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Award

## **Telemedicine Service - NHS Cheshire and Merseyside ICB**

NHS Cheshire and Merseyside Integrated Care Board

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-022976

Procurement identifier (OCID): ocids-h6vhtk-03edb3

Published 7 August 2023, 4:40pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS Cheshire and Merseyside Integrated Care Board

Regatta Place, Brunswick Business Park, Summers Lane

Liverpool

L3 4BL

#### **Email**

[mlcsu.tendersnorth@nhs.net](mailto:mlcsu.tendersnorth@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKD6 - Cheshire

#### **Internet address(es)**

Main address

<https://www.cheshireandmerseyside.nhs.uk/>

Buyer's address

<https://www.cheshireandmerseyside.nhs.uk/>

## **I.6) Main activity**

Other activity

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telemedicine Service - NHS Cheshire and Merseyside ICB

Reference number

WHISP 176

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Midlands and Lancashire CSU is working on behalf of Cheshire & Merseyside ICB to award a contract for Liverpool Place only for Telemedicine services to Immedicare.

Telemedicine support is required for care homes in Liverpool 365 days a year, providing 24/7 access to virtual clinical assessment, virtual clinical supervision and safe supportive care via a Clinical Hub. Residents in care homes are provided with a professional, responsive and caring service that provides support tailored to their individual needs to enable them to access appropriate health care services and to live a full life, as well as reducing pressure on NHS services.

The ICB wish to directly award a contract to the incumbent provider for the following period:

Contract Start Date: 1st April 2023  
Contract End Date: 31st March 2025  
Option to Extend until 31st March 2026

£440,860 per annum.

This is a Voluntary Ex Ante Transparency (VEAT) Notice and is published under the Public Contract Regulations (PCR) 2015. It is for clinical services which are Light Touch Regime services for the purpose of the Public Contracts Regulations 2015 ('Regulations') as specified in Schedule 3 of the Regulations. Accordingly, the contracting authority is only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authority is not voluntarily following any other part of the Regulations.

The contract is being awarded under PCR 2015 Section 32. Use of the negotiated procedure without prior publication.

General grounds

(2) The negotiated procedure without prior publication may be used for public works contracts, public supply contracts and public service contracts in any of the following cases:

b) where the works, supplies or services can be supplied only by a particular economic operator for any of the following reasons:

(ii) competition is absent for technical reasons.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,322,580

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

This notice applies to Cheshire & Merseyside ICB Liverpool Place only.

#### **II.2.4) Description of the procurement**

Following a market review, confirming there are no alternative providers that can deliver the 24/7 virtual clinical assessment available. A review of frameworks has also been completed, this identified an increase in pricing, so a direct award to the incumbent provider is intended to obtain best value for money whilst maintaining continuity of care for patients.

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Following a market review confirming there are no alternative providers that can deliver the 24/7 virtual clinical assessment available. A review of frameworks has also been completed, this identified an increase in pricing so a direct award to incumbent provider is intended to obtain best value for money.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

31 March 2023

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Initial estimated total value of the contract/lot/concession: £1,322,580

Total value of the contract/lot/concession: £1,322,580

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This Contract Award (VEAT) is a necessary step to ensure service continuity, enable patient choice and deliver the recovery obligations following the COVID pandemic. NHS Cheshire and Merseyside wishes to inform the market of its action to directly award for Telemedicine services.

The current contracted services expired on 31st March 2023. The ICB are awarding a contract for a period of 24 months until 31st March 2025 with an option to extend for a further 12 months (31st March 2026).

The provision also ensures the continued support for elective recovery across the Cheshire and Merseyside system which is a key component of the NHS England 2023/24 priorities and operational planning guidance.

The services delivered by Independent Sector Providers (ISPs) should provide high quality

and cost effective services to ensure that all patients are treated appropriately in line with adopted NICE clinical guidelines, including local Individual Funding Request Policy Guidelines, clinical thresholds and referral criteria. Services should achieve all local and national waiting time targets and other key national and local key quality and performance targets.

In line with the requirement to offer patient choice of provider, any approaches from potential new providers of consultant led, elective services in our region, who could meet the

required specification and standards, would be considered on a case by case basis.

The expected outcomes of the service are to:

- Provide safe and effective care in line with national best practice and local guidelines to optimise clinical outcomes;
- Deliver timely assessment, diagnosis and treatment for our population within NHS Constitutional waiting times;
- Engage our communities and patients in the delivery of their healthcare, to support selfcare, informed decisions and better personal experience and outcomes;
- Develop confident working relationships with referrers and consultant colleagues in other local providers to serve the best interests of the patient by minimising delays, providing advice, avoiding unnecessary tests or treatment, referring on or back when appropriate and providing clear communication and information;
- Participate in and contribute to local educational forums independently or in partnership with our other providers;
- Meet the quality, safety and reporting arrangements as outlined in the NHS contract, ensuring a safe, effective and positive experience for the patient; and
- Stimulate efficiencies and improvements through innovation to support a sustainable local health economy.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS Midlands and Lancashire Commissioning Support Unit (hosted by NHS England)

120 Grove Road

Stoke-on-Trent

ST4 4LX

Email

[mlcsu.procurement@nhs.net](mailto:mlcsu.procurement@nhs.net)

Country

United Kingdom

Internet address

<https://www.midlandsandlancashirecsu.nhs.uk>

