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Awarded contract

Red Box Voice Recording Premium Support

Office of the Surrey Police and Crime Commissioner for Surrey Police

F03: Contract award notice

Notice reference: 2021/S 000-023099

Published: 16 September 2021, 4:53pm

Section I: Contracting authority

I.1) Name and addresses

Office of the Surrey Police and Crime Commissioner for Surrey Police

PO Box 412, Guildford, Surrey

Guildford

GU3 1BR

Contact

Gary Bailey

Email

Gary.bailey@sussex.pnn.police.uk

Telephone

+44 7810180469

Country

United Kingdom

NUTS code

UKJ2 - Surrey, East and West Sussex

National registration number

N/A

Internet address(es)

Main address

www.surrey.police.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Red Box Voice Recording Premium Support

Reference number

JPS991A

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Red Box Voice Recording Premium Support

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £26,223

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Guildford

II.2.4) Description of the procurement

Red Box Voice Recording Premium Support

II.2.5) Award criteria

Quality criterion - Name: Additional deliveries / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Due to the impending expiry of the current SEPSNSA contract within Surrey & Sussex, there are a number of 3rd party solutions currently contracted through BTplc which will require on-going support post September 2021. Both Surrey and Sussex have Red Box Voice Recording Solution, which require continued support for a minimum 1-year period pending further decision around what on-going provisions can be made through Joint Unified Communications and Telephony Programme contract, currently being implemented through Vodafone. Red Box confirm they do not provide for reseller discounts, which has been borne out through experience within other Force, Norfolk who ran reseller mini-competition but proved no pricing advantage to going direct via Red Box.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

1

Title

Red Box Voice Recording Premium Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 September 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Red Box Recorders Ltd

Nottingham

NG11 6QA

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £26,223 / Highest offer: £26,223 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police & Crime Commissioner for Surrey

PO Box 412

Guildford

GU3 1BR

Country

United Kingdom

Internet address

<https://surrey-pcc.gov.uk>