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Contract

Computer Aided Facilities Management Software (CAFM)

The Mayor and Commonalty and Citizens of the City of London

F03: Contract award notice

Notice identifier: 2021/S 000-022878

Procurement identifier (OCID): ocids-h6vhtk-02e0cc

Published 14 September 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

The Mayor and Commonalty and Citizens of the City of London

City of London Corporation, Guildhall, PO Box 270

London

EC2P 2EJ

Contact

Loredana Sandu, Category Manager, City Procurement

Email

Loredana.Sandu@cityoflondon.gov.uk

Telephone

+44 2076063030

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.cityoflondon.gov.uk>

Buyer's address

<https://www.capitalesourcing.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Computer Aided Facilities Management Software (CAFM)

Reference number

prj_COL_17833

II.1.2) Main CPV code

- 48420000 - Facilities management software package and software package suite

II.1.3) Type of contract

Supplies

II.1.4) Short description

The City of London Corporation (the 'City') has awarded a contract for the provision of a Computer Aided Facilities

Management Software (CAFM) as a Software as a Service (SaaS).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £629,000 / Highest offer: £1,216,924.88 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48421000 - Facilities management software package

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The City of London Corporation (the 'City') has awarded a contract for the provision of a Computer Aided Facilities Management Software (CAFM) as a Software as a Service (SaaS).

The duration of the contract is 60 months, subject to the right of the City (at its sole discretion) to exercise its right to extend the Contract by up to 60 further months on a year by year basis. The maximum length of the contract is therefore 120 months.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 4%

Quality criterion - Name: Reporting / Weighting: 6%

Quality criterion - Name: Management of Asset and PPM Data / Weighting: 13%

Quality criterion - Name: Compliance / Weighting: 6%

Quality criterion - Name: Workflow / Weighting: 5%

Quality criterion - Name: Training / Weighting: 3%

Quality criterion - Name: IT Technical / Weighting: 11%

Quality criterion - Name: Space Management & Drawings / Weighting: 3%

Quality criterion - Name: Future developments / Weighting: 2%

Quality criterion - Name: Demonstration / Weighting: 5.5%

Cost criterion - Name: Responsible Procurement / Weighting: 6.5%

Cost criterion - Name: Price / Weighting: 35%

II.2.11) Information about options

Options: Yes

Description of options

The duration of the contract is 60 months, subject to the right of the City (at its sole discretion) to exercise its right to extend the Contract by up to 60 further months on a year by year basis. The maximum length of the contract is therefore 120 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 233-576558](#)

Section V. Award of contract

Contract No

con_COL_21157

Title

Computer Aided Facilities Management (CAFM)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Concerto Support Services Limited

Peat House, Waterloo Way,

Leicester

LE1 6LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05124418

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £629,000 / Highest offer: £1,216,924.88 taken into consideration

Section VI. Complementary information

VI.3) Additional information

Values indicated within section V.2.4) are for the maximum potential contract term of 120 months.

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 20794760000

Country

United Kingdom