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Tender

Community Link Workers

NHS Greater Glasgow and Clyde

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-022925

Procurement identifier (OCID): ocids-h6vhtk-03ed8f

Published 7 August 2023, 1:41pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

Claire.Quinn2@ggc.scot.nhs.uk

Telephone

+44 1412013649

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publictendersscotland.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publictendersscotland.publiccontractsscotland.gov.uk

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publictendersscotland.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Link Workers

Reference number

GGC0838

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Glasgow City Health and Social Care Partnership is seeking dynamic organisations or partnerships of organisations to deliver community led health and wellbeing programmes that will be a key component of its Primary Care Improvement Plan and complement its strategic direction for health improvement and the work of its own staff and many partners via individual and group support in GP practices/clusters/primary care settings through the Community Link Worker programme.

II.1.5) Estimated total value

Value excluding VAT: £9,765,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 2 - North West

Lot No

2

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,278,750

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 3 - North East

Lot No

3

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,397,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 4 - North East

Lot No

4

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,627,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 5 - North East

Lot No

5

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £930,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 6 - South

Lot No

6

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at

specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,627,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 7 - South

Lot No

7

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,162,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description

II.2.1) Title

Lot 8 - Thematic Posts Glasgow City

Lot No

8

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

CLWs in thematic posts will be located in the appropriate service and across the city as required to deliver to the target population. The thematic posts will be specialist roles that will work within the designated post description at the time of development. The programme will have the fundamental aim of providing support and building capacity at both individual and community levels.

II.2.6) Estimated value

Value excluding VAT: £232,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description**II.2.1) Title**

Lot 9 - CAHMS

Lot No

9

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

This lot is for a thematic CLW post(s) which will be embedded in our Intensive Child and Adolescent Mental Health Service (CAMHS) team, and potentially support the unscheduled CAMHS team and the Eating Disorders (ED) Connect Team. These services offer Tier four support to Children and Young People and their families/carers. The Intensive CAMHS team work with young people requiring intensive support for a range of mental health issues including but not limited to Obsessive Compulsive Disorder, those at risk of suicide, eating disorders. The Intensive CAMHS team aims to prevent hospital admissions, and also support children and young people being discharged from hospital and offer intensive therapeutic supports to supplement care from Tier 3 CAMHS.

II.2.6) Estimated value

Value excluding VAT: £232,500

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

II.2) Description**II.2.1) Title**

Lot 1 - North West

Lot No

1

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

II.2.6) Estimated value

Value excluding VAT: £1,278,750

II.2.7) Duration of the contract or the framework agreement

Duration in months

12

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see SPD completion guide uploaded to PCST with tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 September 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 24564. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

The Contracting Authority does not intend to include a sub-contract clause as part of community benefits (as per Section 25 of the Procurement Reform (Scotland) Act 2014) in this contract for the following reason:

Bidders will be required to inform the Board if they intend to sub-contract in line with the requirements of the SPD.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Potential framework participants are required to summarise any proposed community benefits that will be developed and delivered as part of this contract if successful or, alternatively, potential framework participants confirm that they will engage with the NHS Scotland's Community Benefits Gateway (CBG). This gateway, developed through requests from suppliers seeking opportunities to support the delivery of community benefits within the contracting region, provides information on community benefit opportunities. The CBG is a free and easy to use online service that connects NHS Scotland suppliers with third sector community organisations within Scotland and will be used for tracking and reporting and is an approved compliant route to the realisation of community benefits.

For further information please visit NHSS Community Benefit Gateway

(SC Ref:739847)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk>