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Tender

## **Primary Medical Services (APMS Contract) to the Greater Norwich Population at Norwich Health Centre, Co-located Walk-in Centre and through the VAS Health Inclusion Hub**

NHS Norfolk and Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-022632

Procurement identifier (OCID): ocds-h6vhtk-045713

Published 22 July 2024, 11:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk and Waveney Integrated Care Board

Lakeside 400 Old Chapel Way Broadland Business Park

Norwich

NR7 0WG

#### **Contact**

Claire Pickard

#### **Email**

[claire.pickard@nhs.net](mailto:claire.pickard@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Primary Medical Services (APMS Contract) to the Greater Norwich Population at Norwich Health Centre, Co-located Walk-in Centre and through the VAS Health Inclusion Hub

Reference number

AG22507

#### II.1.2) Main CPV code

- 85121100 - General-practitioner services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of Norfolk and Waveney Integrated Care Board (ICB) (The Commissioner) would like to notify the market of an opportunity to provide primary medical services under an APMS Contract to the Greater Norwich population at Norwich Practices Health Centre, co-located Walk-in Centre Services and the Vulnerable Adults Service (VAS) through the Inclusion Health Hub.

The Commissioner is looking for one provider to deliver the following 3 main components under a single APMS Contract.

1. Primary Medical Services in Norwich : Actual patient list size as of 1st April 2024 was 10,983.
2. The Walk-in Centre (WiC) in Norwich: Level of activity is circa 68,000 contacts per annum
3. The Vulnerable Adults Service -Inclusion Health Hub

The total contract price for each of the individual 3 services (GP, WIC and VAS) have an affordability envelope which are as follows;

1. GP: Must not exceed the maximum affordability envelope of value of £1, 529, 315
2. WIC: Must not exceed the maximum affordability envelope of value of £1, 944, 000
3. VAS: Must not exceed the maximum affordability envelope of value of £522, 530

The service commencement date is 1st April 2025 and the estimated annual value of the contract is £3,996, 069 and will be subject to an annual uplift which is to be determined.

Please note the deadline for responses to the ITT is 12:00PM (Mid-Day) on 30th August 2024.

#### **II.1.5) Estimated total value**

Value excluding VAT: £19,980,345

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH15 - Norwich and East Norfolk

#### **II.2.4) Description of the procurement**

The purpose of this contract is to provide resilience into the Norfolk and Waveney health system and the successful bidder will have to prove how they will reduce health inequalities and increase integration amongst the various other healthcare providers in Norwich.

The successful bidder will need to demonstrate how they intend to work and integrate with the ICB and system partners across the ICS (including patients and their representatives) to develop the service to meet the needs of the population in line with the strategic vision of the Integrated Care system.

The primary medical services will be open in line with the national core hours from 08:00-18:30 Monday to Friday, the Walk in Centre will be open 7 days a week 07:00-21:00 and the Vulnerable Adults Services -Inclusion Health Hub 9.00-17:00Monday to Friday.

The provider will be expected to support the Commissioner to deliver an outcomes-based approach for patients and the local system, which will, in partnership with other members of the ICS, contribute to the four key themes in our Integrated Care Strategy, which are:

- Driving integration: Collaborating in the delivery of people-centred care to make sure

services are joined-up, consistent and make sense to those who use them.

- Prioritising prevention: A shared commitment to supporting people to be healthy, independent, and resilient throughout life. Offering our help early to prevent and reduce demand for specialist services.
- Addressing inequalities: Providing support for those who are most vulnerable using resources and assets to address wider factors that impact on health and wellbeing.
- Enabling resilient communities: Supporting people to remain independent whenever possible, through promotion of self-care, early prevention, and digital technology where appropriate.

The contract length will be 3 years with the option to extend for a further 2 years to provide primary medical services to the population, which covers Greater Norwich, and enables the development of the service in the context of integrated system working, as outlined in Next-steps-for-integrating-primary-care: Fuller-Stocktake-Report, and other strategic developments across Norfolk & Waveney, within that contractual period.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £19,980,345

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2030

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract length will be 3 years with the option to extend for a further 2 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-014294](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

30 August 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The Contracting Authority will be using an eTendering system for this procurement exercise.

Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-tendering system at the following link:

<https://health-family-contract-search.secure.force.com/?searchtype=Projects>

You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: C282696 - COMPETITIVE: Primary Medical Services to the Greater Norwich Population

Neither the publication of this notice nor the employment of any particular terminology nor any other indication shall be taken to mean that the Contracting Authority intends to hold itself bound by any of the Regulations.

Please see published procurement documentation for further details.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>