to renewal

Yes

Description of renewals

The Contract will be awarded for a period of three (3) years until 17th December 2026, with an option to extend for two (2) additional periods of one (1) year, subject to performance and the absolute discretion of the Trust.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

29 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

The value provided in Section II.1.5) represents the Trust's estimate of the total value of the contract opportunity over the entire contract period including any possible extensions (5 years). The Information for Bidders document contains the mandatory selection criteria which must be met by the potential candidates. All tenders must be submitted through the Health Family Single eCommercial System, details of which can be found at <https://health-family.force.com/s/Welcome>. The Trust expressly reserves the right: i. not to award any contract as a result of the procurement process commenced by publication of this notice; ii. to make whatever changes it may see fit to the content and structure of the requirements during the tender phase ; and in no circumstances will be liable for any costs incurred by the candidates. Further information about the contract opportunity can be found in the Information for Bidders document which will be made available via the portal to bidders registering their interest in this procurement.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Email

royalcourtsofjustice.jc@gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/>