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Tender

## **CP&F Supplier Hub**

Ministry of Defence

F02: Contract notice

Notice identifier: 2021/S 000-022996

Procurement identifier (OCID): ocds-h6vhtk-02e147

Published 15 September 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Defence

Spur B2, Bldg 405, MOD Corsham,

Corsham

SN13 9NR

#### **Email**

[jennifer.stanley113@mod.gov.uk](mailto:jennifer.stanley113@mod.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-defence>

### **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=51507>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=51507>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Defence

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CP&F Supplier Hub

Reference number

701553393

#### **II.1.2) Main CPV code**

- 64216100 - Electronic message services

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

The Authority has a potential requirement to procure a replacement contract for the current Contract, Purchasing and Finance (CP&F) Supplier Hub which is an integral part of the existing CP&F system successfully implemented in November 2016. This service provides the cloud-based interface between the Ministry of Defence (MoD) and its supplier base for supply chain management collaboration, enterprise collaboration and risk management solutions. It provides a supplier user front end to enable them to manage purchase orders and generate and transmit, outbound to CP&F, messages and transactions relating to Advance Shipping Notices, receipts and invoices. These messages and transactions route back by the service into the MoD's CP&F system. It also provides an integration pass-through to facilitate exchange of messages between CP&F and suppliers. Following an appropriate level of matching within CP&F the supplier is then paid via BACS.

### **II.1.5) Estimated total value**

Value excluding VAT: £5,200,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK11 - Bristol, City of

### **II.2.4) Description of the procurement**

Scope

Defence acquisition activities are worth in excess of £21Bn per annum and can be generated in multiple currencies including but not limited to GBP, EUR and USD, along with the appropriate level of Value Added Tax (VAT).

The following indicative volumetric is provided:

“March +25% /+50%”: this refers to an increase that happens in March every year which directly correlates to year end for many suppliers.

Suppliers 5,883

Open contracts approx 11,000

Incoming messages for supplier hub:

Purchase Order/month avg 15,000 March +25%

Purchase Order Change/month avg 1,000 March +25%

Outgoing messages for supplier hub

Invoice/month avg 40,000 March +50%

Advance Shipping Notice / month avg 4,000 March +25%

Confirmation Body /month avg 16,000 March +25%

PO acknowledgement /month avg 15,000 March +25%

These levels may be subject to increase over time with additional transactions and suppliers and an indication of scalability in percentages should be articulated in the response. Interoperability with current MoD systems will need to be maintained for the solution proposed. Compatibility with Oracle R12 MoD System is mandatory. The Advanced Shipping Notice is an essential feature that enables CP&F to automatically advise the MoD's supply chain systems of receipts due in to the three Service's warehouses.

Any replacement must take over from the existing Supplier Hub service with minimal disruption and continue to deliver a seamless service between MoD and their suppliers. The replacement must be capable of configuring a range of existing messaging services, potential changes including updates and the creation of new messaging to align with the CP&F interface. Any solution would need to meet MoD security and accreditation requirements.

Customer Service

As part of this procurement, the Authority requires a support model including but not limited to the following:

a. a helpdesk/incident resolution provisions\*

- b. An Incident Response Matrix detailing proposed response times against the severity level, for queries raised by both MOD and Suppliers
  - c. System availability
  - d. Supplier charging model (For information)
  - e. Supplier Onboarding. Onboarding shall include the onboarding of new suppliers as well as the reconnection of existing dormant suppliers
- \* Provide a help desk to all users of the system and this shall be available during normal business hours weekly unless otherwise agreed with the Authority;

The successful candidate should also provide customer service to Suppliers as well as the Authority in order to provide a successful interface with both parties.

## Data Migration

There is a requirement to migrate the existing suppliers from the current supplier hub to the new supplier hub. There is a need to migrate all MOD Suppliers to the new service.

The requirement should be to include:

- a) Delivery of any configuration changes to the Oracle Ebus solution (e.g. connectivity to the new supplier hub).
- b) Migrating all outstanding orders and related transactional data from the existing service

Successful candidates should have experience in mapping data from source to destinations systems to ensure quality, accuracy and security is maintained and evidence of dealing with migrating high volumes of live data.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

30

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

As set out in PQQ

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

12 months + 12 months

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The information and/or documents for this opportunity are available on <http://www.contracts.mod.uk>. You must register on this site to respond, if you are already registered you will not need to register again, simply use your existing username and password. Please note there is a forgotten username/password link on the homepage.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As set out in procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

18 October 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Defence Digital

Spur B2, Bldg 405, MOD Corsham,

Corsham

SN13 9NR

Country

United Kingdom