

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022952-2021>

Contract

## **IT Support Services**

THE WESTMINSTER FOUNDATION FOR DEMOCRACY LIMITED

F03: Contract award notice

Notice identifier: 2021/S 000-022952

Procurement identifier (OCID): ocds-h6vhtk-02c3bb

Published 15 September 2021, 3:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

THE WESTMINSTER FOUNDATION FOR DEMOCRACY LIMITED

22 Whitehall

London

SW1A 2EG

#### **Email**

[procurement@wfd.org](mailto:procurement@wfd.org)

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

#### **Internet address(es)**

Main address

<https://www.wfd.org>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Other activity

Democracy Support

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Support Services

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

WFD is inviting companies to tender for the provision of IT support services. These include management of the IT infrastructure, disaster recovery, cyber security, IT support and telephony across the organisation.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £208,934

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

WFD is inviting companies to tender for the provision of IT support services. These include management of the IT infrastructure, disaster recovery, cyber security, IT support and telephony across the organisation. This new service is expected to contribute directly to achieving one of WFD's annual priorities for FY2021-22: "to become a high performing and resilient organisation".

WFD is looking for a supplier that has a track-record of providing comprehensive support services underpinned by excellent customer service and offers a tailored approach, supported by a robust service level agreement, to meet the requirements of WFD's UK and international operations. WFD hopes to build a successful partnership with the selected supplier based on an agreed future technology strategy and high quality implementation.

The contract will be awarded for a period of 4 years and will be reviewed annually and renewed based on performance.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-015433](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 14

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ROCK I.T. SPECIALISTS LIMITED

Bridgend

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £208,934

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

N/A

N/A

Country

United Kingdom