

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022952-2021>

Contract

IT Support Services

THE WESTMINSTER FOUNDATION FOR DEMOCRACY LIMITED

F03: Contract award notice

Notice identifier: 2021/S 000-022952

Procurement identifier (OCID): ocds-h6vhtk-02c3bb

Published 15 September 2021, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

THE WESTMINSTER FOUNDATION FOR DEMOCRACY LIMITED

22 Whitehall

London

SW1A 2EG

Email

procurement@wfd.org

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.wfd.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Democracy Support

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Support Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

WFD is inviting companies to tender for the provision of IT support services. These include management of the IT infrastructure, disaster recovery, cyber security, IT support and telephony across the organisation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £208,934

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

WFD is inviting companies to tender for the provision of IT support services. These include management of the IT infrastructure, disaster recovery, cyber security, IT support and telephony across the organisation. This new service is expected to contribute directly to achieving one of WFD's annual priorities for FY2021-22: "to become a high performing and resilient organisation".

WFD is looking for a supplier that has a track-record of providing comprehensive support services underpinned by excellent customer service and offers a tailored approach, supported by a robust service level agreement, to meet the requirements of WFD's UK and international operations. WFD hopes to build a successful partnership with the selected supplier based on an agreed future technology strategy and high quality implementation.

The contract will be awarded for a period of 4 years and will be reviewed annually and renewed based on performance.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-015433](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 August 2021

V.2.2) Information about tenders

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ROCK I.T. SPECIALISTS LIMITED

Bridgend

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £208,934

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

N/A

N/A

Country

United Kingdom