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Contract

## **Managed LAN and On-site Support Services (MLOSS)**

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2024/S 000-023044

Procurement identifier (OCID): ocds-h6vhtk-044e70

Published 24 July 2024, 2:22pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department for Work and Pensions

2 St Peters Square

Manchester

M2 3AA

#### **Email**

[network.commercialteam@dwp.gov.uk](mailto:network.commercialteam@dwp.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed LAN and On-site Support Services (MLOSS)

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Managed LAN and Onsite CPE & Cabling Support Service (MLOSS) will cover the provision, support, management and maintenance of network connectivity between devices within each DWP site.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

7 July 2021

End date

6 November 2024

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.2) Administrative information

#### IV.2.1) Contract award notice concerning this contract

Notice number: [2024/S 000-010374](#)

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## Section V. Award of contract/concession

### Contract No

ECM\_9478

### Title

Managed LAN and On-site Support Services (MLOSS)

### V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract/concession award decision:

7 July 2021

#### V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

British Telecommunications PLC

1 Braham Street

London

E1 8EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £7,300,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Department for Work and Pensions

Caxton House, Tothill Street

London

SW1H 9NA

Country

United Kingdom

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**Section VII: Modifications to the contract/concession**

**VII.1) Description of the procurement after the modifications**

**VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

**VII.1.4) Description of the procurement:**

Managed LAN and Onsite CPE & Cabling Support Service (MLOSS) will cover the provision, support, management and maintenance of network connectivity between devices within each DWP site.

**VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

7 July 2021

End date

6 November 2024

**VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£7,300,000

**VII.1.7) Name and address of the contractor/concessionaire**

British Telecommunications PLC

1 Braham Street

London

E1 8EE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**VII.2) Information about modifications**

**VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

In order to ensure continuity of services, the contract value required an further uplift of £2,255,749.23, in May 2024.

#### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

DWP had intended to commence transition to the new Unified Network Access Service (UNAS) Contract in December 2023, however, estate transition has been delayed due to technical difficulties.

The additional services have become necessary since the Contract was entered into, as DWP did not anticipate the changing scope of other internal projects such as the Functional Assessment Service (FAS), nor the delays to the procurement/transition to the new UNAS Contract, during the Contract's initial procurement.

Purchasing these services from a different supplier would cause interoperability and interchangeability issues with existing services and installation as they're already being provided by BT. To avoid technical issues such as running multiple OEM solutions within one site, and to avoid duplication of costs as at the time of this modification DWP have already sourced the replacement contract for MLOSS, which is UNAS.

#### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaption and average inflation)

Value excluding VAT: £9,989,950

Total contract value after the modifications

Value excluding VAT: £12,245,699.23