

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022664-2025>

Contract

DfE - Tourism NI - Northern Ireland Tourism Industry Research

Tourism Northern Ireland Tourism NI

F03: Contract award notice

Notice identifier: 2025/S 000-022664

Procurement identifier (OCID): ocds-h6vhtk-04e6e2

Published 19 May 2025, 2:16pm

Section I: Contracting authority

I.1) Name and addresses

Tourism Northern Ireland Tourism NI

Floors 10-12, Linum Chambers, Bedford Square, Bedford Street

BELFAST

BT2 7ES

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DfE - Tourism NI - Northern Ireland Tourism Industry Research

II.1.2) Main CPV code

- 79300000 - Market and economic research; polling and statistics

II.1.3) Type of contract

Services

II.1.4) Short description

Tourism NI wish to appoint a Supplier to carry out a programme of industry research. As a core requirement Tourism NI envisage a minimum of one tourism barometer survey each year with a broadly representative sample of Northern Ireland's tourism industry to provide an insight into year-to-date tourism performance and outlook for the remainder of the year. Additional be-spoke ad hoc industry surveys and research projects on a range of industry

wide or sector specific topics may also be required including for example; evaluation surveys for industry support programmes and key Business to Business trade events, including business conferences surveys. These additional surveys and other projects, such as quick turnaround surveys and qualitative in-depth interviews/ industry focus groups will be ad-hoc, demand-led and budget dependent. The contract period will be fixed for 3 years with no optional extension. Please refer to tender documents for full details.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £155,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79311000 - Survey services
- 79342310 - Customer survey services
- 79320000 - Public-opinion polling services
- 79311100 - Survey design services
- 79310000 - Market research services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Tourism NI wish to appoint a Supplier to carry out a programme of industry research. As a core requirement Tourism NI envisage a minimum of one tourism barometer survey each year with a broadly representative sample of Northern Ireland's tourism industry to provide an insight into year-to-date tourism performance and outlook for the remainder of the year. Additional be-spoke ad hoc industry surveys and research projects on a range of industry wide or sector specific topics may also be required including for example; evaluation surveys

for industry support programmes and key Business to Business trade events, including business conferences surveys, These additional surveys and other projects, such as quick turnaround surveys and qualitative in-depth interviews/ industry focus groups will be ad-hoc, demand-led and budget dependent. The contract period will be fixed for 3 years with no optional extension. Please refer to tender documents for full details.

II.2.5) Award criteria

Quality criterion - Name: Proposed Consumer Quantitative Research Methodology /
Weighting: 29.4

Quality criterion - Name: Proposed Consumer Qualitative Research Methodology /
Weighting: 10.5

Quality criterion - Name: Key Personnel Experience / Weighting: 14

Quality criterion - Name: Contract Management and Contingency / Weighting: 5.6

Quality criterion - Name: Social Value / Weighting: 10.5

Cost criterion - Name: Total Contract Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The figure indicated in Section II 1.7 represents an estimated contract value. This value reflects the potential scale of the contract. Neither CPD nor the Authority can provide any guarantee as to the level of business under this contract. The Contracting Authority does not bind itself to accept the lowest or any tender. Economic Operators remain responsible for all costs and expenses incurred by them or by any third party acting under instructions from the Economic Operator in connection with taking part in this procurement process regardless of whether such costs arise as a consequence, directly or indirectly of any amendments made to the procurement documents by the Contracting Authority at any time.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006845](#)

Section V. Award of contract

Contract No

1

Title

DfE - Tourism NI - Northern Ireland Tourism Industry Research

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

COGNISENSE LTD

Adelaide House, 1 Falcon Rd

BELFAST

BT12 6SJ

Email

ctoner@cognisense-uk.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £155,000

Total value of the contract/lot: £155,000

Section VI. Complementary information

VI.3) Additional information

Contract Monitoring. The successful Supplier's performance on the contract will be regularly monitored in line with the tender documentation. Supplier's not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for.. If a Supplier fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued with a Notice of Unsatisfactory Performance and the contract may be terminated. The issue of a Notice of Unsatisfactory Performance can result in the Supplier being excluded from all procurement competitions being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a period of three years from the date of issue.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

UK

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information on the award of contract was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into.

