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Planning

## **NHSE877 Dental Electronic Referral Management System Request for Information (RFI)**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-022805

Procurement identifier (OCID): ocds-h6vhtk-03ed4d

Published 4 August 2023, 3:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

Pemberton House, Colima Avenue, Sunderland Enterprise Park

Sunderland

SR5 3XB

#### **Contact**

john mcgee

#### **Email**

[NECSU.neprocurement@nhs.net](mailto:NECSU.neprocurement@nhs.net)

#### **Telephone**

+44 1642746918

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**NHS Organisation Data Service**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD (QHM)

**Internet address(es)**

Main address

<https://northeastnorthcumbria.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from another address:

North of England Commissioning Support

John Snow House

Co. Durham

DH1 3YG

**Contact**

john mcgee

**Email**

[NECSU.neprocurement@nhs.net](mailto:NECSU.neprocurement@nhs.net)

**Telephone**

+44 1642746918

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.necsu.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHSE877 Dental Electronic Referral Management System Request for Information (RFI)

Reference number

NHSE877 - RFI

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North of England Commissioning Support (NECS) is a care system support organisation hosted by NHS England and is working for and on behalf of NHS North East and North Cumbria Integrated Care Board (the Contracting Authority), who are conducting a Request for Information (RFI) exercise in order to gain a better understanding of the capacity and appetite of the market to deliver Dental Electronic Referral Management System (DeRMS) across the ICB footprint.

The aims and objectives is to manage the appropriate clinical demand and allocation of referrals initially for the following services:

- Oral surgery services across the North East and North Cumbria, excluding non-elective referrals and those referrals where the General Dental practitioner suspects a malignancy.
- Orthodontic services across the North East and North Cumbria
- Basic Sedation for Anxiety Management (Durham, Darlington, and Tees only)
- Provide clinicians with a single mechanism to refer patients that require specialist and specialised NHS dental services.
- Support improvements in the quality of referrals to support effective triage.
- Ensure the appropriateness of referrals requiring specialist and specialised NHS dental

services.

- Deliver efficiencies in the existing referral process.
- Provide accurate referral information to support clinical service evaluation, development and inform future commissioning intentions.
- Achieve value for money.

The DeRMS, in this instance, should be differentiated from a generic Electronic Referral Management Service (ERMS) as Commissioners deem the clinical triage of referrals as a critical element of this service.

It is proposed that the contract will be offered under the terms of the NHS Personal Dental Service (PDS) Agreement Regulations 2005 effective for an initial period of 3-years with the option to extend the contract by 2-years at the discretion of the Contracting Authority and subject to satisfactory financial and contractual performance.

It is important to note that this PIN/RFI is not a call for competition and as such potential providers will need to express an interest in any future tender opportunity once a contract notice is published on Find a Tender Service and Contracts Finder.

It should be noted that this PIN/RFI invites individuals and organisations to express an interest in this RFI exercise only, and it is NOT a pre-qualification questionnaire, and is NOT part of any pre-qualification or selection process. This PIN/RFI is intended as an awareness, communication, and information gathering exercise. An expression of interest is no indication of a commitment to participate in the RFI process nor does it infer any preferential or special status on those individuals and organisations who express an interest in the RFI exercise.

NECS is utilising an electronic tendering portal (Atamis) to manage this RFI and as such interested individuals and organisations will need to register on the portal to access and return the RFI documentation. You can register here: <https://health-family.force.com/s/Welcome>

It is free to register on the portal, which can be accessed at any time of day. Should you have any queries, or are having problems registering on the portal, you should contact the e-Tendering provider by email: [Support-health@Atamis.co.uk](mailto:Support-health@Atamis.co.uk)

or phone number 0800 9956035

You can access a copy of the Atamis Supplier Guide via the link below:

<https://atamis-1928.my.salesforce.com/sfc/p/#0O000000rwim/a/4J000000kGJV/E7G8dJZ>

[W6l6OBziP9VjNLKQhD5jze8lO9f26f9NNk48](#)

Potential providers are to note that the Transfer of Undertakings (Protection of Employment) Regulations 2006 as amended by the Collective Redundancies and Transfer of Undertakings (Protection of Employment) (Amendment) Regulations 2014 (TUPE) will not apply to a future procurement.

The RFI documentation will be accessible from 12:00 on 07 August 2023 and completed RFI responses must be submitted before 12 noon 21 August 2023.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48517000 - IT software package
- 48814200 - Patient-administration system
- 48814400 - Clinical information system

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

Main site or place of performance

Y63 NORTH EAST AND YORKSHIRE COMMISSIONING REGION

### **II.2.4) Description of the procurement**

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The RFI documentation will be accessible from 12:00 on 07 August 2023 and completed RFI responses must be submitted before 12 noon 21 August 2023.

Following review of returned RFI responses, should the commissioner wish to seek further clarification to any part of the responses, further market engagement may be carried out. Providers will be made aware of these arrangements via the Atamis system should they be required.

### **II.3) Estimated date of publication of contract notice**

1 December 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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