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Planning

Police Records Management System (RMS)

Greater Manchester Combined Authority - Greater Manchester Police

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-022694

Procurement identifier (OCID): ocds-h6vhtk-035f2c

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Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority - Greater Manchester Police

Openshaw Complex, Lawton Street, Openshaw

Manchester

M11 2NS

Contact

Ali Cordrey

Email

Ali.Cordrey@gmp.police.uk

Telephone

+44 1618561333

Country

United Kingdom

NUTS code

UKD3 - Greater Manchester

National registration number

GB 183 0464 15

Internet address(es)

Main address

<https://www.gmp.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/35572>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=51774&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Police Records Management System (RMS)

Reference number

A0899

II.1.2) Main CPV code

- 72212100 - Industry specific software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Greater Manchester Combined Authority (GMCA), as the contracting authority for Greater Manchester Police, will shortly undertake a competitive procurement to appoint a supplier to provide and fully manage a highly resilient, cloud hosted, mature UK PACE complaint Police RMS. The successful bidder will be required to work alongside representatives from GMP and relevant 3rd parties, to implement and configure the system to the requirements of GMP, including the provision of appropriate resources to support this.

II.1.5) Estimated total value

Value excluding VAT: £30,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48610000 - Database systems

- 48780000 - System, storage and content management software package
- 72212311 - Document management software development services
- 72212610 - Database software development services
- 72212783 - Content management software development services
- 72300000 - Data services
- 72313000 - Data capture services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72322000 - Data management services
- 79996100 - Records management

II.2.3) Place of performance

NUTS codes

- UKD3 - Greater Manchester

II.2.4) Description of the procurement

GMP needs a central, secure, cloud-based (UK) electronic records management system (RMS) to enable it to store, retrieve, retain, archive, and view information, records, or files pertaining to law enforcement operations. This will almost certainly include a workflow capability to enhance and streamline daily processes.

A vision of the future GMP RMS is to manage the development of records from initial generation to completion, including documents for the end-to-end process of reporting / logging alleged (and actual) crimes, through the investigation, arrest, detention, caution, and referral stages for prosecution. Additional functionality would allow the management of access rights and related other documentation for GMP operations.

The future GMP RMS will provide some basic evidence management capabilities and integrate directly with our specific solutions that already do so, whilst allowing multi-agency data sharing as appropriate.

The system being procured will replace an existing RMS and will need to be integrated with other GMP and national systems. Some amount of data migration into the new RMS will be required.

The successful supplier will be expected to use their knowledge and experience of the

policing sector, not just in planning and undertaking the technical implementation but also in supporting GMP to design and develop business aspects of the rollout, including identification of training needs and solutions, definition of requirements around data migration and informing decisions to mitigate risks associated with the system cut over.

II.2.14) Additional information

The Invitation to Tender and other tender documents have not yet been issued for this contract – the full specification will be published at the same time as the FTS Contract Notice, in November 2022.

All information provided in this PIN, including the total contract value, is the current best estimate for a full 10-year contract, and may be revised prior to the issue of the Contract Notice.

II.3) Estimated date of publication of contract notice

30 November 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The procurement will be undertaken through an Open FTS procedure.

The scope of the contract will be flexible to the requirements of the force over the life of the contract, and to functional and innovative developments in the sector during that period. With that in mind, additional functionality may be purchased from the contracted supplier in line with the modification of contract provisions of the Public Contracts Regulations (2015).

A number of formal market engagement activities will take place during the Summer and Autumn of 2022, which is likely to include one-to-one engagement sessions with suppliers.

Information provided by suppliers during these sessions may be used by GMP to inform the force's future requirements, including in the development of business cases, project plans, product or service specifications and compliant routes to market.

For this reason, GMP are keen to hear from suppliers who have previous experience in delivering a Police RMS to the UK market, which is fully managed, cloud hosted and PACE compliant. Suppliers who meet these criteria are encouraged to register their interest via the Bluelight system (www.bluelight.gov.uk) and ensure their account has up-to-date contact details. GMP will contact those who register an interest with further details of next steps.

It is also expected that an Industry Open Day event will be held for this contract, in advance of the publication of the Invitation to Tender – in late October 2022.

The purpose of this event will be to provide interested parties with an update on the Force's requirements following earlier market engagement activity; gather further feedback from the market to assist in the refinement of the final specification and provide suppliers with information on the procurement process which will follow.

It should be noted that information disclosed by parties during the market engagement phase will not form part of the assessment of any current or future competitive procurement exercise.

GMCA is committed to the Public Services (Social Value) Act 2012; ensuring that social, economic, and environmental issues are considered at all stages of our commissioning and procuring process, and as part of the whole life cost of a contract. More information can be found on the GMCA website at <https://www.greatermanchester-ca.gov.uk/what-we-do/economy/social-value-can-make-greater-manchester-a-better-place/>