

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022812-2022>

Contract

Tender for a System incorporating Human Resources, Duties Management & Training Administration

West Mercia Police

F03: Contract award notice

Notice identifier: 2022/S 000-022812

Procurement identifier (OCID): ocds-h6vhtk-03286b

Published 17 August 2022, 2:12pm

Section I: Contracting authority

I.1) Name and addresses

West Mercia Police

Hindlip Hall

Worcester

WR3 8SP

Contact

Farzad Zeb

Email

farzad.zeb@westmercia.police.uk

Telephone

+44 1905331621

Country

United Kingdom

NUTS code

UKG1 - Herefordshire, Worcestershire and Warwickshire

National registration number

N/A

Internet address(es)

Main address

<http://www.westmercia.police.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for a System incorporating Human Resources, Duties Management & Training Administration

Reference number

11405

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

The West Mercia Police & Crime Commissioner (the Authority) invited tenders for the provision for and implementation of a system that incorporates Human Resources, Duties Management and Training Administration.

The tender was suspended due to not receiving non compliant bids.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48450000 - Time accounting or human resources software package

II.2.3) Place of performance

NUTS codes

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Main site or place of performance

WR3 8SP

II.2.4) Description of the procurement

The existing HR, DMS and TAS system provides a number of capabilities to West Mercia Police.

The Human Resources (HR) element provides the capability for the recording and management of employee records including personal data (name, DOB, address, gender, ethnicity etc), leave, sickness and disciplinary information. The existing system holds details of circa 4,000 employees and contains legacy information of individuals who have left or retired from the organisation. It also allows for reporting to the home office on specific categories.

The Duties Management System (DMS) element enables future scheduling of officers and staff, assigning individuals to specific areas or units on a daily, weekly or monthly basis.

The Training Administration System (TAS) element provides the capability for the recording and management of training records associated to employees including expiry data.

The data contained within this system is central to the effective operation of the force, and as such there is a strong need for this data to be accessible, and to be able to be integrated to a significant number of other systems within West Mercia. The solution will need to be able to broker these data exchanges, to ensure the data within is as interoperable as possible.

This tender is seeking a contractor to deliver to the organisation a new, current, modern solution to cater for these business practices and processes.

It is required that the successful contractor will (as part of the implementation services) complete a migration of West Mercia data within the current system to the new system

II.2.5) Award criteria

Quality criterion - Name: Specification / Weighting: pass/fail

Quality criterion - Name: Quality Question / Weighting: 55%

Price - Weighting: 45%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority expressly reserves the right to make changes to the tendering timetable and accepts no liability should this happen. Interested bidders will be notified of any changes as required

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-008656](#)

Section V. Award of contract

Contract No

1

Title

Tender for a System incorporating Human Resources, Duties Management & Training Administration

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

West Mercia Police and Crime Commissioner

Hindlip Hall, Hindlip

Worcester

WR3 8SP

Country

United Kingdom