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Tender

Provision of a local Healthwatch Service in Lancashire

Lancashire County Council

F02: Contract notice

Notice identifier: 2021/S 000-022817

Procurement identifier (OCID): ocds-h6vhtk-02e08f

Published 14 September 2021, 2:19pm

Section I: Contracting authority

I.1) Name and addresses

Lancashire County Council

Fishergate

Preston

PR18XJ

Contact

Procurement Care-Health

Email

caphprocurement@lancashire.gov.uk

Telephone

+44 1772538206

Country

United Kingdom

NUTS code

UKD4 - Lancashire

Internet address(es)

Main address

<https://www.lancashire.gov.uk/isupplier/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.lancashire.gov.uk/isupplier/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.lancashire.gov.uk/isupplier/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a local Healthwatch Service in Lancashire

Reference number

RFQ 15304635

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch was created by the Health and Social Care Act 2012 as the independent consumer champion for health and social care. Healthwatch operates at national level through Healthwatch England and at a local level through local Healthwatch. Local Healthwatch operates in each upper tier local authority area. Local Healthwatch Service will help to ensure that the views and feedback from local people are an integral part of local commissioning across health and social care. To ensure that Lancashire County Council (the Authority) fulfils its statutory responsibility in relation to the creation of Healthwatch Lancashire ('the Service'), the Provider, in delivering the Service will: Promote and support the involvement of local people in the commissioning, provision and scrutiny of local care services. Enable local people to monitor the standard of local care services and whether / how they could / ought to be improved. This includes the right to carry out 'Enter and View' visits on premises where publicly funded care services are provided as part of its role in gathering evidence. Obtain the views of people about their need for and their experiences of local care services and making these views known to persons responsible for commissioning, providing, managing or scrutinising local care services. Make reports and recommendations about how local care services could or ought to be improved. Provide advice and information about access to local care services so choices can be made about local care services.

II.1.5) Estimated total value

Value excluding VAT: £1,620,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Healthwatch was created by the Health and Social Care Act 2012 as the independent consumer champion for health and social care. Healthwatch operates at national level through Healthwatch England and at a local level through local Healthwatch. Local Healthwatch operates in each upper tier local authority area. Local Healthwatch Service will help to ensure that the views and feedback from local people are an integral part of local commissioning across health and social care. To ensure that Lancashire County Council (the Authority) fulfils its statutory responsibility in relation to the creation of Healthwatch Lancashire ('the Service'), the Provider, in delivering the Service will: Promote and support the involvement of local people in the commissioning, provision and scrutiny of local care services. Enable local people to monitor the standard of local care services and whether / how they could / ought to be improved. This includes the right to carry out 'Enter and View' visits on premises where publically funded care services are provided as part of its role in gathering evidence. Obtain the views of people about their need for and their experiences of local care services and making these views known to persons responsible for commissioning, providing, managing or scrutinising local care services. Make reports and recommendations about how local care services could or ought to be improved. Provide advice and information about access to local care services so choices can be made about local care services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Contract Initial Term is 3 years with the option to extend in any further period or periods up to a maximum of 24 months, however, this is dependent on the funding received from Central Government's Local Reform and Community Voices grant.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 October 2021

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

15 October 2021

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice - The High Court

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>