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Tender

Resettlement Support Services

Plymouth City Council

F02: Contract notice

Notice identifier: 2023/S 000-023106

Procurement identifier (OCID): ocds-h6vhtk-03edf9

Published 8 August 2023, 3:48pm

Section I: Contracting authority

I.1) Name and addresses

Plymouth City Council

Ground Floor, Crownhill Court

Plymouth

PL6 5DH

Contact

Mr Phil Bees

Email

phil.bees@plymouth.gov.uk

Telephone

+44 1752307532

Country

United Kingdom

Region code

UKK41 - Plymouth

Internet address(es)

Main address

<http://www.plymouth.gov.uk/>

Buyer's address

<http://www.plymouth.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.supplyingthesouthwest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.supplyingthesouthwest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Resettlement Support Services

Reference number

DN683724

II.1.2) Main CPV code

- 85000000 - Health and social work services
 - AA01 - Metal

II.1.3) Type of contract

Services

II.1.4) Short description

Plymouth City Council ('The Council') would like to invite you to submit a selection questionnaire to deliver an innovative, trauma-informed service that provides place-based, person-centred support. The service will provide advice and guidance to assist persons with recourse to public funds arriving through all government managed resettlement schemes or granted leave to remain via the asylum systems. The aim of the service will be to support individuals to settle and integrate into the host community.

We envision the outcomes of this contract to be to: assist service users to meet their aspirations and feel socially included, build on a persons' assets and attributes to enable them to participate and contribute fully in society.

II.1.5) Estimated total value

Value excluding VAT: £4,050,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK41 - Plymouth

II.2.4) Description of the procurement

Plymouth City Council ('The Council') would like to invite you to submit a selection questionnaire to deliver an innovative, trauma-informed service that provides place-based, person-centred support. The service will provide advice and guidance to assist persons with recourse to public funds arriving through all government managed resettlement schemes or granted leave to remain via the asylum systems. The aim of the service will be to support individuals to settle and integrate into the host community.

We envision the outcomes of this contract to be to: assist service users to meet their aspirations and feel socially included, build on a persons' assets and attributes to enable them to participate and contribute fully in society. Specific outcomes of the service will include

- Improved access to housing
- Increased self-sufficiency via employment and maximisation of welfare benefits
- Improved independence through the strengthening of social connections, language skills and digital inclusion
- Improved cultural competency to help local communities and services to become more refugee friendly
- Attainment of positive health outcomes
- Improved English language acquisition by providing support and assistance to access ESOL

The Resettlement Support Service will:

- Be a recognised partnership able to contribute towards improved community cohesion within the city;
- Generate evidence about what works, to be able to evaluate the impact of funded projects on refugee integration and self-sufficiency;

- Provide evidence to inform future policy, programming, and mainstream service delivery;
- Support other organisations to become more culturally aware and competent when supporting people from refugee communities, offering expertise to help ensure they are accessible and culturally sensitive towards the needs of the cohort including advocating for those people that may have experienced discrimination;
- Work in support and collaboration with members of the Refugee and Asylum Seeker (RAS) forum in Plymouth;
- Be expected to participate in statutory bodies led by the Council such as Plymouth Prevent and Safer Communities and other ad hoc focus groups which require input from providers on the specific needs of this cohort;
- have a strong and consistent focus on cross-partnership delivery that aligns and draws on the support of mainstream services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,050,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

108

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 August 2023

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 September 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Telephone

+44 2039368957

Country

United Kingdom

Internet address

www.plymouth.gov.uk