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Contract

Provider Panel for Intensive Support and Crisis Intervention Services for Children, Young People and their Families

Durham County Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-022670

Procurement identifier (OCID): ocds-h6vhtk-043604

Published 22 July 2024, 1:43pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Contact

Donna Iley

Email

donna.iley@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

Buyer's address

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provider Panel for Intensive Support and Crisis Intervention Services for Children, Young People and their Families

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Re-opening of the Provider Panel for Intensive Support and Crisis Intervention Services for children, young people and their families.

The Council is seeking a panel of multiple providers that can provide a managed service for intensive support and crisis intervention services for County Durham children, young people, and their families.

The Provider Panel has FIVE Lots as detailed below based on category of need.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

II.2) Description

II.2.1) Title

Children with social communication needs, including learning disability and / or autism

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it

may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

Each Provider should understand that their submission constitutes an acceptance to the Council of the terms of the Provider Panel Agreement. A place on the Panel merely affords the Provider the opportunity to respond to an invitation from the Council for the provision of services (Call-Off).

The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

II.2.14) Additional information

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

II.2) Description

II.2.1) Title

Children with severe and enduring mental health needs incorporating self-harming and self-injurious behaviour

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

II.2.14) Additional information

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

II.2) Description

II.2.1) Title

Children who are at risk of further offending and anti-social behaviour

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

II.2.14) Additional information

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

II.2) Description

II.2.1) Title

Children who are at risk of criminal exploitation, sexual exploitation and / or radicalisation

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

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The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

II.2.14) Additional information

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

II.2) Description

II.2.1) Title

Parent and Baby packages - where the child is at risk of neglectful parenting that fails to promote the child's wellbeing and day to day safety

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

This procurement is issued under an Open Tender process in line with Public Contracts Regulation 2015, under Regulation 74 of the Public Contracts Regulations 2015 for contracts for social and other specific services (Light Touch Regime).

This Provider Panel is a flexible agreement where, at the sole discretion of the Council, it may open the Panel to allow additional providers to be added to its membership. However, at the discretion of the Council, the Panel may remain closed should commissioners deem there be sufficient panel members to meet demand.

The Council makes no guarantee to any member of the Panel that they will be awarded any Call-Off Contract and no guarantee is made in respect of any volume of work under any such agreements, or in aggregate under the Provider Panel.

Each Provider should understand that their submission constitutes an acceptance to the Council of the terms of the Provider Panel Agreement. A place on the Panel merely affords the Provider the opportunity to respond to an invitation from the Council for the provision of services (Call-Off).

The Provider Panel Agreement provides for no form of exclusivity or volume guarantee by the Council for Services from the Provider and that the Council is at all times entitled to enter into other contracts and agreements with other Providers for the provision of any Services.

II.2.14) Additional information

The proposed provider panel agreement is to be let with an option to extend for a further 2 periods 12 months from the actual end date subject to funding.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003206](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 12

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Affinity Trust

Oxfordshire

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

13109670

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1 and 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Angel care Staffing Ltd t/a WeCare Angels

Nottinghamshire

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

13879931

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

2 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Bilivcare Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

Companies House

11304112

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Brisca Healthcare Ltd

Co Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

91653393

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 3 and 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

12000000

Surrey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

07449618

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 2, 3, 4 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Major Recruitment Ltd

Huddersfield

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06570143

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 2, 3, 4 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

On the B4nk

Middlesbrough

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

Companies House

14061705

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 2, 3 and 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Paragon Social Care Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

14782151

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

2 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Prudent Care Solutions Limited

Herefordshire

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

1, 2, 3 and 4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

Unified Care Services Ltd

Loughborough

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Companies House

14694623

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section V. Award of contract

Lot No

3 and 5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 July 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received by electronic means: 13

V.2.3) Name and address of the contractor

We Care Bespoke Ltd

Co Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

12145116

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000,000

Lowest offer: £1 / Highest offer: £12,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom