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Contract

Translation and Interpretation Services

Ashford Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-022945

Procurement identifier (OCID): ocds-h6vhtk-044e94

Published 23 July 2024, 10:35pm

Section I: Contracting authority

I.1) Name and addresses

Ashford Borough Council

Civic Centre, Tannery Lane

ASHFORD

TN231PL

Contact

Stephanie Leonard

Email

stephanie.leonard@ashford.gov.uk

Telephone

+44 1233330371

Country

United Kingdom

Region code

UKJ45 - Mid Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.ashford.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Translation and Interpretation Services

Reference number

DN717597

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

INTERPRETATION/24/1 Ashford Borough Council is looking to procure a supplier to provide Interpretation and Translation Services as required by the Housing Service for clients who English is not their first language. This may be working with individuals, families or larger groups and maybe working directly with members of the Housing Service (or other Services within the council) or partner agencies as required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £46,137.50

II.2) Description

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

INTERPRETATION/24/1 Ashford Borough Council is looking to procure a supplier to provide Interpretation and Translation Services as required by the Housing Service for clients who English is not their first language. This may be working with individuals, families or larger groups and maybe working directly with members of the Housing Service (or other Services within the council) or partner agencies as required.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010426](#)

Section V. Award of contract

Contract No

INTERPRETATION/24/1

Title

Translation and Interpretation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2024

V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Word360 Limited

The Cloisters Unit 6, The Cloisters, 11-12 George Road,

Edgbaston

B15 1NP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05498277

Internet address

<https://www.ashford.gov.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £460,000

Total value of the contract/lot: £46,137.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom