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Award

Patient Advice and Support Service for NHS Scotland

NSS National Procurement

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-022838

Procurement identifier (OCID): ocds-h6vhtk-035f8b

Published 17 August 2022, 3:42pm

Section I: Contracting authority/entity

I.1) Name and addresses

NSS National Procurement

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

Sharon Muir

Email

sharon.muir@nhs.scot

Telephone

+44 7855137179

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Advice and Support Service for NHS Scotland

Reference number

NP798/16

II.1.2) Main CPV code

- 85312310 - Guidance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Provision of the Patient Advice and Support Service as described in Section 18 of the Patient Rights (Scotland) Act 2011

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £135,279

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

NHS Scotland entities pursuant to National Health Service (Scotland) act 1978 ie all Health boards, special Health boards, Health Improvement Scotland and the Common Services Agency)

II.2.4) Description of the procurement

This procurement is the provision of the Patient Advice and Support Service (PASS) as described in Section 18 of the Patients Rights (Scotland) Act 2011.

The PASS is an independent service which provides free, accessible and confidential information, advice and support to patients and members of the public about NHS Scotland healthcare. Where those affected wish to give feedback or comments or raise concerns or complaints about the NHS

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This VEAT notice is to advise the need for modification to meet the additional demands of the Scottish Health and Social Care sector during the current Covid-19 pandemic and to maintain necessary supply due to circumstances unforeseen by the Authority in line with Regulation 72(1)(c) of the Public Contracts (Scotland) Regulations 2015.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2016/S 223-406638](#)

Section V. Award of contract/concession

Contract No

NP798/16

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

1 August 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Citizens Advice Scotland

Spectrum House, 2 Powderhall Rd

Edinburgh

EH7 4GB

Telephone

+44 1315501000

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £135,279

Section VI. Complementary information

VI.3) Additional information

The total estimated value referred to in Sections II.1.7 and V.2.4 in this notice is for the duration of the extension period (2 months)

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=702805.

(SC Ref:702805)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom