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Tender

Tate Galleries - Visitor Engagement Assistant Casual Staffing

Tate Gallery

F02: Contract notice

Notice identifier: 2021/S 000-022642

Procurement identifier (OCID): ocids-h6vhtk-02dfe1

Published 13 September 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Tate Gallery

20 John Islip Street, Millbank

London

SW1P 4RG

Email

declan.mcalister@tate.org.uk

Telephone

+44 2078878811

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

www.tate.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supply-services-of-personnel-including-temporary-staff./CV62F6PQPF>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tate Galleries - Visitor Engagement Assistant Casual Staffing

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

This process aims to appoint a partner agency to support Tate's core staffing of the visitor experience by providing additional staffing cover for peak times within our annual operation. It seeks to create a closely aligned partnership, delivering a flexible workforce of Tate and agency staff who are fully trained and supported in delivering the inspiring and engaging visitor experience Tate aims to deliver.

It aims to identify a partner aligned with Tate's values and expectations, and an experience delivered across teams which is consistent with the ethos of creating 'one Tate'.

II.1.5) Estimated total value

Value excluding VAT: £700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

This process aims to appoint a partner agency to support Tate's core staffing of the visitor experience by providing additional staffing cover for peak times within our annual operation. It seeks to create a closely aligned partnership, delivering a flexible workforce of Tate and agency staff who are fully trained and supported in delivering the inspiring and engaging visitor experience Tate aims to deliver.

It aims to identify a partner aligned with Tate's values and expectations, and an experience delivered across teams which is consistent with the ethos of creating 'one Tate'.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Subject to a 24 month extension option.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 October 2021

Local time

3:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Supply-services-of-personnel-including-temporary-staff./CV62F6PQPF>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/CV62F6PQPF>

GO Reference: GO-2021913-PRO-18896639

VI.4) Procedures for review

VI.4.1) Review body

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Tate Gallery

20 John Islip Street

London

SW1P 4RG

Telephone

+44 2078212960

Country

United Kingdom