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Planning

Field and Monitoring Services (FMS)

Ministry of Justice

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-022724

Procurement identifier (OCID): ocids-h6vhtk-035f44

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Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Contact

EMFS Team

Email

ccmd-emfs@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Field and Monitoring Services (FMS)

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

The Ministry of Justice (MoJ) are preparing to initiate a procurement process for the future provision of services for Electronic Monitoring (EM) across England and Wales. To note some provision requires limited services in Northern Ireland and Scotland as appropriate.

EM services are currently used to facilitate the curfew of a subject, the majority given either a Community Order, Court Bail Order or released on licence (collectively referred to as 'Orders'). The execution of electronic monitoring and related services are governed by the provisions of the Criminal Justice and Court Services Act 2000, the Power of Criminal Courts (Sentencing) Act 2000, the Criminal Justice Act 2003 and the Criminal Justice and Immigration Act 2008.

The future EM service will be delivered under two distinct contracts:

Monitoring Device Systems Service (MDSS) - A service delivered under one national contract for all monitoring devices and supporting systems.

Field and Monitoring Service (FMS) - A service delivered under one national contract for field and monitoring services. The MoJ will run two distinct and separate procurements for MDSS and FMS with each procurement resulting in the award of a single national contract.

This PIN is for Field and Monitoring Services only.

The Authority is looking for a single supplier for the provision of FMS as part of the EM Future Service programme. The FMS supplier is responsible for:

Installing, configuring, testing, repairing/replacing and removing monitoring equipment from individuals.

Operating the Contact Centre which acts as the single point of contact for all services provided as part of EM

Operating the monitoring service which undertakes all monitoring, including subject monitoring, technical monitoring and contact centre functionality.

The field service is also responsible for: Instructing subjects on the use of equipment and any technical tasks they need to undertake e.g. charging of Devices and any adjustments to monitoring equipment, subject compliance and well-being visits.

Field Officer scheduling and logistics management and the provision of suitable tool sets.

Monitoring equipment stock management to ensure there is enough stock to meet demand.

Further details on FMS and how to respond to this PIN are provided in the additional information section

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32260000 - Data-transmission equipment
- 32412000 - Communications network
- 32412100 - Telecommunications network
- 32420000 - Network equipment
- 32430000 - Wide area network
- 32500000 - Telecommunications equipment and supplies

- 32530000 - Satellite-related communications equipment
- 32570000 - Communications equipment
- 35100000 - Emergency and security equipment
- 35120000 - Surveillance and security systems and devices
- 35121600 - Tags
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48324000 - Charting software package
- 48326000 - Mapping software package
- 48326100 - Digital mapping system
- 48613000 - Electronic data management (EDM)
- 48730000 - Security software package
- 48731000 - File security software package
- 48732000 - Data security software package
- 50330000 - Maintenance services of telecommunications equipment
- 50332000 - Telecommunications-infrastructure maintenance services
- 51321000 - Installation services of radio transmitters
- 51610000 - Installation services of computers and information-processing equipment
- 63121000 - Storage and retrieval services
- 64212000 - Mobile-telephone services
- 64212500 - General Packet Radio Services (GPRS) services
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services

- 64216110 - Electronic data exchange services
- 64216200 - Electronic information services
- 71222100 - Urban areas mapping services
- 71222200 - Rural areas mapping services
- 71354100 - Digital mapping services
- 71354200 - Aerial mapping services
- 71700000 - Monitoring and control services
- 72212326 - Mapping software development services
- 72310000 - Data-processing services
- 72315100 - Data network support services
- 72317000 - Data storage services
- 72514100 - Facilities management services involving computer operation
- 75230000 - Justice services
- 75231100 - Law-courts-related administrative services
- 75240000 - Public security, law and order services
- 75241000 - Public security services
- 75242100 - Public-order services
- 79110000 - Legal advisory and representation services
- 79211120 - Sales and purchases recording services
- 79512000 - Call centre
- 79710000 - Security services
- 79711000 - Alarm-monitoring services

- 79714100 - Tracing system services
- 79714110 - Absconder-tracing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This is a critical service for the MoJ requiring the development of a strategic partnership with the MoJ. The MoJ may, during the contract term, add to or amend the scope of EM in accordance with ministerial ambitions and their longer-term strategy. Therefore, suppliers should note that any numbers, volumes or values expressed in this PIN are indicative only and might be subject to change during the contract term.

Although the MoJ is the contracting authority for the procurement of FMS and will be the contracting counterparty for FMS, it intends to allow other government departments and arms-length bodies to have access to FMS via its contract as service recipients who may add further service required. The Authority reserves the right to add to or remove parties from the list of service recipients between the date of this PIN and publication of any future contract notice

The dates below set out the anticipated timeline for FMS. The MoJ will act reasonably at all stages but reserves the right to change the timing as appropriate.

19th September: Publication of Contract Notice, Selection Questionnaire (SQ) and Invitation to Participate in Dialogue.

19th October 2022: Deadline for responses to the SQ to be submitted.

2nd November 2022: Deadline for initial tenders to be submitted.

5th December 2022 to 9th February 2023: Competitive Dialogue period.

17th February 2023: Bidders invited to submit their final tenders.

20th March 2023: Deadline for final tenders to be submitted.

by July 2023: Contract Award.

August 2023 – Jan 2024: Mobilisation before go-live on February 1st, 2024.

The integration, collaboration and delivery of MDSS and FMS together as a single service is critical to the successful delivery of EM, so the procurements will be run broadly alongside each other and lead to aligned implementation and go-live of the new EM service.

Suppliers who bid for FMS may also bid for MDSS and, subject to the MoJ's requirements in each procurement process, the same supplier may be awarded the contracts for both MDSS and FMS.

Supplier engagement will be managed by the MoJ utilising its e-sourcing portal (known as Jaggaer); Ministry of Justice Sourcing Portal (bravosolution.co.uk) Suppliers that are not already registered on Jaggaer will need to register.

This PIN does not formally signify the beginning of a procurement and does not constitute a commitment by the MoJ to undertake any procurement exercise. The MoJ reserves its rights as to the procurement route used and may not issue a contract notice or complete the procurement in the way described above.

II.3) Estimated date of publication of contract notice

17 August 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes