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#### Contract

# Tender for a System incorporating Human Resources, Duties Management & Training Administration

West Mercia Police

F03: Contract award notice

Notice identifier: 2022/S 000-022812

Procurement identifier (OCID): ocds-h6vhtk-03286b

Published 17 August 2022, 2:12pm

## **Section I: Contracting authority**

## I.1) Name and addresses

West Mercia Police

Hindlip Hall

Worcester

**WR3 8SP** 

#### Contact

Farzad Zeb

#### **Email**

farzad.zeb@westmercia.police.uk

#### **Telephone**

+44 1905331621

#### Country

#### **United Kingdom**

#### **NUTS** code

UKG1 - Herefordshire, Worcestershire and Warwickshire

#### National registration number

N/A

## Internet address(es)

Main address

http://www.westmercia.police.uk

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Public order and safety

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Tender for a System incorporating Human Resources, Duties Management & Training Administration

Reference number

11405

#### II.1.2) Main CPV code

• 72261000 - Software support services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The West Mercia Police & Crime Commissioner (the Authority) invited tenders for the provision for and implementation of a system that incorporates Human Resources, Duties Management and Training Administration.

The tender was suspended due to not receiving non compliant bids.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

48450000 - Time accounting or human resources software package

#### II.2.3) Place of performance

**NUTS** codes

· UKG1 - Herefordshire, Worcestershire and Warwickshire

Main site or place of performance

**WR3 8SP** 

#### II.2.4) Description of the procurement

The existing HR, DMS and TAS system provides a number of capabilities to West Mercia Police.

The Human Resources (HR) element provides the capability for the recording and management of employee records including personal data (name, DOB, address, gender, ethnicity etc), leave, sickness and disciplinary information. The existing system holds details of circa 4,000 employees and contains legacy information of individuals who have left or retired from the organisation. It also allows for reporting to the home office on specific categories.

The Duties Management System (DMS) element enables future scheduling of officers and staff, assigning individuals to specific areas or units on a daily, weekly or monthly basis.

The Training Administration System (TAS) element provides the capability for the recording and management of training records associated to employees including expiry data.

The data contained within this system is central to the effective operation of the force, and as such there is a strong need for this data to be accessible, and to be able to be integrated to a significant number of other systems within West Mercia. The solution will need to be able to broker these data exchanges, to ensure the data within is as interoperable as possible.

This tender is seeking a contractor to deliver to the organisation a new, current, modern solution to cater for these business practices and processes.

It is required that the successful contractor will (as part of the implementation services) complete a migration of West Mercia data within the current system to the new system

#### II.2.5) Award criteria

Quality criterion - Name: Specification / Weighting: pass/fail

Quality criterion - Name: Quality Question / Weighting: 55%

Price - Weighting: 45%

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

#### II.2.14) Additional information

The Authority expressly reserves the right to make changes to the tendering timetable and accepts no liability should this happen. Interested bidders will be notified of any changes as required

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-008656

## Section V. Award of contract

#### **Contract No**

1

#### **Title**

Tender for a System incorporating Human Resources, Duties Management & Training Administration

A contract/lot is awarded: No

## V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

# **Section VI. Complementary information**

## VI.4) Procedures for review

## VI.4.1) Review body

West Mercia Police and Crime Commissioner

Hindlip Hall, Hindlip

Worcester

WR3 8SP

Country

United Kingdom