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Tender

Remote Advice and Guidance Communication Solution and Access to Expert Clinical Advice

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2022/S 000-022676

Procurement identifier (OCID): ocds-h6vhtk-035f1e

Published 16 August 2022, 3:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

ProcurementServicesenquiries@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Remote Advice and Guidance Communication Solution and Access to Expert Clinical Advice

Reference number

AW097-23

II.1.2) Main CPV code

- 79625000 - Supply services of medical personnel

II.1.3) Type of contract

Services

II.1.4) Short description

Procure a system to support the delivery of a remote advice and guidance communication solution to clinicians in Wales and through the solution clinicians will be able to securely access the resources of expert clinicians.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

The primary users of this agreement are located across Wales.

II.2.4) Description of the procurement

The overall project scope is to procure a communication solution to deliver a remote advice and guidance service to Wales. The system must enable the delivery of simple and auditable communications between users and health providers across and within organisations. The service will function within all areas of primary, secondary, and community care, and mental health and learning disabilities services. Key elements include: Providing a bespoke directory of service based upon location and professional groups. Ability to configure services to support pan-Wales national services. Providing the potential to link with social services and local authority services to support whole system communications. Live reporting via a configurable dashboard. Provide a digital record of advice and guidance provided to users for use in clinical audit, service evaluation, education and appraisal in line with Information Governance requirements.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further 24 months, in whole or in part.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

Options for additional services as described in the Invitation to Tender

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As indicated in the Invitation to Tender

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 September 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 September 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Approximately 3 years from the publication date of this notice, or 5 years if the agreement is extended.

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

To complete your formal proposal, please access the ITT via the Bravo eTender wales portal where you will find a full suite of tender documentation. 1. Register your company <https://etenderwales.bravosolution.co.uk/> and click the link to register. 2. Express an Interest in the tender: - Click "ITT open to all suppliers" - Click ITT_97194 and express interest - This will move the ITT into your "my ITTs" page - You can access any attachments by clicking "buyer attachments" in the "ITT details" box 3. Responding to the tender - Click "my response" under "ITT details", you can choose to "create response" or to "decline to respond" - You can now use the "messages" function to communicate - NOTE: Under the terms of this contract the successful supplier(s) will be required to deliver Social Value/ Community Benefits in support of the authority's economic, environmental and social objectives. The Social Value/Community Benefits included in this contract are: Detailed in the tender documentation

NOTE: The authority is using eTenderwales to carry out this procurement process.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=124067

(WA Ref:124067)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom