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Contract

Whole Family Relationship Service

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-022919

Procurement identifier (OCID): ocds-h6vhtk-03a22e

Published 7 August 2023, 1:17pm

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

Contact

Mr Ikram Mohemmed

Email

Ikram.Mohemmed@leics.gov.uk

Telephone

+44 1163055688

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Whole Family Relationship Service

Reference number

DN646527

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of the service will be to provide comprehensive and preventative support to families in order to promote resilience and address issues of parental conflict. The service should improve the lives of children and young people who are affected by such conflicts.

The Whole Family Relationship Service will cover the whole County of Leicestershire. The provider will establish a "Whole Family Relationships Service" that includes:

- Pre- and post-natal family relationships and conflict
- Parental and child conflict and sibling conflict, teenage mediation, and a whole family approach
- Support for families, teachers and pupils in schools

We expect the provider to work collaboratively with partners to improve the experience for families through more effective multi-agency working and coordination of services.

The provider will have experience in working with vulnerable families and children, have good knowledge of local services, and have established relationships with other relevant organisations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £300,000 / Highest offer: £500,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

The aim of the service will be to provide comprehensive and preventative support to

families in order to promote resilience and address issues of parental conflict. The service should improve the lives of children and young people who are affected by such conflicts.

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The provider will have experience in working with vulnerable families and children, have good knowledge of local services, and have established relationships with other relevant organisations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-003193](#)

Section V. Award of contract

Contract No

DN646527

Title

Whole Family Relationship Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 April 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Family Lives

Hertfordshire

Country

United Kingdom

NUTS code

- UKF22 - Leicestershire CC and Rutland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £300,000 / Highest offer: £500,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Birmingham

B4 6DS

Country

United Kingdom

