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Awarded contract

Civil Parking Enforcement

Warwickshire County Council
Coventry City Council
North Warwickshire Borough Council

F03: Contract award notice

Notice reference: 2021/S 000-023039

Published: 16 September 2021, 12:26pm

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

www.warwickshire.gov.uk

Buyer's address

www.warwickshire.gov.uk/procurement

I.1) Name and addresses

Coventry City Council

Coventry

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

Internet address(es)

Main address

www.warwickshire.gov.uk

I.1) Name and addresses

North Warwickshire Borough Council

Atherstone

Email

procurement@warwickshire.gov.uk

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

www.warwickshire.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Civil Parking Enforcement

II.1.2) Main CPV code

- 98300000 - Miscellaneous services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council is seeking a Service Provider to undertake on-street Civil Parking Enforcement on behalf of Warwickshire County Council and in line with our Parking

Policy, the Local Transport Plan, the Traffic Management Act and any subsequent legislative changes.

The Council requires a service provider who is equipped to provide enforcement cover for the whole County with a balanced enforcement regime addressing the Councils objectives.

This enforcement is required 7 days a week. Warwickshire is split into five District or Borough Councils and CPE is required in all these areas: North Warwickshire Borough Council (NWBC), Nuneaton and Bedworth Borough Council (NBBC), Rugby Borough Council (RBC), Stratford-upon-Avon District Council (SDC) and Warwick District Council (WDC).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £18,861,520

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Warwickshire County Council is seeking a Service Provider to undertake on-street Civil Parking Enforcement on behalf of Warwickshire County Council and in line with our Parking

Policy, the Local Transport Plan, the Traffic Management Act and any subsequent legislative changes.

The Council requires a service provider who is equipped to provide enforcement cover for the whole County with a balanced enforcement regime addressing the Councils objectives. This

enforcement is required 7 days a week. Warwickshire is split into five District or Borough Councils and CPE is required in all these

areas: North Warwickshire Borough Council (NWBC), Nuneaton and Bedworth Borough Council (NBBC), Rugby Borough Council (RBC), Stratford-upon-Avon District Council (SDC) and Warwick District Council (WDC).

The primary functions of this contract are:

- enforcement of the on-street parking restrictions across Warwickshire's highways, directly employing the Civil Enforcement Officers (CEOs) carrying out enforcement through the issue of penalty charge notices (PCNs)
- full management of the contract including KPI reporting and regular client meetings.
- first stage PCN appeals processing and subsequent correspondence
- Back office software provision and hosting to enable case progressions, the administering payments for PCNs, permits, parking bay suspensions and dispensations and implementing these on-street.
- The provision of and management of a residents' permit and visitor permit scheme
- First line machine maintenance

The Framework contract will be for Warwickshire County Council initially but is available to

Coventry City Council and North Warwickshire Borough Council to access by calling off under separate call off contracts should they choose to do so over the life of the Framework contract.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term will be 7 years however the Council reserves the right to extend the contract by up to a maximum 36 month additional period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-005231](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 September 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Marston Holdings Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £18,861,520

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom