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Tender

24000000

ECL The Care & Wellbeing Company

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-023074

Procurement identifier (OCID): ocds-h6vhtk-048440

Published 24 July 2024, 3:37pm

Section I: Contracting authority

I.1) Name and addresses

ECL The Care & Wellbeing Company

7th Floor, Seax House, Victoria Road South

Chelmsford

CM1 1QH

Contact

Karen Tucciarone

Email

karen.tucciarone2@essexcares.org

Telephone

+44 333013406

Country

United Kingdom

Region code

UKH3 - Essex

National registration number

06723149

Internet address(es)

Main address

www.ecl.org

Buyer's address

<https://eocph.bravosolution.co.uk/web/login.shtml>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eocph.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eocph.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://eocph.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

24000000

Reference number

0053

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

ECL is seeking a digital care and client management system to support the paperless delivery of support services to clients, both individually within their own homes and the community, as well as to groups of clients within building-based settings.

The required solution includes client record management; electronic Medication Administration Records (eMAR); digital forms to support assessment, support planning, activity and incident recording; staff rostering; electronic visit management through mobile devices; location and mileage tracking; staff timesheets; client portal.

The solution will provide management as well as clinical and care staff with real time information and reports to ensure safe, high quality, compliant and efficient services.

The solution will also need to be capable of integrating with ECL's current and future Human Resources, Payroll, Financial and Billing systems.

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 - Regulated, Sensory and Clinical Team

Lot 2 - Day Opportunities and Inclusive Employment

II.2) Description

II.2.1) Title

Regulated, Sensory and Clinical Team

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House,

Victoria Road South

Chelmsford

CM1 1QH

II.2.4) Description of the procurement

Lot 1

All services except Day Opportunities and Inclusive Employment

Geographical coverage currently includes: Essex, London Borough of Havering, London Borough of Barking and Dagenham and West Sussex

Approx. no. of system users: 955 Mobile Device/App and Web users, plus additional 120 Web only users.

Approx. no. of client records: At least 2,700 active clients at any point in time

Total contract envelope: up to £1.8M max (for 6 years term, covering one off implementation costs, licenses and an allowance for CPI).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £18,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract will be awarded up to a maximum of 24 months subject to supplier performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Day Opportunities and Inclusive Employment

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House

Victoria Road South

Chelmsford

Essex

CM1 1QH

II.2.4) Description of the procurement

Lot 2

- Day Opportunities and Inclusive Employment services only
- Geographical coverage currently includes Essex only (14-day centre sites)

- Approx. no. of system users: 305 Mobile Device/App and Web users, plus additional 45 Web only users.
- Approx. no. of client records: At least 1,300 active clients at any point in time
- Total contract envelope: up to £575k max (for 6 years term, covering o

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £575,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The contract may be extended up to 24 months subject to satisfactory supplier performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documentation on eSourcing portal:

<https://eoecph.bravosolution.co.uk/web/login.shtml>

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see tender documents and Appendix_5_Info_Docs_KPIs on eSourcing portal:

<https://eoecph.bravosolution.co.uk/web/login.shtml>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

16 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.5) Scheduled date for start of award procedures

18 November 2024

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://theroyalcourtsofjustice.com/contact/>

