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Contract

## **Translation and Interpretation Services**

Ashford Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-022945

Procurement identifier (OCID): ocds-h6vhtk-044e94

Published 23 July 2024, 10:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ashford Borough Council

Civic Centre, Tannery Lane

ASHFORD

TN231PL

#### **Contact**

Stephanie Leonard

#### **Email**

[stephanie.leonard@ashford.gov.uk](mailto:stephanie.leonard@ashford.gov.uk)

#### **Telephone**

+44 1233330371

#### **Country**

United Kingdom

**Region code**

UKJ45 - Mid Kent

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.ashford.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Translation and Interpretation Services

Reference number

DN717597

**II.1.2) Main CPV code**

- 79530000 - Translation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

INTERPRETATION/24/1 Ashford Borough Council is looking to procure a supplier to provide Interpretation and Translation Services as required by the Housing Service for clients who English is not their first language. This may be working with individuals, families or larger groups and maybe working directly with members of the Housing Service (or other Services within the council) or partner agencies as required.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £46,137.50

**II.2) Description****II.2.2) Additional CPV code(s)**

- 79540000 - Interpretation services

**II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

**II.2.4) Description of the procurement**

INTERPRETATION/24/1 Ashford Borough Council is looking to procure a supplier to provide Interpretation and Translation Services as required by the Housing Service for clients who English is not their first language. This may be working with individuals, families or larger groups and maybe working directly with members of the Housing Service (or other Services within the council) or partner agencies as required.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

**II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-010426](#)

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## **Section V. Award of contract**

### **Contract No**

INTERPRETATION/24/1

### **Title**

Translation and Interpretation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Word360 Limited

The Cloisters Unit 6, The Cloisters, 11-12 George Road,

Edgbaston

B15 1NP

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

05498277

Internet address

<https://www.ashford.gov.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £460,000

Total value of the contract/lot: £46,137.50

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom