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Contract

Urgent Contract Modification Award for Primary Care Services for Greater Norwich Population

NHS Norfolk and Waveney Integrated Care Board

F20: Modification notice

Notice identifier: 2025/S 000-022890

Procurement identifier (OCID): ocds-h6vhtk-042a4a

Published 19 May 2025, 6:22pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Kurtis O'Sullivan

Email

kurtis.osullivan1@nhs.net

Country

United Kingdom

NUTS code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Contract Modification Award for Primary Care Services for Greater Norwich Population

Reference number

AG23519

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement at the time of conclusion of the contract:

The contract is to provide primary medical services under an APMS Contract to the Greater Norwich population at Norwich Practices Health Centre, co-located Walk In Centre services and the Vulnerable Adults Service through the Inclusion Health Hub.

This is currently being delivered under a Caretaker contract which was effective from 11 December 2023 until 31 March 2025.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

11 December 2023

End date

31 March 2025

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure
IV.2) Administrative information**IV.2.1) Contract award notice concerning this contract**

Notice number: [2024/S 000-000039](#)

Section V. Award of contract/concession
Contract No

1

Title

Urgent Contract Modification Award for Primary Care Services for Greater Norwich Population

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 April 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

North Norfolk Primary Care

3rd Floor, Reed House, Peachman Way, Broadland Business Park

Norwich

NR7 0WF

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

National registration number

10714447

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £6,519,690

Section VI. Complementary information

VI.3) Additional information

The decision makers for the modification process were Norfolk & Waveney Primary Care Commissioning Committee.

There were no conflicts of interests declared throughout this process.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

NHS Arden and Greater East Midlands Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Arden and Greater East Midlands Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 85121100 - General-practitioner services

VII.1.3) Place of performance

NUTS code

- UKH1 - East Anglia

VII.1.4) Description of the procurement:

This contract is to provide primary medical services under an APMS Contract to the Greater Norwich population at Norwich Practices Health Centre, co-located Walk In Centre services and the Vulnerable Adults Service through the Inclusion Health Hub.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 April 2025

End date

31 March 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£10,332,537

VII.1.7) Name and address of the contractor/concessionaire

North Norfolk Primary Care

3rd Floor, Reed House, Peachman Way, Broadland Business Park

Norwich

NR7 OWF

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

National registration number

10714447

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Due to the abandonment of a competitive process undertaken by Norfolk & Waveney ICB in 2024 this resulted in a non-award and therefore the commissioner requires continuity of services whilst they undertake a new competitive process in 2025 to award a longer-term solution.

Therefore Norfolk & Waveney ICB need to extend the current caretaker contract for 12 months to allow a competitive process to be carried out.

Lifetime value of the 12 month modification contract is £10,332,537 which is a change of the lifetime value of £3,812,847 and the contract is being delivered between the following dates;

Original Contract - 11th December 2023 - 31st March 2025

Modification Period - 1st April 2025 - 31st March 2026

VII.2.2) Reasons for modification

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The justification to why the modification was made under urgent circumstances was due to the abandonment of the competitive process and to ensure continuity of services.

Under regulation 14 (2)(a-c) of the Healthcare Services (Provider Selection Regime) Regulations 2023 which states the following:

14.—(1) Regulations 6 to 13 are subject to this regulation.

(2) Where a relevant authority considers that—

(a) an award or modification must be made urgently,

(b) the reason for the urgency was not foreseeable by and not attributable to the relevant authority, and

(c) delaying the award of the contract or modification to satisfy the requirements of regulations 6 to 13 would be likely to pose a risk to patient or public safety,

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £6,519,690

Total contract value after the modifications

Value excluding VAT: £10,332,537