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Tender

HAC5899 Unpaid Carers Service

Tower Hamlets

F02: Contract notice

Notice identifier: 2023/S 000-023081

Procurement identifier (OCID): ocds-h6vhtk-03ede9

Published 8 August 2023, 2:12pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Ms Phillis Osei

Email

phyllis.addo@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=37b8157f-2135-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=37b8157f-2135-ee11-8124-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5899 Unpaid Carers Service

Reference number

DN683435

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

These will be purchased through two lots:

Lot A - Unpaid Carers Service: The Unpaid Carers Service will help the Council meet its Care Act duties to ensure carers have access to information and advice, conduct assessments of carers' needs, as well as providing additional support that is known to have a positive impact on the health and wellbeing of unpaid carers and will help them continue in their caring role

Lot B - Unpaid Carers Emergency Service : The Unpaid Carers Emergency Service will provide flexible emergency support for carers at significant risk of a cared-for/carer relationship breakdown or experiencing a crisis.

II.1.5) Estimated total value

Value excluding VAT: £3,310,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

Lot A - Unpaid Carers Service: The Unpaid Carers Service will help the Council meet its Care Act duties to ensure carers have access to information and advice, conduct assessments of carers' needs, as well as providing additional support that is known to have a positive impact on the health and wellbeing of unpaid carers and will help them continue in their caring role

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration of 36 months with the option to extend for a further 2 yrs on a a one

plus one basis, giving the maximum contract duration of 5 years(3+1+1), subject to satisfactory performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.12) Information about electronic catalogues

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

Lot B - Unpaid Carers Emergency Service : The Unpaid Carers Emergency Service will provide flexible emergency support for carers at significant risk of a cared-for/carer relationship

breakdown or experiencing a crisis.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration of 36 months with the option to extend for a further 2 years one plus one basis, giving the maximum contract duration of 5 years (3+1+1), subject to satisfactory performance

II.2.10) Information about variants

Variants will be accepted: No

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Options: No

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II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 September 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

8 August 2023

Local time

4:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tower Hamlets Procurement

Town Hall, 160 White Chapel Road

London

E1 1BJ

Country

United Kingdom