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Tender

## **“Connected Working” Digital Transformation Solution**

Gloucestershire County Council

F02: Contract notice

Notice identifier: 2021/S 000-022821

Procurement identifier (OCID): ocids-h6vhtk-02e093

Published 14 September 2021, 2:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

#### **Contact**

Charlotte Biggs

#### **Email**

[charlotte.biggs@ubico.co.uk](mailto:charlotte.biggs@ubico.co.uk)

#### **Telephone**

+44 1452328436

#### **Country**

United Kingdom

**NUTS code**

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

**Internet address(es)**

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=75a0db72-5d15-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=75a0db72-5d15-ec11-810e-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

“Connected Working” Digital Transformation Solution

Reference number

DN569508

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This invitation to tender is issued by Gloucestershire County Council on behalf of the Company for a “Connected Working” Digital Management System to support and enhance service delivery.

Ubico Ltd is a local authority owned company established to deliver environmental services to its primary shareholding Councils through service contracts. The current shareholders are Cheltenham Borough Council, Cotswold District Council, Tewkesbury Borough Council, West Oxfordshire District Council, Forest of Dean District Council, Stroud District Council and Gloucestershire County Council. An eighth shareholder (Gloucester City Council) is due to join in 2021/22.

Lot 1

The Company has a business need for a company-wide automated digital system that allows for real time management, the use of assets in controlled workflows and resources and is working with its existing Local Authority Partners under the banner of “Connected Working” to implement a transformational Software as a Service (SaaS) unified solution that will;

? Reduce climate impact

? Enhance and quantify working productivity

- ? Enhance the transparency of services
- ? Provide the opportunity for new business
- ? Demonstrate the value of services provided
- ? Improve customer experience by accelerating customer resolutions.

## Lot 2

There is a requirement for spare capacity of resources to be used to achieve efficient working practices across the company with costs being allocated accordingly. The Company wishes to work with the successful Supplier (dependant on a successful business case) to develop a system that will realise this as well as identifying other benefits (both cashable & non-cashable) that may be achievable.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Phase 1 – Implementation of the MVP (Minimum Viable Product)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

### **II.2.4) Description of the procurement**

Lot 1

The Company has a business need for a company-wide automated digital system that allows for real time management, the use of assets in controlled workflows and resources and is working with its existing Local Authority Partners under the banner of “Connected Working” to implement a transformational Software as a Service (SaaS) unified solution that will;

- ? Reduce climate impact
- ? Enhance and quantify working productivity
- ? Enhance the transparency of services
- ? Provide the opportunity for new business
- ? Demonstrate the value of services provided
- ? Improve customer experience by accelerating customer resolutions.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2. - Phase 2 – Optional Cross Boundary Working

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

### **II.2.4) Description of the procurement**

Lot 2

There is a requirement for spare capacity of resources to be used to achieve efficient working practices across the company with costs being allocated accordingly. The Company wishes to work with the successful Supplier (dependant on a successful business case) to develop a system that will realise this as well as identifying other benefits (both cashable & non-cashable) that may be achievable.

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### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

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48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

None

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 October 2021

Local time

5:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.7) Conditions for opening of tenders**

Date

12 October 2021

Local time

5:05pm

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: No

**VI.4) Procedures for review**

**VI.4.1) Review body**

GCC

Gloucester

Country

United Kingdom

Internet address

<https://www.gloucestershire.gov.uk>