

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/023104-2022>

Contract

CC11527 - Short Breaks Respite at Home and in the Community Flexible Framework

West Lothian Council

F03: Contract award notice

Notice identifier: 2022/S 000-023104

Procurement identifier (OCID): ocds-h6vhtk-03003a

Published 19 August 2022, 11:56am

Section I: Contracting authority

I.1) Name and addresses

West Lothian Council

West Lothian Civic Centre, Howden South Road

Livingston

EH54 6FF

Contact

Tom Henderson

Email

tom.henderson@westlothian.gov.uk

Telephone

+44 1506281814

Fax

+44 1506281325

Country

United Kingdom

NUTS code

UKM78 - West Lothian

Internet address(es)

Main address

<https://www.westlothian.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00140

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CC11527 - Short Breaks Respite at Home and in the Community Flexible Framework

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The overarching aim of the Short Breaks (Respite) at Home and in the Community, Service contract is to support and sustain the caring relationship and in doing so meet the needs, expectations and outcomes sought for both the cared-for person and their carer.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £860,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKM78 - West Lothian

II.2.4) Description of the procurement

What is required from the contract? How is this expected to be delivered, where and at what timescales?

The overarching aim of the Short Breaks (Respite) at Home and in the Community, Service contract is to support and sustain the caring relationship and in doing so meet the needs, expectations and outcomes sought for both the cared-for person and their carer. This is with a view to enabling the carer to have a break whilst at the same time enabling the person requiring care to remain at home avoiding or delaying the need for possible admission to an alternative care environment or the need for increased levels of intervention wherever possible.

The main objectives of this service are:

To temporarily relieve the carer of their caring responsibilities either on a planned or emergency basis ;

To help sustain the caring relationship by reducing potential carer stress, anxiety and feelings of isolation ;

To promote the health and wellbeing of both the person being cared for and their carer ;

To provide an opportunity for both parties to spend meaningful time together or apart ;

To help carers avoid feelings of isolation by enabling them to maintain contact with their informal social networks and in doing so build individual capacity and resilience ;

To provide support to the cared for person to engage where possible in activities and pursuits of choice ;

To prevent avoidable admissions to hospital or care home.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 15

Quality criterion - Name: Implementation Plan / Weighting: 10

Quality criterion - Name: Service User Engagement and Feedback / Weighting: 15

Quality criterion - Name: Safeguarding / Weighting: 15

Quality criterion - Name: Staffing / Weighting: 15

Quality criterion - Name: Workforce Matters / Weighting: 15

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-030915](#)

Section V. Award of contract

Contract No

CC11527 - Short Breaks Respite at Home and in the Community Flexible Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 April 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Diamond Home Assist LLP

Unit 2 Bloom Farm, Main Street

Livingston

EH54 7AF

Country

United Kingdom

NUTS code

- UKM78 - West Lothian

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mears Supported Living Scotland

Dumyat Technology Centre, Alva Industrial Estate

Alva

FK12 5DW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

P4C Healthcare Ltd

34 South Gyle Crescent

Edinburgh

EH12 9EB

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £860,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:703969)

VI.4) Procedures for review

VI.4.1) Review body

Livingston Sheriff Court and Justice of the Peace Court

Howden South Road

Livingston

EH54 6FF

Country

United Kingdom