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Tender

P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accommodation

Birmingham City Council

F02: Contract notice

Notice identifier: 2023/S 000-023123

Procurement identifier (OCID): ocids-h6vhtk-03ee04

Published 8 August 2023, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.finditinbirmingham.com>

Buyer's address

<https://www.in-tendhost.co.uk/birminghamcc>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.in-tendhost.co.uk/birminghamcc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.in-tendhost.co.uk/birminghamcc>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P2054 - Provision of Cleaning Services to Low Rise and Sheltered Accommodation

Reference number

P2054

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including:• Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.1.5) Estimated total value

Value excluding VAT: £12,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

2

Maximum number of lots that may be awarded to one tenderer: 1

II.2) Description

II.2.1) Title

Central/North

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including: • Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South and East

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911300 - Window-cleaning services
- 90911200 - Building-cleaning services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Council wishes to establish a Framework Agreement for the provision of insert Cleaning Services for Temporary Accommodation and Communal Areas of Sheltered and Low Rise Accommodation including: • Planned Cleaning of all identified areas. • Periodic (Deep) Cleaning of Low-Rise Accommodation and occasionally Sheltered Housing. • Windows (external) and high-level glazing. Quarterly high-level window cleaning. • Reactive Cleaning, both emergency and ad-hoc. • Provision of specialist cleaning as identified in this Specification. • Provision of a customer services helpdesk during working hours and an emergency out of hours contact number. • The management and monitoring of Planned, Periodic and Reactive cleaning requests. • Supporting the Council in maintaining disaster recovery and business continuity through the provision of an emergency cleaning 24-hour call-out service. • The delivery of social value outcomes to support key Council policy drivers

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Further details will be provided in the tender documentation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Will not exceed 4 years

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 September 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

8 September 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be sent details on how to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk Your completed tender submission should be returned by noon on 8 September 2023 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc/>

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom