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Contract

## **Civil Parking Enforcement**

Warwickshire County Council  
Coventry City Council  
North Warwickshire Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-023039

Procurement identifier (OCID): ocds-h6vhtk-029be0

Published 16 September 2021, 12:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

#### **Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

Buyer's address

[www.warwickshire.gov.uk/procurement](http://www.warwickshire.gov.uk/procurement)

**I.1) Name and addresses**

Coventry City Council

Coventry

**Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG - West Midlands (England)

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

**I.1) Name and addresses**

North Warwickshire Borough Council

Atherstone

**Email**

[procurement@warwickshire.gov.uk](mailto:procurement@warwickshire.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKG13 - Warwickshire

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Civil Parking Enforcement

#### **II.1.2) Main CPV code**

- 98300000 - Miscellaneous services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Warwickshire County Council is seeking a Service Provider to undertake on-street Civil Parking Enforcement on behalf of Warwickshire County Council and in line with our Parking

Policy, the Local Transport Plan, the Traffic Management Act and any subsequent legislative changes.

The Council requires a service provider who is equipped to provide enforcement cover for the whole County with a balanced enforcement regime addressing the Councils objectives.

This enforcement is required 7 days a week. Warwickshire is split into five District or Borough Councils and CPE is required in all these areas: North Warwickshire Borough Council (NWBC), Nuneaton and Bedworth Borough Council (NBBC), Rugby Borough Council (RBC), Stratford-upon-Avon District Council (SDC) and Warwick District Council (WDC).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £18,861,520

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

Warwickshire County Council is seeking a Service Provider to undertake on-street Civil Parking Enforcement on behalf of Warwickshire County Council and in line with our Parking

Policy, the Local Transport Plan, the Traffic Management Act and any subsequent legislative changes.

The Council requires a service provider who is equipped to provide enforcement cover for the whole County with a balanced enforcement regime addressing the Councils objectives. This

enforcement is required 7 days a week. Warwickshire is split into five District or Borough Councils and CPE is required in all these

areas: North Warwickshire Borough Council (NWBC), Nuneaton and Bedworth Borough Council (NBBC), Rugby Borough Council (RBC), Stratford-upon-Avon District Council (SDC) and Warwick District Council (WDC).

The primary functions of this contract are:

- enforcement of the on-street parking restrictions across Warwickshire's highways, directly employing the Civil Enforcement Officers (CEOs) carrying out enforcement through the issue of penalty charge notices (PCNs)
- full management of the contract including KPI reporting and regular client meetings.
- first stage PCN appeals processing and subsequent correspondence
- Back office software provision and hosting to enable case progressions, the administering payments for PCNs, permits, parking bay suspensions and dispensations and implementing

these on-street.

- The provision of and management of a residents' permit and visitor permit scheme
- First line machine maintenance

The Framework contract will be for Warwickshire County Council initially but is available to Coventry City Council and North Warwickshire Borough Council to access by calling off

under separate call off contracts should they choose to do so over the life of the Framework contract.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract term will be 7 years however the Council reserves the right to extend the contract by up to a maximum 36 month additional period.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-005231](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 September 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Marston Holdings Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £18,861,520

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom