

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022927-2024>

Contract

Primary Care Urgent Same Day Access Service - Newham

NHS North East London Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-022927

Procurement identifier (OCID): ocids-h6vhtk-0483e3

Published 23 July 2024, 5:51pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London Integrated Care Board

4th Floor - Unex Tower, 5 Station Street

LONDON

E15 1DA

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI5 - Outer London – East and North East

NHS Organisation Data Service

UKI - London

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

Buyer's address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Primary Care Urgent Same Day Access Service - Newham

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Primary Care Same Day Access Service has been identified as a critical service required across NEL to support the wider primary care and urgent care systems, ensuring that inappropriate and increased demand does not present at UTCs and Acute settings. This provision has met demand in the system that would otherwise put pressure upon already stretched Urgent & Emergency Care services during critical times and risk overwhelming them, causing quality risks to patients.

It has been identified that managing exacerbations of chronic conditions within Primary Care is also more effective for residents as opposed to attending acute or urgent care provision and leads to a more joined up approach to managing population health.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,145,552

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI5 - Outer London – East and North East

Main site or place of performance

Newham

II.2.4) Description of the procurement

The aim of this service is to aid General Practice and patients to cope with the surge in demand so as to reduce the complexity of current access arrangements to urgent care for patients and move towards a single integrated approach to integrated urgent care to guaranteed same day access for patients. Pathways will extend core and enhanced access primary care provision, provide easier access to primary care clinical support prior to unscheduled care and support better planned care.

This will allow General Practice to continue to lead a system that educates patients, reduces unplanned attendances and reduces hospital admissions and meets the reasonable needs of their patients lists.

The provider is expected to offer an integrated Same Day Access to primary care services outside of the core hours that helps support the urgent care system within Newham providing support for patients with exacerbations of chronic conditions

NEL ICB intends to award the Primary Care Same Day Access Service to Newham Health Collaborative following a direct award C process.

The lifetime value of the contract will be £1145,552.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 July 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newham Health Collaborative CIC Ltd

London

Country

United Kingdom

NUTS code

- UKI5 - Outer London – East and North East

Companies House

09954754

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,145,552

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 05/08/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to psrrepresentation@nhs.net

Decision Makers:

The award decision makers are:

Director of Primary Care

Deputy Director of Primary Care

All policies and documents provided by NHC as part of the due diligence was reviewed by the following team members and agreed that the documentation was acceptable for the PSR- direct award C.

Quality Lead

Head of Contracts

Finance Manager

Lead Medicines Optimisation Pharmacist

Deputy Director of Infection Prevention and Control

Senior Information Law Consultant

Senior Primary Care Delivery Manager

COIs

No conflicts of interest were identified

Relative importance of the key criteria

The following key criteria was applied in the assessment of the provider:

- a- Quality and Innovation (Weighting 30%),
- b- Value (Pass/ Fail)
- c- Integration , Collaboration and Service Sustainability (Weighting 30%),
- d- Improving Access, Reducing Health inequalities and Facilitating Choice (weighting 30%),
- e- Social Value (weighting 10%)

Rationale for the relative importance of key criteria:

a,b and c were determined to be equally important and therefore allocated same weighting of 30%.

e has a mandatory minimum 10% allocation which was determined to be sufficient for this contract.

b- was considered a showstopper/critical element and therefore scored on a Pass/fail basis.

Rationale for choosing the provider:

The provider was assessed both for their current performance and potential future performance and scored overall 86.25% providing evaluators with confidence in their ability to meet the requirements of future contract.

In addition to the key criteria, the basic selection criteria used was as below (Pass/ Fail) and the provider 'passed' across all areas.

Regulation 16: A certain level of experience, not having conflicting interests

Regulation 19: A requirement to hold a specific authorisation or membership of a professional organisation

Regulation 20: A minimum annual turnover, holding indemnity insurance

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board

London

Country

United Kingdom