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Tender

**24000000**

ECL The Care & Wellbeing Company

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-023074

Procurement identifier (OCID): ocids-h6vhtk-048440

Published 24 July 2024, 3:37pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

ECL The Care & Wellbeing Company

7th Floor, Seax House, Victoria Road South

Chelmsford

CM1 1QH

#### **Contact**

Karen Tucciarone

#### **Email**

[karen.tucciarone2@essexcares.org](mailto:karen.tucciarone2@essexcares.org)

#### **Telephone**

+44 333013406

#### **Country**

United Kingdom

**Region code**

UKH3 - Essex

**National registration number**

06723149

**Internet address(es)**

Main address

[www.ecl.org](http://www.ecl.org)

Buyer's address

<https://eoecph.bravosolution.co.uk/web/login.shtml>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eoecph.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eoecph.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://eoecph.bravosolution.co.uk/web/login.shtml>

**I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

24000000

Reference number

0053

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

ECL is seeking a digital care and client management system to support the paperless delivery of support services to clients, both individually within their own homes and the community, as well as to groups of clients within building-based settings.

The required solution includes client record management; electronic Medication Administration Records (eMAR); digital forms to support assessment, support planning, activity and incident recording; staff rostering; electronic visit management through mobile devices; location and mileage tracking; staff timesheets; client portal.

The solution will provide management as well as clinical and care staff with real time information and reports to ensure safe, high quality, compliant and efficient services.

The solution will also need to be capable of integrating with ECL's current and future Human Resources, Payroll, Financial and Billing systems.

#### **II.1.5) Estimated total value**

Value excluding VAT: £240,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 - Regulated, Sensory and Clinical Team

Lot 2 - Day Opportunities and Inclusive Employment

### **II.2) Description**

#### **II.2.1) Title**

Regulated, Sensory and Clinical Team

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House,

Victoria Road South

Chelmsford

CM1 1QH

#### **II.2.4) Description of the procurement**

Lot 1

All services except Day Opportunities and Inclusive Employment

Geographical coverage currently includes: Essex, London Borough of Havering, London Borough of Barking and Dagenham and West Sussex

Approx. no. of system users: 955 Mobile Device/App and Web users, plus additional 120 Web only users.

Approx. no. of client records: At least 2,700 active clients at any point in time

Total contract envelope: up to £1.8M max (for 6 years term, covering one off implementation costs, licenses and an allowance for CPI).

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £18,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract will be awarded up to a maximum of 24 months subject to supplier performance.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Day Opportunities and Inclusive Employment

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House

Victoria Road South

Chelmsford

Essex

CM1 1QH

### **II.2.4) Description of the procurement**

Lot 2

- Day Opportunities and Inclusive Employment services only
- Geographical coverage currently includes Essex only (14-day centre sites)
- Approx. no. of system users: 305 Mobile Device/App and Web users, plus additional 45 Web only users.
- Approx. no. of client records: At least 1,300 active clients at any point in time
- Total contract envelope: up to £575k max (for 6 years term, covering o

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £575,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to 24 months subject to satisfactory supplier performance.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please see tender documentation on eSourcing portal:

<https://eoecph.bravosolution.co.uk/web/login.shtml>

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please see tender documents and Appendix\_5\_Info\_Docs\_KPIs on eSourcing portal:

<https://eoecph.bravosolution.co.uk/web/login.shtml>



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

16 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

Spanish

#### **IV.2.5) Scheduled date for start of award procedures**

18 November 2024

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

**VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://theroyalcourtsofjustice.com/contact/>