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Tender

Primary Medical Services (APMS Contract) to the Greater Norwich Population at Norwich Health Centre, Co-located Walk-in Centre and through the VAS Health Inclusion Hub

NHS Norfolk and Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-022632

Procurement identifier (OCID): ocids-h6vhtk-045713

Published 22 July 2024, 11:00am

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

Lakeside 400 Old Chapel Way Broadland Business Park

Norwich

NR7 0WG

Contact

Claire Pickard

Email

claire.pickard@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Primary Medical Services (APMS Contract) to the Greater Norwich Population at Norwich Health Centre, Co-located Walk-in Centre and through the VAS Health Inclusion Hub

Reference number

AG22507

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of Norfolk and Waveney Integrated Care Board (ICB) (The Commissioner) would like to notify the market of an opportunity to provide primary medical services under an APMS Contract to the Greater Norwich population at Norwich Practices Health Centre, co-located Walk-in Centre Services and the Vulnerable Adults Service (VAS) through the Inclusion Health Hub.

The Commissioner is looking for one provider to deliver the following 3 main components under a single APMS Contract.

1. Primary Medical Services in Norwich : Actual patient list size as of 1st April 2024 was 10,983.
2. The Walk-in Centre (WiC) in Norwich: Level of activity is circa 68,000 contacts per annum
3. The Vulnerable Adults Service -Inclusion Health Hub

The total contract price for each of the individual 3 services (GP, WIC and VAS) have an affordability envelope which are as follows;

1. GP: Must not exceed the maximum affordability envelope of value of £1, 529, 315
2. WIC: Must not exceed the maximum affordability envelope of value of £1, 944, 000
3. VAS: Must not exceed the maximum affordability envelope of value of £522, 530

The service commencement date is 1st April 2025 and the estimated annual value of the contract is £3,996, 069 and will be subject to an annual uplift which is to be determined.

Please note the deadline for responses to the ITT is 12:00PM (Mid-Day) on 30th August 2024.

II.1.5) Estimated total value

Value excluding VAT: £19,980,345

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

The purpose of this contract is to provide resilience into the Norfolk and Waveney health system and the successful bidder will have to prove how they will reduce health inequalities and increase integration amongst the various other healthcare providers in Norwich.

The successful bidder will need to demonstrate how they intend to work and integrate with the ICB and system partners across the ICS (including patients and their representatives) to develop the service to meet the needs of the population in line with the strategic vision of the Integrated Care system.

The primary medical services will be open in line with the national core hours from 08:00-18:30 Monday to Friday, the Walk in Centre will be open 7 days a week 07:00-21:00 and the Vulnerable Adults Services -Inclusion Health Hub 9.00-17:00Monday to Friday.

The provider will be expected to support the Commissioner to deliver an outcomes-based approach for patients and the local system, which will, in partnership with other members of the ICS, contribute to the four key themes in our Integrated Care Strategy, which are:

- Driving integration: Collaborating in the delivery of people-centred care to make sure

services are joined-up, consistent and make sense to those who use them.

- Prioritising prevention: A shared commitment to supporting people to be healthy, independent, and resilient throughout life. Offering our help early to prevent and reduce demand for specialist services.
- Addressing inequalities: Providing support for those who are most vulnerable using resources and assets to address wider factors that impact on health and wellbeing.
- Enabling resilient communities: Supporting people to remain independent whenever possible, through promotion of self-care, early prevention, and digital technology where appropriate.

The contract length will be 3 years with the option to extend for a further 2 years to provide primary medical services to the population, which covers Greater Norwich, and enables the development of the service in the context of integrated system working, as outlined in Next-steps-for-integrating-primary-care: Fuller-Stocktake-Report, and other strategic developments across Norfolk & Waveney, within that contractual period.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £19,980,345

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract length will be 3 years with the option to extend for a further 2 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-014294](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

30 August 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The Contracting Authority will be using an eTendering system for this procurement exercise.

Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-tendering system at the following link:

<https://health-family-contract-search.secure.force.com/?searchtype=Projects>

You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: C282696 - COMPETITIVE: Primary Medical Services to the Greater Norwich Population

Neither the publication of this notice nor the employment of any particular terminology nor any other indication shall be taken to mean that the Contracting Authority intends to hold itself bound by any of the Regulations.

Please see published procurement documentation for further details.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>