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Contract

## **Whole Family Relationship Service**

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-022919

Procurement identifier (OCID): ocds-h6vhtk-03a22e

Published 7 August 2023, 1:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

#### **Contact**

Mr Ikram Mohemmed

#### **Email**

[Ikram.Mohemmed@leics.gov.uk](mailto:Ikram.Mohemmed@leics.gov.uk)

#### **Telephone**

+44 1163055688

**Country**

United Kingdom

**Region code**

UKF22 - Leicestershire CC and Rutland

**Internet address(es)**

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Whole Family Relationship Service

Reference number

DN646527

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The aim of the service will be to provide comprehensive and preventative support to families in order to promote resilience and address issues of parental conflict. The service should improve the lives of children and young people who are affected by such conflicts.

The Whole Family Relationship Service will cover the whole County of Leicestershire. The provider will establish a "Whole Family Relationships Service" that includes:

- Pre- and post-natal family relationships and conflict
- Parental and child conflict and sibling conflict, teenage mediation, and a whole family approach
- Support for families, teachers and pupils in schools

We expect the provider to work collaboratively with partners to improve the experience for families through more effective multi-agency working and coordination of services.

The provider will have experience in working with vulnerable families and children, have good knowledge of local services, and have established relationships with other relevant organisations.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £300,000 / Highest offer: £500,000 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKF22 - Leicestershire CC and Rutland

#### **II.2.4) Description of the procurement**

The aim of the service will be to provide comprehensive and preventative support to families in order to promote resilience and address issues of parental conflict. The service should improve the lives of children and young people who are affected by such conflicts.

The Whole Family Relationship Service will cover the whole County of Leicestershire. The provider will establish a "Whole Family Relationships Service" that includes:

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The provider will have experience in working with vulnerable families and children, have good knowledge of local services, and have established relationships with other relevant organisations.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-003193](#)

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## **Section V. Award of contract**

### **Contract No**

DN646527

### **Title**

Whole Family Relationship Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 April 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Family Lives

Hertfordshire

Country

United Kingdom

NUTS code

- UKF22 - Leicestershire CC and Rutland

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £300,000 / Highest offer: £500,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Birmingham

B4 6DS

Country

United Kingdom