

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/022642-2021>

Tender

## **Tate Galleries - Visitor Engagement Assistant Casual Staffing**

Tate Gallery

F02: Contract notice

Notice identifier: 2021/S 000-022642

Procurement identifier (OCID): ocds-h6vhtk-02dfe1

Published 13 September 2021, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tate Gallery

20 John Islip Street, Millbank

London

SW1P 4RG

#### **Email**

[declan.mcalister@tate.org.uk](mailto:declan.mcalister@tate.org.uk)

#### **Telephone**

+44 2078878811

#### **Country**

United Kingdom

## **NUTS code**

UKI - London

## **Internet address(es)**

Main address

[www.tate.org.uk](http://www.tate.org.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supply-services-of-personnel-including-temporary-staff./CV62F6PQPF>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Recreation, culture and religion

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tate Galleries - Visitor Engagement Assistant Casual Staffing

#### **II.1.2) Main CPV code**

- 79620000 - Supply services of personnel including temporary staff

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

This process aims to appoint a partner agency to support Tate's core staffing of the visitor experience by providing additional staffing cover for peak times within our annual operation. It seeks to create a closely aligned partnership, delivering a flexible workforce of Tate and agency staff who are fully trained and supported in delivering the inspiring and engaging visitor experience Tate aims to deliver.

It aims to identify a partner aligned with Tate's values and expectations, and an experience delivered across teams which is consistent with the ethos of creating 'one Tate'.

### **II.1.5) Estimated total value**

Value excluding VAT: £700,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

This process aims to appoint a partner agency to support Tate's core staffing of the visitor experience by providing additional staffing cover for peak times within our annual operation. It seeks to create a closely aligned partnership, delivering a flexible workforce of Tate and agency staff who are fully trained and supported in delivering the inspiring and engaging visitor experience Tate aims to deliver.

It aims to identify a partner aligned with Tate's values and expectations, and an experience delivered across teams which is consistent with the ethos of creating 'one Tate'.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £700,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Subject to a 24 month extension option.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

4 October 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

4 October 2021

Local time

3:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supply-services-of-personnel-including-temporary-staff./CV62F6PQPF>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/CV62F6PQPF>

GO Reference: GO-2021913-PRO-18896639

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom



