

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022800-2024>

Contract

Telecare Digital Alarm Receiving Centre (ARC)

Dudley Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-022800

Procurement identifier (OCID): ocds-h6vhtk-0444e4

Published 23 July 2024, 11:03am

Section I: Contracting authority

I.1) Name and addresses

Dudley Metropolitan Borough Council

Dudley Metropolitan Borough Council The Council House, Priory Rd, Dudley DY1 1HF

Dudley

Contact

Chanpreet Dhesi

Email

chanpreet.dhesi@dudley.gov.uk

Country

United Kingdom

NUTS code

UKG36 - Dudley

Internet address(es)

Main address

<https://in-tendhost.co.uk/blackcountryportal.aspx/Tenders/Current>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare Digital Alarm Receiving Centre (ARC)

Reference number

AH 237

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKG36 - Dudley

II.2.4) Description of the procurement

The Council is seeking to procure a digital alarm receiving centre that is capable of receiving both analogue and digital calls as set out in the FTSN and the Specification at Appendix 5 (Specification) and the procurement documents.

II.2.5) Award criteria

Quality criterion - Name: Quality, including social value / Weighting: 65%

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

award notice

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-006747](#)

Section V. Award of contract

Contract No

AH237

Title

Telecare Digital Alarm Receiving Centre

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

E.Novation UK Limited

t Suite 17, Link 665 Business Centre, Todd Hall Road, Haslingden BB4 5HU, United Kingdom

Haslingden

Country

United Kingdom

NUTS code

- UKD - North West (England)

National registration number

04253883

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £300,000

Total value of the contract/lot: £476,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Strand, City of Westminster,

London

Country

United Kingdom