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Tender

## **Community Link Workers**

NHS Greater Glasgow and Clyde

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-022925

Procurement identifier (OCID): ocds-h6vhtk-03ed8f

Published 7 August 2023, 1:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Email**

[Claire.Quinn2@ggc.scot.nhs.uk](mailto:Claire.Quinn2@ggc.scot.nhs.uk)

#### **Telephone**

+44 1412013649

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publictendersscotland.publiccontractsscotland.gov.uk](http://www.publictendersscotland.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publictendersscotland.publiccontractsscotland.gov.uk](http://www.publictendersscotland.publiccontractsscotland.gov.uk)

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

[www.publictendersscotland.publiccontractsscotland.gov.uk](http://www.publictendersscotland.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Link Workers

Reference number

GGC0838

#### **II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Glasgow City Health and Social Care Partnership is seeking dynamic organisations or partnerships of organisations to deliver community led health and wellbeing programmes that will be a key component of its Primary Care Improvement Plan and complement its strategic direction for health improvement and the work of its own staff and many partners via individual and group support in GP practices/clusters/primary care settings through the Community Link Worker programme.

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,765,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 - North West

Lot No

2

**II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

**II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

**II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

**II.2.6) Estimated value**

Value excluding VAT: £1,278,750

**II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

**II.2) Description**

### **II.2.1) Title**

Lot 3 - North East

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

### **II.2.6) Estimated value**

Value excluding VAT: £1,397,500

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - North East

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

### **II.2.6) Estimated value**

Value excluding VAT: £1,627,500

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - North East

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

### **II.2.6) Estimated value**

Value excluding VAT: £930,000

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

## **II.2) Description**

### **II.2.1) Title**

Lot 6 - South

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at

specific population groups.

### **II.2.6) Estimated value**

Value excluding VAT: £1,627,500

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

## **II.2) Description**

### **II.2.1) Title**

Lot 7 - South

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

### **II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

#### **II.2.6) Estimated value**

Value excluding VAT: £1,162,500

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

### **II.2) Description**

#### **II.2.1) Title**

Lot 8 - Thematic Posts Glasgow City

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

CLWs in thematic posts will be located in the appropriate service and across the city as required to deliver to the target population. The thematic posts will be specialist roles that will work within the designated post description at the time of development. The programme will have the fundamental aim of providing support and building capacity at both individual and community levels.

#### **II.2.6) Estimated value**

Value excluding VAT: £232,500

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

### **II.2) Description**

#### **II.2.1) Title**

Lot 9 - CAHMS

Lot No

9

#### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

**II.2.4) Description of the procurement**

This lot is for a thematic CLW post(s) which will be embedded in our Intensive Child and Adolescent Mental Health Service (CAMHS) team, and potentially support the unscheduled CAMHS team and the Eating Disorders (ED) Connect Team. These services offer Tier four support to Children and Young People and their families/carers. The Intensive CAMHS team work with young people requiring intensive support for a range of mental health issues including but not limited to Obsessive Compulsive Disorder, those at risk of suicide, eating disorders. The Intensive CAMHS team aims to prevent hospital admissions, and also support children and young people being discharged from hospital and offer intensive therapeutic supports to supplement care from Tier 3 CAMHS.

**II.2.6) Estimated value**

Value excluding VAT: £232,500

**II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

**II.2) Description****II.2.1) Title**

Lot 1 - North West

Lot No

1

**II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

**II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

**II.2.4) Description of the procurement**

Community Link Workers will be located within primary care settings as part of a GP practice or cluster. Work will flow from practice(s) however the Community Link Worker will also provide support to clusters they are attached to.

The programme will work mainly with adults aged 16 and over and their families in areas of deprivation, along with the population groups who experience significant social and health inequalities. The programmes will have the fundamental aim of providing support and building capacity at both individual and community levels. Programmes may be focused at the levels of GP practices/clusters, geographic communities or targeted at specific population groups.

**II.2.6) Estimated value**

Value excluding VAT: £1,278,750

**II.2.7) Duration of the contract or the framework agreement**

Duration in months

12

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Duration of Contract will be 12 months with the option to extend for 4 x 12 month periods

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Please see SPD completion guide uploaded to PCST with tender documentation.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 September 2023

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 24564. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

The Contracting Authority does not intend to include a sub-contract clause as part of community benefits (as per Section 25 of the Procurement Reform (Scotland) Act 2014) in this contract for the following reason:

Bidders will be required to inform the Board if they intend to sub-contract in line with the requirements of the SPD.

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Potential framework participants are required to summarise any proposed community benefits that will be developed and delivered as part of this contract if successful or, alternatively, potential framework participants confirm that they will engage with the NHS Scotland's Community Benefits Gateway (CBG). This gateway, developed through requests from suppliers seeking opportunities to support the delivery of community benefits within the contracting region, provides information on community benefit opportunities. The CBG is a free and easy to use online service that connects NHS Scotland suppliers with third sector community organisations within Scotland and will be used for tracking and reporting and is an approved compliant route to the realisation of community benefits.

For further information please visit NHSS Community Benefit Gateway

(SC Ref:739847)

### **VI.4) Procedures for review**

**VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk>