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Planning

## **The Environment Agency Learning Experience / Management System Defra.**

Defra Network eTendering Portal

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-022879

Procurement identifier (OCID): ocds-h6vhtk-02e0cd

Published 14 September 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Defra Network eTendering Portal

17 Nobel House

London

SW1P 3JR

#### **Contact**

Tim Carter

#### **Email**

[Tim.Carter@defra.gov.uk](mailto:Tim.Carter@defra.gov.uk)

#### **Telephone**

+44 2072385921

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Environment

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Environment Agency Learning Experience / Management System Defra.

Reference number

Project \_33053

#### **II.1.2) Main CPV code**

- 80420000 - E-learning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Environment Agency currently uses an application known internally as Learning Zone (LZ), to provide employees with a single point of access to learning content required to develop capability in their roles.

Learning Zone is a Totara based application that provides access to over 2500 face to face and virtual learning events per year, over 500 e learning and technology-based learning products for the 11,200 employees within the EA. In addition, learning is provided for circa 6000, employees with an incident Management (IM) role, responsible for responding to local and major incidents as Category 1 responders.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 80420000 - E-learning services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

The current commercial contract is due to expire in 2023. It is therefore essential that EA procures a new application which will deliver the current service but meet future requirements.

The future requirements, over and above the core functionality the EA has today including:

User experience and AI

Competency, Capability & Professional Membership

Stakeholders (Internal (EA), Defra, External)

Intelligent management information (MI) and reporting

Social learning and content curation

The additional functionality will ensure that the EA has good people data on learning and skills/capability of their employees to deliver challenging business outcomes and build their careers. In addition, it creates the capacity for the EA to assure itself that employees are trained and competent to carry out many of their activities which are high risk such as working near water on flood defenses, responding to incidents. Employees will be able to access their learning, in the flow of their work with the use of AI and machine learning and connect and engage with others to share expertise and grow continue to grow. Improved functionality to integrate virtual classroom technology will not only create opportunities for all to be able to access learning at a time and place that works for them, but also reduce carbon emissions and training costs for travel and subsistence.

The overall high-level scope of the procurement will require the Authority to procure to

procure the Licenses for Learning Application Software, Hosting, Implementation, Service Support and Training Services.

### **II.2.14) Additional information**

The Environment Agency announces it will hold a Defra Tender Microsoft Teams Briefing event on the 13th October 2021 further details are in the additional information section below.

Interested suppliers will have an opportunity to ask some general questions about the forthcoming OJEU tender at the end of October 2021.

### **II.3) Estimated date of publication of contract notice**

29 October 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

OPEN PRE\_MARKET ENGAGEMENT:

Tender Briefing Engagement Event

Environment Agency will be holding an open market engagement event for The Environment Agency Learning Experience / Management System in the form of a Tender Briefing Engagement Event on Tuesday the 13th of October at 11:00am - 12:00pm.

The meeting link is as follows:

[https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_NjBjYjJjZmYtZGZhNS00MzFkLWI5MTItYmM4YTJjY2UwZjhj%40thread.v2/0?context=%7b%22Tid%22%3a%22770a2450-0227-4c62-90c7-4e38537f1102%22%2c%22Oid%22%3a%22c203d512-69a4-47f9-83d7-dfd2b0f06f6f%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_NjBjYjJjZmYtZGZhNS00MzFkLWI5MTItYmM4YTJjY2UwZjhj%40thread.v2/0?context=%7b%22Tid%22%3a%22770a2450-0227-4c62-90c7-4e38537f1102%22%2c%22Oid%22%3a%22c203d512-69a4-47f9-83d7-dfd2b0f06f6f%22%7d)

Although no formal registration is required please drop me a courtesy note with the name of the Company attending.

Kind regards,

Tim Carter | Interim Commercial Manager | Defra Environmental Technology Team|

| Department for Environment, Food & Rural Affairs |

Email: [tim.carter@defra.gov.uk](mailto:tim.carter@defra.gov.uk)