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Contract

Managed Security Services Partner - Caredig Ltd

Caredig Ltd

F03: Contract award notice

Notice identifier: 2023/S 000-022999

Procurement identifier (OCID): ocds-h6vhtk-03bdb4

Published 8 August 2023, 8:39am

Section I: Contracting authority

I.1) Name and addresses

Caredig Ltd

43 Walter Road

Swansea

SA1 5PN

Email

ian.hoskison@caredig.co.uk

Telephone

+44 1792460192

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.caredig.co.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0532

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed Security Services Partner - Caredig Ltd

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Caredig Ltd procured a new Managed Services Partner in June 2021 and transitioned to the new service provision in April 2022 for the outsourced management and support of its IT infrastructure, while continuing to manage core applications in house.

At the time of this procurement, Caredig was still in contract for the provision of Managed Security Services and so was not in scope at this time, however the contract for this, is due for renewal on the 20th of November 2023.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £140,343 / Highest offer: £283,317 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services
- 72267100 - Maintenance of information technology software
- 32571000 - Communications infrastructure
- 32412000 - Communications network

- 72514000 - Computer facilities management services
- 72611000 - Technical computer support services
- 32413100 - Network routers
- 32422000 - Network components
- 32425000 - Network operating system
- 32427000 - Network system
- 32430000 - Wide area network
- 72222000 - Information systems or technology strategic review and planning services
- 72253200 - Systems support services
- 72253000 - Helpdesk and support services
- 72910000 - Computer back-up services

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

As a minimum, this contract for the provision of a Manager Security Service should cover the following areas:

Security & Event Management

Microsoft 365 Security & Event Management

325 Users

Device vulnerability assessments and alerting

DarkWeb Monitoring – Credential Compliance Scanning

Security Operations Centre (SOC)

Behavioral analysis and alerting / response on events – including Cyber Security Training platform and Phishing testing platform

Critical file / bulk file change and alerting / response on events

Continued delivery of Cyber Essentials Accreditation and Certification Support

Continued Cyber Essentials Plus pre assessment, and remediation compliance advice

Delivery of Cyber Essentials Plus Accreditation and Certification support (if Caredig choose to pursue Plus accreditation)

Annual Penetration testing

In addition, it is expected that the successful supplier will work closely with our Managed Service Provider in all aspects relating to security

II.2.5) Award criteria

Quality criterion - Name: Ability to meet requirements / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-010322](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 July 2023

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 13

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PureCyber Limited

One Central Square, Usk Way

Cardiff

CF101FS

Telephone

+44 8003689397

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £177,258

Total value of the contract/lot: £177,258

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=111445.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.sell2wales.gov.wales/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(WA Ref:133866)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom